

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL: 65446671 FAX: 62141511
CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SHC6301G/SR**

WITHOUT PREJUDICE

7 May 2021

(By Email Only)

Attn: The Motor Claims Department

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHC6301G AND GBE569B ALONG HOUGANG AVE 3 ON 25/03/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6301G**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **GBE569B** at the material time of the accident with the driver of our client's vehicle, **Mr. Ong Choon Meng**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBE569B**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 1,551.50
(2) Loss of Rental – 5 Days @\$62.76 per day	\$ 313.80
(3) GIA Search fee	\$ 2.00
	<u>\$ 1,867.30</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6301G**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6301G/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

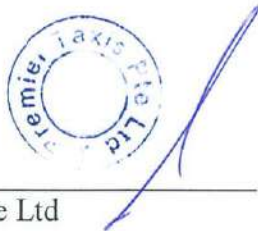
Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC6301G AND GBE569B ALONG HOUGANG AVE 3 ON
25/03/2021**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHC6301G**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory

Date 26/07/21

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00071902004

Claim No : SNM21D201790/LKKDS

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$ 1,741.78

SINGAPORE DOLLARS ONE THOUSAND SEVEN HUNDRED FORTY ONE AND
CENTS SEVENTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 6301G

Insured Vehicle No. : GBE 569B

Date of Loss : 25/03/2021

Place of Accident : 11 KIM CHUAN ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHENG HAI KWAN

Driver Name : LIU HAI FENG

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	1,551.50
(3) Loss of Use/Rental/Earning	S\$	188.28
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	1,741.78

Claimant Name : PREMIER TAXIS PTE LTD

NRIC No : 2003049754

Signature :

Date :

26/07/2021



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

DATE 5-May-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6301 G			\$ 1,450.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,450.00
GST @ 7%				\$ 101.50
GRAND TOTAL				\$ 1,551.50



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



29 April 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Ong Choon Meng (Wang Chunming) of NRIC Number S7307955A is a registered driver of SHC6301G. Ong Choon Meng (Wang Chunming) is paying a discounted daily rental rate of \$62.76 (Inclusive of GST) on 25 Mar 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely



Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Ca. Reg. No. 20030497511



PREMIER
AUTOMOTIVE SERVICES

CHECK IN / OUT VOUCHER

REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

JOB NO. _____

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DRIVER'S NAME ONG CHOON MENG (CHIRER)

NRIC S 7307955A HANDPHONE 97766797

VEH. REGN NO. SHC 63016 MAKE / MODEL KO2

DATE IN 25/3/21 TIME IN 1030 DATE OUT 29/3/21 TIME OUT 1625

KILOMETRES IN 206639 FUEL IN

E	1/4	1/2	3/4	F
---	-----	-----	-----	---

 KILOMETRES OUT FUEL OUT

E	1/4	1/2	3/4	F
---	-----	-----	-----	---

CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

ong Choon Meng x
DRIVER'S NAME

25/3/2021/10.30
DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

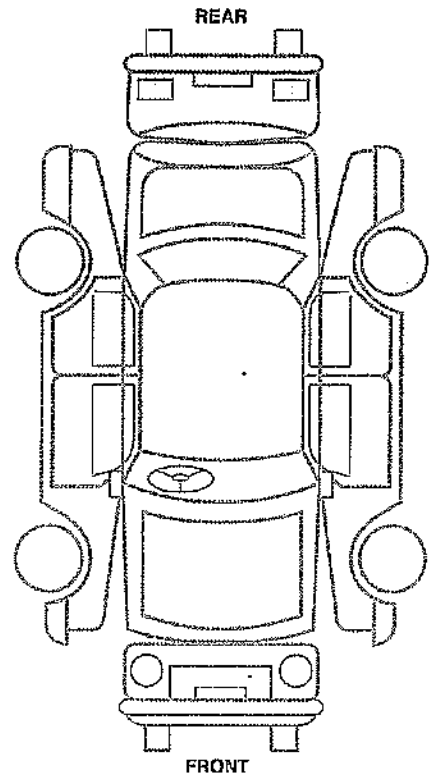
CHECK OUT

ong Choon Meng x
DRIVER'S NAME

29/3/2021/
DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- | | |
|---------------------|-------------|
| 1 - Light Dent | 5 - Damaged |
| 2 - Serious Dent | 6 - Chip |
| 3 - Light Scratch | 7 - Crack |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE

- ☐ SERVICING ☐ OTHERS:
☐ T / BELT
☐ AIRCON SYSTEM ☒ ACCIDENT: DATE / TIME of ACCIDENT:
☐ TURBO 250321 1005
☐ BRAKE SYSTEM
☐ CLUTCH SYSTEM
☐ BULB
☐ UNDER CARRIAGE TP/V
☐ CPF
☐ BATTERY

DRIVER'S REMARKS


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBE569B

Date of Accident

25/03/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **26/08/2020 - 25/08/2021**Requested By **VINCENT CHUA WEE AN (PREM...**Requested Date **25/03/2021 12:18****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 29 April 2021 10:49 AM
To: liuhaifeng@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBE 569B & SHC 6301G ALONG/AT 11 KIM CHUAN ROAD ON 25/03/2021

Our Ref: CC3/CTI21003892/T1ra3

CHENG HAI KWAN- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 569B & SHC 6301G ALONG/AT 11 KIM CHUAN ROAD ON 25/03/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHC 6301G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D201790/C02/GBE569B/LEWLC / FW: Direct Settlement - Accident Involving GBE569B (OI : CTI - TBA) and SHC6301G (TP : LKK REF - CC3/CTI21003892/T1ra3) on 25/03/2021

Jenny Lew <jenny.lew@sg.cntaiping.com>

Wed 7/21/2021 3:15 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Dear Jaslin,

Please proceed:

	Amount Revised
1. Cost of Repair	\$ 1,551,50 (\$1,450.00 + 7% GST)
2. Loss of Rental (5 days x \$62.76)	\$ 125.52 - 188.28 (2 - 3 days x \$62.76)
3. LTA / GIA Search Fee	\$ 2.00
Total	<u>\$ 1,679.02 - 1,741.78</u>

Thank you.

-
** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

-
NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, June 30, 2021 1:56 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D201790/C02/GBE569B/LEWLC / FW: Direct Settlement - Accident Involving GBE569B (OI : CTI - TBA) and SHC6301G (TP : LKK REF - CC3/CTI21003892/T1ra3) on 25/03/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBE 569B (CTI) AND SHC 6301G (TP) ON 25/03/2021

We refer to the above matter.

We seek your approval to offer repairer **"PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$ 1,741.78 (all-in)**.

The summary is as follows: -

□

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,675.30	\$ 1,551.50 (\$1,450.00 + 7% GST)
2. Loss of Rental (5 days x \$62.76)	\$ 313.80	\$ 188.28 (3 days x \$62.76)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,997.10	<u>\$ 1,741.78</u>

Surveyor recommended 2 days for repair + 1 PRS = 3Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, June 14, 2021 2:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: SNM21D201790/C02/GBE569B/LEWLC / FW: Direct Settlement - Accident Involving GBE569B (OI : CTI - TBA) and SHC6301G (TP : LKK REF - CC3/CTI21003892/T1ra3) on 25/03/2021

Hi Mei Kwan,

As requested, please refer to attached.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, March 30, 2021 5:12 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: SNM21D201790/C02/GBE569B/LEWLC / FW: Direct Settlement - Accident Involving GBE569B (OI : CTI - TBA) and SHC6301G (TP : LKK REF - CC3/CTI21003892/T1ra3) on 25/03/2021

Dear Jenny,

Enclosed here with scene photos and accident video for your perusal.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 30 March, 2021 1:22 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201790/C02/GBE569B/LEWLC / FW: Direct Settlement - Accident Involving GBE569B (OI : CTI - TBA) and SHC6301G (TP : LKK REF - CC3/CTI21003892/T1ra3) on 25/03/2021

Hi Mei Kwan,

Insured yet to lodge report.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, March 30, 2021 11:43 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201790/C02/GBE569B/LEWLC / FW: Direct Settlement - Accident Involving GBE569B (OI : CTI - TBA) and SHC6301G (TP : LKK REF - CC3/CTI21003892/T1ra3) on 25/03/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D201790/C02/GBE569B/LEWLC.

Dear Jenny ,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 29 March 2021 5:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBE569B (OI : CTI - TBA) and SHC6301G (TP : LKK REF - CC3/CTI21003892/T1ra3) on 25/03/2021

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 6301G at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted