



LETTER OF DEMAND

Your Ref: CC3/AG21003873/943Our Ref: 504/1232RTo: AG

Dear Sirs,

ACCIDENT INVOLVING 504/1232R & SGG968K ON 20/03/2021We are claiming on behalf of our client Raymond Wong Kwak Loongowner of vehicle number 504/1232R involved in accident on 20/03/2021with vehicle SGG968K along/at 1x Ang Mo Kio Central 2 Bedroom Condo

Description of claims:

Cost of Repairs	\$ <u>6323.64</u>	(incl 7% GST)
Loss of Use/Rental	\$ <u>120</u> x <u>4</u> Days = \$ <u>480</u>	(incl 7% GST)
Search Fee	\$ <u>2</u>	(incl 7% GST)
Miscellaneous Fee	\$ <u>-</u>	(incl 7% GST)
TOTAL	\$ <u>6805.64</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 6805.64
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

20/04/2021

Dated this _____

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, Raymond Wong Fook Loong (the third party claimant) of 14 Ang Mo Kio Central 3 #04-21 S'pore 567747 (address), owner of 8JY 1232R (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. 8JY 1232R that was damaged pursuant to the accident which occurred on 20/03/2021 (date) along 14 Ang Mo Kio Central 3 Basement carpark (location) involving vehicle no/s 8G696281 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26 (day) of 03 (month) 2021 (year)

[Signature]

Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provided that this
for damages relating to
shall not prejudice or affect or prejudice me
from making a further claim for general and special
damages for my personal injuries sustained
in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 6,323.64 (Repair Cost), S\$ 400.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SJY 1232R that was damaged pursuant to the accident which occurred on 20.03.2021 (date) along 14 ANG MO KIO CENTRAL 3 BASEMENT CARPARK (location) involving vehicle no/s SGG9628K. This is pursuant to the inspection conducted on 26/03/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner RAYMOND WONG KWEK LOONG ("the third party claimant") of vehicle no. SJY 1232R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJY 1232R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of SEPT (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
RAYMOND
WONG KWEK LOONG
(RAYMOND HUANG GUOLONG)
14 ANG MO KIO CENTRAL 3
#04-21
Singapore 567747

Document no. 12033114653
Document date 21-07-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021013695/ 1
Job order date 08-04-2021
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SJY1232R	BQ19UYG0	05-08-2020	WVWZZZAUZKW184966	Golf GTI 2.0 I TSI 169kW DSG	7,096

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
5G0807217NKGGRU	Cover For Bumper Primed	1	pcs.	1,404.78	#1	1,404.78	1,503.11
5G0919493L	Sensor Bracket	1	pcs.	12.86	#1	12.86	13.76
5G0919493J	Sensor Bracket	2	pcs.	12.39	#1	24.78	26.51
5G0919494G	Sensor Bracket	1	pcs.	12.86	#1	12.86	13.76
D 822150A1	Bonding Agent For Plastic	1	pcs.	62.81	#1	62.81	67.21
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	78.91	#1	78.91	84.43
5G0071606D GRU	Front Spoiler	1	pcs.	1,018.99	#1	1,018.99	1,090.32
	OS sea order 9/4/2021 arrv 6.7.2021 trf to Tuas						
000071785D	Adhesive Kit For Aerodyna	1	pcs.	67.83	#1	67.83	72.58
5G0919399F	Sensor Bracket	1	pcs.	13.06	#1	13.06	13.97
5G0919400F	Sensor Bracket	1	pcs.	13.06	#1	13.06	13.97
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	AIG DIRECT SETTLEMENT DOA: 23.3.2021 TP VEH: SGG9628K LKK RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	5,149.94	7%	413.70	5,909.94	6,323.64
Total	760.00	5,149.94		413.70	5,909.94	6,323.64

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
RAYMOND
WONG KWEK LOONG
(RAYMOND HUANG GUOLONG)
14 ANG MO KIO CENTRAL 3
#04-21
Singapore 567747

Document no. 12033114653
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Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021013695/ 1
Job order date 08-04-2021
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SJY1232R	BQ19UYG0	05-08-2020	WVWZZZAUZKW184966	Golf GTI 2.0 I TSI 169kW DSG	7,096

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SGG9628K

Date of Accident

23/03/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **16/03/2021 - 15/03/2022**

Requested By **Pearlyn Cheong (Volkswagen ...**

Requested Date **25/03/2021 08:41**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 7 April 2021 11:16 AM
To: evelyn_hah@yahoo.com.sg
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21003873/R1ga3 ***
ACCIDENT INVOLVING SGG 9628K & SJY 1232R ON 20/03/2021 ***

Our Ref: CC3/AIG21003873/R1ga3

07 APRIL 2021

Hah Siew Yoong

Dear Sir/Madam,

ACCIDENT INVOLVING SGG 9628K & SJY 1232R ON 20/03/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SJY 1232R**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SJY1232R (6946424577SG)**
[SGG9628K]

TP

RAYMOND WONG KWEK LOONG

Mar 20 2021 3:00PM

[Hah Siew Yoong]

Volkswagen Group Singapore Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **19/08/2021 01:38 AM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$6725.64) - SJY1232R - Claim Handler: Tan, Bennie-WZ**

Approved:6725.64:Subject to all docs/billings in order, SAB. LOU at \$100 per day.