

Date: 03/05/2021

CARIS AUTOWORKS PTE LTD

160 SIN MING DRIVE #05-03 SPORE 575722

Attn : Motor Claim Department
Your Ref :

Dear Sirs/Madam,

DIRECT SETTLEMENT

Accident on 23/3/2021 involving Vehicle No. SMR 4451 G & SGA 8866 C
At CHOA CHUA KANG ROAD

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No. SMR 4451 G was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. SGA 8866 C . I/We am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

- | | |
|--|----------|
| a) Cost of repair at | S\$ 3100 |
| b) Loss of use for <u>7</u> days at rate of (<u>\$100 PER DAY</u>) | S\$ 700 |
| c) Police/ROV Fee | S\$ |
| d) Others | S\$ 7.45 |

Total Cost S\$ 3807.45

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs CARIS AUTOWORKS PTE LTD relating to the said accident without any further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully



LETTER OF AUTHORIZATION

To Whom It May Concern

Accident on 23/03/2021 involving SMR 4451 G & SGA 8866 C
along CHOA CHUA KANG ROAD

I/We LIAN JIA JING NRIC No. S9349547J
of BIK 123 PATA LEBAR WAT #07-2911 SPORE 381123

Owner of Motor Vehicle Registration No. SMR 4451 G insured by
of NTUC INCOME INSURANCE under Policy No. 5118403610

do hereby authorize M/s CARIS AUTOWORKS PTE LTD

as my/our representative with full authority to write, negotiate and settle claim

for damages on my/our behalf against the owner and/or driver of

Motor Vehicle No. SGA 8866 C in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our

representative, M/s CARIS AUTOWORKS PTE LTD and

the said payment be forwarded to them to be construed as full and final discharge of

my/our claim.



Owner Signature & Company Stamp

Date : 25/5/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, CARIS AUTOWORKS PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,100.00 (Repair Cost), S\$420.00 (Loss of Use/Rental), S\$ 7.45 (Disbursement) for vehicle no. SMR 4451G that was damaged pursuant to the accident which occurred on 23/03/2021 (date) along CHOA CHU KANG ROAD (location) involving vehicle no/s SGA 8866C. This is pursuant to the inspection conducted on 25/03/2021 (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner LIAN JIA JING (“the third party claimant”) of vehicle no. SMR 4451G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMR 4451G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14th (day) of JUNE (month) 20 21 (year)



Signed by appointed surveyor



[Signature]
Signed by “the workshop” (with chop)

Caris Autoworks Pte Ltd

Reg No.: 201825799E

Speedy Care - Jervios
 SPC Jervios Service Station
 2 Jervios Road
 Singapore 248994
 Tel: (65) 6471 3613
 Fax: (65) 6471 2565

Sin Ming Auto City
 160 Sin Ming Drive #05-03
 Singapore 575722
 Tel: (65) 6258 9831
 Fax: (65) 6258 5349

JIA JING HP 92956570

Works Order : W0000104

AIG Asia Pacific Insurance Pte Ltd
 78, Shenton Way #07-16 AIG Building
 Singapore 079120

Date Printed : 27/05/2021
 Vehicle Num. : SMR 4451 G
 Make/Model : HONDA (FIT)
 Mileage(Km) :
 P.O/R.O No. :
 Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
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	1 PC	DOOR ASSY (FRONT RIGHT) ORIGINAL		
	1 PC	DOOR ASSY (REAR RIGHT) ORIGINAL		
	1 PC	MANGUARD ASSY (FRONT RIGHT)		
	2 PCS	TYRE RIM		
1.		ON PARTS BY PARTS REPAIR INCULSIVE OF SPARE PARTS PANEL KNOCKING, RESPARY & MISC CHARGES	3,100.00	3,100.00
		PANEL KNOCKING		
		SPRAY PAINTING		
		WHEEL ALIGNMENT (COMPUTRISED)		
		BODY CLIPS		
		LABOUR CHARGE FOR CHECK WIREING		



E. & O.E.

Total S\$: 3,100.00

=====

Terms :

Customer's Signature/Co. Stamp

for CARIS MOTOR SERVICE



SERVICING



OIL CHANGE



SUSPENSION



BATTERY



BRAKES



ALIGNMENT



TYRES



AIR-CON



TOWING



PRE-INSPECTION

Every Car Deserves a GOOD SERVICE...

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Mar 2021 / 15:51:42

Receipt Date/Time : 23 Mar 2021 / 15:48:34

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210323-002760

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SGA8866C As at 23 Mar 2021/07:50:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SGA8866C Enquiry Fee 20210323154706433910	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	452419XXXXXX2564	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SGA 8866C & SMR 4451G ALONG/AT CHOA CHU KANG ROAD TOWARDS BUKIT PANJANG ON 23/03/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 3/29/2021 4:33 PM

To: jasonong27@gmail.com <jasonong27@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21003867/Kra3

ONG KAY CHEW – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SGA 8866C & SMR 4451G ALONG/AT CHOA CHU KANG ROAD TOWARDS BUKIT PANJANG ON 23/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMR 4451G against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favor as you are making a U-turn and collided with third party who is moving in his own lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Mar 2021 15:33	Clim Dtl Modified	Claimant's Name: -> LIAN JIA JING.	[A] HOW MEI KWAN
2	25 Mar 2021 15:33	Clim Veh Model Changed	(205149) HONDA FIT 1.5 HYBRID (A).	[A] HOW MEI KWAN
3	25 Mar 2021 15:33	Clim Created	Reg No: SMR4451G. Acct Date: 2021/03/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Caris Autoworks Pte L td (HQ)	[A] HOW MEI KWAN
4	25 Mar 2021 15:33	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Mar 2021 15:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/06	[A] HOW MEI KWAN
6	25 Mar 2021 15:33	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Mar 2021 15:33	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	25 Mar 2021 15:34	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	29 Mar 2021 14:38	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	03 May 2021 16:46	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	03 May 2021 16:46	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	03 May 2021 16:46	Clim Dtl Modified	JPJ Reg. Date: -> 2020/01/06.	[A] JOANNE LEE KHANG MIN
13	03 May 2021 16:46	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	04 Jun 2021 22:22	Adj Mandate Request	Cur.Req:3667.45:Lia:100%*Quantum:(a)COR:\$3,100+(b)LOU(7days x \$80):\$560+(c) LTA / GIA search fee:\$7.45 =Total: \$3,667.45*Vehicle Model:HONDA FIT*Recommended 6repair days +1 PRS = 7 Days	[A] Jaslin Kok Chin Yi
15	10 Jun 2021 10:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/06. Mandate Remarks: please proceed with settlement @ \$3,597.45 [COR-\$3100 LOU-\$490 LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
16	10 Jun 2021 10:24	Adj Mandate Set	Approved:3597.45:please proceed with settlement @ \$3,597.45 [COR-\$3100 LOU-\$490 LTA-\$7.45] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2680711	26 Mar 2021 10:07:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMR4451G	SGA8866C	11.00
2691623	03 May 2021 16:46:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMR4451G	SGA8866C	11.00