

Elaine (LKK Auto)

To: Joel Goh
Cc: eqiprs@eqinsurance.com.sg; Shiau Chan (LKKAuto); SUR; 'Huey Yon (LKKAuto)'
Subject: RE: PRE-INSPECT SLV6756E INVOLVING GY9751S ALONG WESTCOAST HIGHWAY ON 24.03.21 (DM21HO00453-JG)
Attachments: LKKInvoice&Report-SLV 6756E.pdf

Dear Joel,

Enclose Survey Report of SLV 6756E.

Thank you.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Friday, 7 May 2021 2:33 PM
To: Joel Goh; SUR; Reports (LKKAuto)
Subject: RE: PRE-INSPECT SLV6756E INVOLVING GY9751S ALONG WESTCOAST HIGHWAY ON 24.03.21 (DM21HO00453-JG)

Dear Joel,

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 6 May 2021 9:36 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRE-INSPECT SLV6756E INVOLVING GY9751S ALONG WESTCOAST HIGHWAY ON 24.03.21 (DM21HO00453-JG)

Dear Shiau Chan

Please let us have your survey report soonest.
We received LOD from third party for this case.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, 29 April 2021 2:19 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: PRE-INSPECT SLV6756E INVOLVING GY9751S ALONG WESTCOAST HIGHWAY ON 24.03.21 (DM21HO00453-JG)

Dear Joel,

Enclosed herewith preliminary advice of SLV 6756E.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 25 March 2021 2:51 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: PRE-INSPECT SLV6756E INVOLVING GY9751S ALONG WESTCOAST HIGHWAY ON 24.03.21 (DM21HO00453-JG)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 25 March, 2021 2:21 PM

To: 'Xinya Auto Services' <xinyaauto@singnet.com.sg>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: PRE-INSPECT SLV6756E INVOLVING GY9751S ALONG WESTCOAST HIGHWAY ON 24.03.21 (DM21HO00453-JG)

Without Prejudice

Save As To Cost

Dear Sirs

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS.

Announcement

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Best Regards,

Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited



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From: Xinya Auto Services <xinyaauto@singnet.com.sg>
Sent: Thursday, 25 March 2021 11:01 AM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Subject: RE: PRE-INSPECT SLV6756E INVOLVING GY9751S ALONG WESTCOAST HIGHWAY ON 24.03.21 (DM21HO00453-JG)

Hi, Joel

Pls. arrange LKK to survey.

Thank you
Regards

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Thursday, March 25, 2021 10:47 AM
To: 'Xinya Auto Services' <xinyaauto@singnet.com.sg>
Subject: RE: PRE-INSPECT SLV6756E INVOLVING GY9751S ALONG WESTCOAST HIGHWAY ON 24.03.21 (DM21HO00453-JG)

Without Prejudice
Save As To Costs

Dear Sir

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd

Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.
Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Best Regards,
Joel Goh

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From: Xinya Auto Services <xinyaauto@singnet.com.sg>

Sent: Wednesday, 24 March 2021 5:53 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: PRE-INSPECT SLV6756E INVOLVING GY9751S ALONG WESTCOAST HIGHWAY ON 24.03.21

Hi, Sir/ Ms.

Kindly arrange for pre-inspection

Thank you

Regards



Virus-free. www.avg.com