Asher Sng (LKKAuto)

From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sq>

Sent: Friday, 16 April 2021 10:16 AM

To: Asher Sng (LKKAuto)

Cc: Admin A

Subject: RE: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // RE: NEW SURVEY ASSIGNMENT

- GBE8064M /OUR REF: D20004917MFSH/CTPL/CHRIS/TPD 1 LKK REF:

CC4/FCI21003879/es3

Attachments: PIR against GBE8064M.png

Dear Asher,

We have received the PIR(see attach) from CDGE.

Kindly ignore my previous email on ES with 50% liability.

Pls proceed to reject TP claim with the PIR and revert whether if they are withdrawing claim.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Lim Gan Koon (Chris)

Sent: Monday, 12 April 2021 5:33 pm

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // RE: NEW SURVEY ASSIGNMENT - GBE8064M OUR REF:

D20004917MFSH/CTPL/CHRIS/TPD 1 LKK REF : CC4/FCI21003879/es3

Dear Asher,

Pls proceed with ES on 50% liability.

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: <u>ChrisLim@msfirstcapital.com.sg</u> | Company Regn.

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 12 April 2021 4:32 pm

To: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // RE: NEW SURVEY ASSIGNMENT - GBE8064M OUR REF:

D20004917MFSH/CTPL/CHRIS/TPD 1 LKK REF : CC4/FCI21003879/es3

Claim No: D20004917MFSH

LKK Ref: CC4/FCI21003879/Ues3

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 4637X AND GBE 8064M ON 02/12/2020

We refer to the above matter.

Liability: 50%

Remark: B:19 BOTH PARTY CHANGE INTO THE SAME LANE

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Thursday, 25 March 2021 4:39 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Teo Swee Keong

<TeoSweeKeong@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT - GBE8064M OUR REF: D20004917MFSH/CTPL/CHRIS/TPD 1 LKK REF: CC4/FCI21003879/es3 Dear Su Li, Attached herewith our insured GIA report. Regards Chris Lim Motor Claims Dept. MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3853 | Fax No.: 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C A Member of MS&AD Insurance Group Personal Data Protection Act 2012 ("PDPA"): Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement. Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return email. From: Su Li (LKK Auto) <suli@lkkauto.com> Sent: Thursday, 25 March 2021 4:32 pm To: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>; Asher Sng (LKKAuto) (LKKAuto) Cc: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com> Subject: Re: NEW SURVEY ASSIGNMENT - GBE8064M OUR REF: D20004917MFSH/CTPL/CHRIS/TPD 1 LKK REF: CC4/FCI21003879/es3 YOUR REF: D20004917MFSH LKK REF: CC4/FCI21003879/es3 Dear Sir / Madam, We refer to the above matter.

Please take note that the case handler in-charge is Asher.

Kindly provide us insured's GIA report for our necessary action.

To check availability of the case handler, you may contact the undersigned

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, March 25, 2021 11:19 AM
\textbf{To: 'Teo Swee Keong'} < \underline{\textbf{TeoSweeKeong@msfirstcapital.com.sg}}; \ assignments < \underline{\textbf{assignments@lkkauto.com}}; \ \textbf{Admin}
A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim Gan Koon (Chris)' <ChrisLim@msfirstcapital.com.sg>
Subject: RE: NEW SURVEY ASSIGNMENT - GBE8064M OUR REF: D20004917MFSH/CTPL/CHRIS/TPD 1
Dear Sir / Mdm,
Thank you for your assignment.
Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51,
Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
Note: We are on work from home arrangement. All correspondence should be
made via email. Submission of claim related documents will be in softcopy.
Any inconvenience caused is much regretted.
----Original Message----
From: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Sent: Thursday, 25 March, 2021 10:15 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: Susan Low liusbro@ymail.com>; Lim Gan Koon (Chris)
```

⟨ChrisLim@msfirstcapital.com.sg⟩

Subject: NEW SURVEY ASSIGNMENT - GBE8064M OUR REF:

D20004917MFSH/CTPL/CHRIS/TPD 1

Dear Sirs

New survey assignment for your handling.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3848 | Fax No.: 6507 3849 |

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

----Original Message----

From: support@msfirstcapital.com.sg \support@msfirstcapital.com.sg>

Sent: Thursday, March 25, 2021 9:27 AM

To: Teo Swee Keong < TeoSweeKeong@msfirstcapital.com.sg>

Subject: MT00014765 is Approved

Insured Vehicle No : SHD4637X
TP Vehicle No : GBE8064M
Claim No : D20004917MFSH

Workshop Name : LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice

Created By : TEOSK
Verified By : CHRISLIM
Approved By : CHRISLIM

This is a computer generated mail. Do not reply to this mail.