

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 April 2021 4:36 PM
To: Goh, Jeremy
Cc: Admin A
Subject: RE: AIG Ref: #7486163445SG003#027# || Accident between SLH1577L and SLZ6505S on 23 Mar 2021 *** LKK REF" CC4/AIG21003894/Apa3

Hi Jeremy,

We have just spoken to our insured Mr Margrib Sha. He disagreed that he is 100% at fault. According to him, he saw TP stopped and prepared to reverse park in the parking lot on his right(few lots away), then he came out from his lot while third party suddenly moved forward as resulted the accident. OI said that after the accident, TP driver told him that he moved forward as there is a pillar block his way on reversing. We have advised OI that it is hard to defense if no video footage. OI understand that not possible to reject, but he think that it is not fair to him if he is 100% at fault. He only agreed 50/50. He also said that he had submitted all his scene photos to AIG for review. OI hope AIG can fight at least 50/50, not 100% against him. Informed him that we will try our best and update if there is any issue.

There is no video footage from third party for this matter.

Kindly assist to upload accident scene photos submitted by OI in merimen for our review. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 21 April 2021 12:19 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG Ref: #7486163445SG003#027# || Accident between SLH1577L and SLZ6505S on 23 Mar 2021 *** LKK REF" CC4/AIG21003894/Apa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Wednesday, 21 April, 2021 11:59 AM

To: Admin A <admin-a@lkkauto.com>

Subject: AIG Ref: #7486163445SG003#027# || Accident between SLH1577L and SLZ6505S on 23 Mar 2021

Dear LKK team,

Can I check if Insured has been engaged on this matter?

Is there any disputes from OI regarding the LOB for this case.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims

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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.