

CHIA EU - GENE BRYAN

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 9-4-2021

AIG ASIA PACIFIC INSURANCE PTE-LTD

MOTOR CLAIMS DEPT.

78 SHENTON WAY

#09-16 AIG BUILDING

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SLH6000B AND SMR5139Y
ALONG NORTH POINT DR. AND YISHUN CENTRAL 1 JUNCTION ON 23-03-2021

I / We, the owner of Vehicle No. SLH6000B which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

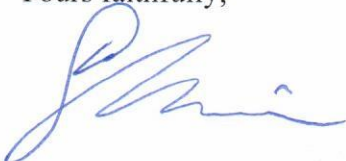
- | | | | |
|--------|--------------------------------|---|------------------|
| 1. | Costs of repair | - | \$4600.64 |
| 2. | Loss of Use/Rental fees 3 days | - | \$540.00 |
| 3. | Police / GIA report / LTA fees | - | \$2.00 |
| 4. | Surveyor report fees | - | |
| 5. | Others | - | |
| Total: | | | <u>\$5142.64</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLH 6000B AND SMR 2139Y

ALONG NORTH POINT DR. AND YISHUN CENTRAL 1 JUNCTION

ON 23-03-2021

BY THE LETTER OF AUTHORITY, I / We, CHIA EU-GENG BRYAN

NRIC NO. S7327376 E The owner of Vehicle No. SLH 6000 B

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 24 (day) 03 (month) 2021 (year)



Acknowledged by Owner
(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ALAN'S UNITED AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,600.64 (Repair Cost), S\$450.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLH 6000B that was damaged pursuant to the accident which occurred on 23/03/2021 (date) along JUNCTION OF NORTH POINT DRIVE AND YISHUN CENTRAL 1 (location) involving vehicle no/s SMR 2139Y. This is pursuant to the inspection conducted on 29/03/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHIA EU-GENE BRYAN (the third party claimant") of vehicle no. SLH 6000B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLH 6000B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14th (day) of MAY (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16103

Vehicle Insured : SMR2139Y
Accident Date : 23-Mar-2021

Date : 05-Apr-2021

Our Ref : 021045 (AIG) / CHAN

PAGE : 1

CHIA EU-GENE BRYAN
37 JALAN REDOP
Singapore 808583

FINAL REPAIR COST FOR BMW X3 SDRIVE 2.0 SPORT SLH6000B

1 pc	Rear bumper fascia (M sport)	2,300.00	
1 pc	Rear n/s bumper reflector	77.80	
1 pc	Rear bumper lower spoiler	392.50	
1 pc	Rear n/s exhaust chrome pipe	191.85	
1 pc	Rear n/s parking sensor	257.90	
1 pc	Rear n/s parking sensor o ring	12.50	
1 pc	Rear n/s bumper bracket	194.20	
1 pc	Rear n/s bumper inner parts	215.00	

		3,641.75	
	Less 5% :	182.09	

			3,459.66
1 pc	Rear bumper clip & reivet		50.00 sn
	To rewiring rear parking sensor wire		40.00
	To remove rear exhaust for renew chrome pipe		30.00
	To putty and spray replaced parts		420.00
	To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts		300.00

			4,299.66
	Add 7% GST :	300.98	

	Total :		S\$ 4,600.64
			=====

Singapore Dollars Four Thousand Six Hundred and
Cents Sixty Four Only

CHIN HUI CAR RENTAL

REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

CHIA EU-GENE BRYAN
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO: **C21152**

DATE : 08.04.2021

TERM : CASH

RENTAL FEES FOR :-

s/n	rental veh no.	vha no.	reference	no. of day/s	unit pr \$	amount
1	SGU 6566B	8988	SLH 6000B	3	\$ 180.00	\$ 540.00
		***	*****	***		

PLEASE LET US HAVE YOUR CHEQUE MADE IN FAVOR
OF **CHIN HUI CAR RENTAL**

TOTAL: \$ 540.00

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


CHIN HUI CAR RENTAL

CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,
SINGAPORE 575642. TEL: 6453 4680
REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

NO: 8988

HIRER'S PARTICULAR		Vehicle No: SG46566B		Mileage Out: 138886				
Hirer: CHIA EU-GENE BRYAN		Make & Model: TOYOTA Camry	Auto / Manual Group: <input checked="" type="radio"/> Auto					
NRIC / Passport No: S7327376 E	Date of Birth: 25-07-1973	OUT : Date: 29-3-2021	OUT : Time: 10-45 Am					
Address: 37 JALAN REDOP		Replace Veh No:	Mileage Out:					
Singapore 808583		OUT : Date:	OUT : Time:					
Driving Licence No: 23-10-1991	Pass Date:							
Contact Number: 96633040								
DRIVERS PARTICULARS		CHARGES						
(if different from Hirer)		Daily 3	@\$ 180.00	per day	540.00			
Appointed Driver: CAROL PNG. YEN PIN		Weekly	@\$	per week				
NRIC / Passport No: S7606409A	Date of Birth: 15-03-1976	Monthly	@\$	per month				
Address: AS ABOVE		Hours	@\$	per hour				
Driving Licence No: 14-03-2002	Pass Date:	Others	@\$					
Contact Number: 85004866								
		SUB-TOTAL \$ 540.00						
New Insurance Policy Terms & Conditions as at 08-12-2010		PETROL LEVEL						
1. NOT PERMITTED TO DRIVE - Not Covered		Out	E	1/4	1/2	3/4	F	
Driver Age 22 years old and below		In	E	1/4	1/2	3/4	F	
Driver above Age 70 years old								
Driver less than 2 years Driving Experience		TOTAL CHARGES \$ 540.00						
2. ADDITIONAL EXCESS - S\$3000.00		IMPORTANT!						
Driver Age 23 to 25 years old with 2 years driving experience		FOR SINGAPORE USE ONLY						
Driver Age 65 to 70 years old with 2 years driving experience		Excess Liability : S\$2500.00						
REMARKS		Malaysia Excess (With Prior Consent) :						
SLH GOOD B		Hirer's Signature						
		Addition Driver's Signature						

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
1.4.21	3.30pm	139103	SLH	

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SMR2139Y

Date of Accident

23/03/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **24/12/2019 - 23/12/2021**

Requested By **KENNY CHAN (ALAN'S UNITED ...**

Requested Date **24/03/2021 11:14**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 March 2021 12:59 PM
To: CHCHUA@LIVE.COM.SG
Subject: ACCIDENT INVOLVING SMR 2139Y(AIG) AND SLH 6000B AT/ALONG NORTHPOINT DR 1 YISHUN CENTRAL 1 JUNCTION ON 23/03/2021

25 March 2021

Mr Chua Chip Hock

[By Email Only]

Dear Sir/Madam,

You Ref: SMR2139Y

Our Ref: CC4/AIG21003842/ps3

ACCIDENT INVOLVING SMR 2139Y(AIG) AND SLH 6000B AT/ALONG NORTHPOINT DR 1 YISHUN CENTRAL 1 JUNCTION ON 23/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLH6000B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Mar 2021 12:28	Clm Dtl Modified	Claimant's Name: -> CHIA EU-GENE BRYAN.	[A] Lee Su Li
2	25 Mar 2021 12:28	Clm Veh Model Changed	(204491) BMW X3 SDRIVE 2.0 20I LED SR NAV (A).	[A] Lee Su Li
3	25 Mar 2021 12:28	Clm Created	Reg No: SLH6000B. Acct Date: 2021/03/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] Lee Su Li
4	25 Mar 2021 12:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	25 Mar 2021 12:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/06	[A] Lee Su Li
6	25 Mar 2021 12:28	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	25 Mar 2021 12:28	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	25 Mar 2021 12:29	Label Added	(19):Fastlane.	[A] Lee Su Li
9	25 Mar 2021 12:29	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	25 Mar 2021 15:35	Video Downloaded	Downloaded Video - Accident - SMR2139Y	[A] CHEW HSIAO TONG
11	12 Apr 2021 08:16	Adj Adjuster Assigned	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
12	26 Apr 2021 17:25	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	26 Apr 2021 17:25	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	26 Apr 2021 17:25	Clm Dtl Modified	JPJ Reg. Date: -> 2017/01/26.	[A] JOANNE LEE KHANG MIN
15	26 Apr 2021 17:25	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	28 Apr 2021 16:58	Adj Mandate Request	Cur.Req:5082.64:Liability: 100%(BOLA 27) *Quantum: (a)CORw/GST: \$4,600.64 + (b)LOR(3days x \$1 60.00): \$480.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$5,082.64 *3 recommendation repair days *F or your approval please.	[A] CHEW HSIAO TONG
17	29 Apr 2021 11:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/06. Mandate Remarks: settle LOR at best	[I] Loh, Chee-Heng
18	29 Apr 2021 11:54	Adj Mandate Set	Approved:5082.64:settle LOR at best	[I] Loh, Chee-Heng

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2680477	25 Mar 2021 12:54:39	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLH6000B	CHEW HSIAO TONG	xx.xx
2680478	25 Mar 2021 12:54:39	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLH6000B	CHEW HSIAO TONG	xx.xx
2680517	25 Mar 2021 14:10:32	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLH6000B	Low, Xianyu	xx.xx
2680530	25 Mar 2021 14:19:34	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SLH6000B	SMR2139Y	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2689306	26 Apr 2021 17:25:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH6000B	SMR2139Y	11.00