

## Nivitha (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 24 March 2021 3:15 PM  
**To:** info; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D201626/C02/SMG7635G/LEWLC / FW: PRI FOR GBE 1075C ACCIDENT INVOLVING GBE 1075C / SMG 7635G ON 22.03.2021 OUR REF: CL/210335/T/AB  
**Attachments:** SKM\_C300i21032312080.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** info <info@catherinelimllc.com>  
**Sent:** Wednesday, March 24, 2021 3:11 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D201626/C02/SMG7635G/LEWLC / FW: PRI FOR GBE 1075C ACCIDENT INVOLVING GBE 1075C / SMG 7635G ON 22.03.2021 OUR REF: CL/210335/T/AB

Dear Mdm (Without Prejudice)

We refer to your email.

Our client agrees to Marcus Chua (LKK). Please arrange.

Regards  
Sally Goh  
For Catherine Lim LLC  
(Advocates & Solicitors)  
20 Havelock Road  
#03-01 Central Square  
Singapore 059765  
Tel: 6438 5500  
(UEN No. 201310922K & GST Registration No: 201310922K)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Tuesday, 23 March 2021 3:01 pm  
**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D201626/C02/SMG7635G/LEWLC / FW: PRI FOR GBE 1075C ACCIDENT INVOLVING GBE 1075C / SMG 7635G ON 22.03.2021 OUR REF: CL/210335/T/AB

**Without Prejudice**

**Our reference:** SNM21D201626/C02/SMG7635G/lewlc (insured yet to lodge report)  
**Your reference:** GBE1075C

Dear Sirs / Madam,

**ACCIDENT INVOLVING SMG7635G & GBE1075C on 22/03/2021**

We refer to your email of 23/03/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, March 23, 2021 1:19 PM

**To:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D201626/C02/SMG7635G/LEWLC / FW: PRI FOR GBE 1075C ACCIDENT INVOLVING GBE 1075C / SMG 7635G ON 22.03.2021 OUR REF: CL/210335/T/AB

Dear Jenny

Please conduct PRS for **GBE1075C**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Jenny Lew 63896172.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** info <[info@catherinelimllc.com](mailto:info@catherinelimllc.com)>  
**Sent:** Tuesday, 23 March 2021 12:12 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRI FOR GBE 1075C ACCIDENT INVOLVING GBE 1075C / SMG 7635G ON 22.03.2021  
OUR REF: CL/210335/T/AB

Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS  
PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS  
(NIMA)**

**ACCIDENT INVOLVING GBE 1075C / SMG 7635G ON 22.03.2021 ALONG SLIP ROAD OF  
UPPER CHANGI ROAD / SIMEI AVE**

We are instructed by SONATA RAINBOW DANCEWEAR PTE LTD to notify you of a road traffic accident involving our client's vehicle No. GBE 1075C and vehicle No. SMG 7635G driven by you at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: AutoBay Pte Ltd  
1 Kaki Bukit Ave 6 #02-11 Autobay @Kaki Bukit  
Singapore 417883

Mr Lim , Tel: 93716693

Regards  
Sally Goh  
For Catherine Lim LLC  
(Advocates & Solicitors)  
20 Havelock Road  
#03-01 Central Square  
Singapore 059765  
Tel: 6438 5500  
(UEN No. 201310922K & GST Registration No: 201310922K)