# **Nivitha (LKK Auto)**

**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 25 March 2021 3:43 PM

**To:** Zoom Autowerks; 'SUR'; Nivitha (LKK Auto); assignments@lkkauto.com

Cc: Claims Dept of CTI

Subject: RE: SNM21D201686/C02/GY2822S/THAMYL / FW: Pre-Repair Inspection for SJC

1819 P // Accident on 24/03/2021 @ 19:30HR at along PIE(Changi), exit to Sims

Avenue involving Vehicle Number SJC 1819 P & GY 2822 S

**Attachments:** SJC 1819 P.pdf

[Confidential]

### Without Prejudice

Dear Sir

Thanks for reply

Dear LKK

Please conduct PRS

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

#### **Pauline Tham**

Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Zoom Autowerks < zoomautowerks@gmail.com>

Sent: Thursday, March 25, 2021 11:11 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Re: SNM21D201686/C02/GY2822S/THAMYL / FW: Pre-Repair Inspection for SJC 1819 P // Accident on 24/03/2021 @ 19:30HR at along PIE(Changi), exit to Sims Avenue involving Vehicle Number SJC 1819 P & GY 2822 S

Dear All,

Kindly arrange Marcus Chua.

On Thu, Mar 25, 2021, 11:05 Pauline Tham \( \frac{pauline. tham@sg. cntaiping. com}{} \) wrote:

[Confidential]

# Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

#### LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the prerepair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

#### Pauline Tham

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 F: (65) 6224 7175

狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Thursday, March 25, 2021 10:40 AM

To: Zoom Autowerks <zoomautowerks@gmail.com>; Pauline Tham

⟨pauline. tham@sg. cntaiping. com⟩

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM21D201686/C02/GY2822S/THAMYL / FW: Pre-Repair Inspection for SJC 1819 P // Accident on 24/03/2021 @ 19:30HR at along PIE(Changi), exit to Sims Avenue involving Vehicle Number SJC 1819 P & GY 2822 S

Dear Pauline

Please conduct PRS for **SJC1819P**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge - Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Thursday, 25 March 2021 8:50 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Pre-Repair Inspection for SJC 1819 P // Accident on 24/03/2021 @ 19:30HR at along PIE(Changi), exit to Sims Avenue involving Vehicle Number SJC 1819 P & GY 2822 S

Dear Sir/Madam,

We are instructed by Chia Yen Mey to notify you of a road traffic accident on 24/03 /2021

at about 19:30R along PIE(Changi), exit to Sims Avenue involving our client's vehicle registration number SJC 1819 P and vehicle registration number GY 2822 S driven by your insured at the material

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards, Elin Cai

#### **Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road #08-1339 Singapore 470130 \$\mathcal{9}9450 7920

%zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -	