

## Nivitha (LKK Auto)

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**From:** Pauline Tham <Pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 25 March 2021 3:39 PM  
**To:** Rico 60 Claims; 'SUR'; Nivitha (LKK Auto); assignments@lkkauto.com  
**Cc:** Tan Kian Wei Billy; Claims Dept of CTI; Chee So Chow  
**Subject:** RE: SNM21D201305/C02/GBF2685E/CHUAKK / FW: PRI Arrangement for SLF 5265 X

**Importance:** High

[Confidential]

### Without Prejudice

Hi LKK

Please conduct PRS asap.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Pauline Tham  
**Sent:** Wednesday, March 24, 2021 12:47 PM  
**To:** 'Rico 60 Claims' <claims@rico60.com>  
**Cc:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Subject:** RE: SNM21D201305/C02/GBF2685E/CHUAKK / FW: PRI Arrangement for SLF 5265 X

[Confidential]

**Without Prejudice**

Dear Jesski

Thanks for your reply.

Dear LKK

Please conduct PRS

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Thanks.

**Pauline Tham**

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**From:** Rico 60 Claims <[claims@rico60.com](mailto:claims@rico60.com)>

**Sent:** Wednesday, March 24, 2021 10:14 AM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** Re: SNM21D201305/C02/GBF2685E/CHUAKK / FW: PRI Arrangement for SLF 5265 X

Dear Pauline ,

Kindly arrange

LKK

Regards,

*Jesski Low*



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No. : 201807623M  
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Tel: +65 6286 6060 | Fax: +65 6286 7060  
Email: [claims@rico60.com](mailto:claims@rico60.com)

On Wed, Mar 24, 2021 at 10:10 AM Pauline Tham <[pauline.tham@sg.entaiping.com](mailto:pauline.tham@sg.entaiping.com)> wrote:

[Confidential]

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh

Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

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**From:** Claims Dept of CTI

**Sent:** Friday, March 19, 2021 10:54 AM

**To:** Rico 60 Claims <[claims@rico60.com](mailto:claims@rico60.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D201305/C02/GBF2685E/CHUAKK / FW: PRI Arrangement for SLF 5265 X

Dear Sir,

Kindly note case handler is Chee So Chow.

Dear So chow,

Fya.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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Thank you

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**From:** Rico 60 Claims <[claims@rico60.com](mailto:claims@rico60.com)>  
**Sent:** Friday, 19 March 2021 10:44 AM  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: SNM21D201305/C02/GBF2685E/CHUAKK / FW: PRI Arrangement for SLF 5265 X

Dear All ,

We have not receive any reply to ask us to select surveyor.

Regards,

*Shanelle Lim*



**RICO 60 AUTO SERVICES PTE. LTD.**

Co. & GST Reg. No. : 201807623M  
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit  
#02-24, Singapore 415875  
Tel: +65 6286 6060 | Fax: +65 6286 7060  
Email: [claims@rico60.com](mailto:claims@rico60.com)

On Wed, Mar 17, 2021 at 2:49 PM Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)> wrote:

Dear Sir,

Pls provide your client gia report.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, 17 March 2021 2:49 PM  
**To:** 'Rico 60 Claims' <[claims@rico60.com](mailto:claims@rico60.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D201305/C02/GBF2685E/CHUAKK / FW: PRI Arrangement for SLF 5265 X

Dear So Chow,

Please conduct PRS for **SLF5265X**.

Note: officer in charge - Chee So Chow 6389176.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

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**From:** Rico 60 Claims <[claims@rico60.com](mailto:claims@rico60.com)>  
**Sent:** Wednesday, 17 March 2021 12:01 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRI Arrangement for SLF 5265 X

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client - SLF 5265 X  
Your Insured - GBF 2685 E  
DOA - 05/03/2021

Regards,

*Shanelle Lim*



**RICO 60 AUTO SERVICES PTE. LTD.**

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#02-24, Singapore 415875

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