

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 8 June 2021 3:02 PM
To: Admin-D (LKKAuto); 'Teo, Grace'; assignments; SUR; 'Hwang, Shiang Yi'
Subject: RE: LKK/MC \ CMTD2100838/SYH - SLD8554C & FBM3230R ACC ON 15.03.21 | NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA
Attachments: PRELI ADVISED.pdf

Dear Shiang Yi,

Enclosed preliminary revised of vehicle FBM 3230R
Date of survey: 29/3/21
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 25 March 2021 9:50 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>
Subject: RE: LKK/MC \ CMTD2100838/SYH - SLD8554C & FBM3230R ACC ON 15.03.21 | NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 29-03-2021.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 25 March, 2021 9:39 AM

To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: LKK/MC \ CMTD2100838/SYH - SLD8554C & FBM3230R ACC ON 15.03.21 | NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA

Hi LKK,

Attached herewith both reports.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace

Sent: Thursday, March 25, 2021 9:36 AM

To: 'Shiddique Asyraaf Bin Adam Malikh' <asyraaf@hoh.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Mas Zainal <zainal@hoh.com.sg>; blueman09mike@hotmail.com

Subject: LKK/MC \ CMTD2100838/SYH - SLD8554C & FBM3230R ACC ON 15.03.21 | NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA

Without Prejudice

Our Reference: CMTD2100838/SYH

Your Reference: FBM3230R

Hi Shiddique,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **FBM3230R** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Shiddique Asyraf Bin Adam Malikh <asyraf@hoh.com.sg>

Sent: Thursday, March 25, 2021 9:22 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Mas Zainal <zainal@hoh.com.sg>; blueman09mike@hotmail.com

Subject: RE: PRI \ CMTD2100838/SYH - SLD8554C & FBM3230R ACC ON 15.03.21 | NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA

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Dear Grace,

We refer to your email dated 24 March 2021.

We will go with Marcus Chua Kang Seng from LKK Auto Consultants.

Best Regards,

SHIDDIQUE ASYRAAF

Paralegal



DID: 62445761 | Tel: 62445755 | Fax: 62443052

Blk 209 New Upper Changi Road #04-631 Singapore 460209

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There has been a recent spate of email scams in financial transactions. Please call us for confirmation if you have received any request purportedly from our lawyers or staff to transfer funds or payment by any electronic means (eg. via telegraphic transfer or internet bank transfer etc). Thank you.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Wednesday, 24 March 2021 12:12 PM

To: Shiddique Asyraaf Bin Adam Malikh <asyraaf@hoh.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Cc: Mas Zainal <zainal@hoh.com.sg>; blueman09mike@hotmail.com

Subject: PRI \ CMTD2100838/SYH - SLD8554C & FBM3230R ACC ON 15.03.21 | NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA

Our Reference: CMTD2100838/SYH

Your Reference: FBM3230R

Without Prejudice

EMAIL ONLY

Date: 24/03/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S HOH LAW CORPORATION

Dear Shiddique,

ACCIDENT INVOLVING SLD8554C & FBM3230R ON 15.03.2021

We refer to the Notice of Accident dated 24/03/2021.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Wednesday, March 24, 2021 11:35 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Claim No. : CMTD2100838/SYH; FW: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA

Hi Colleagues,

Pre-Repair inspection, for your attention.

Best Regards

Raba'ah Mohd Ali

Claims Division



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From: Shiddique Asyraaf Bin Adam Malikh <asyraaf@hoh.com.sg>

Sent: Wednesday, March 24, 2021 11:02 AM

To: claimsreport <claimsreport@sompo.com.sg>

Cc: Mas Zainal <zainal@hoh.com.sg>; blueman09mike@hotmail.com

Subject: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA

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Dear Sirs (VERY URGENT),

ACCIDENT ON 15/03/2021 AT PAN ISLAND EXPRESSWAY INVOLVING FBM3230R AND SLD8554C

We refer to the above matter.

We act for the owner of vehicle, Muhammad Arif Bin Jamak who has appointed the undermentioned workshop to repair his motor vehicle no. FBM3230R.

Please be informed that the said vehicle can be inspected at:

M/s Dirt Wheel Motor Trading

Blk 9004 Tampines Street 93

#01-100

Singapore 528838

Contact person (Mike): 67833063

If you fail to conduct the pre-repair inspection within the next (2) working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,

SHIDDIQUE ASYRAAF

Paralegal



DID: 62445761 | Tel: 62445755 | Fax: 62443052

Blk 209 New Upper Changi Road #04-631 Singapore 460209

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