



566 Woodlands Rd ( Mandai Estate ) Singapore 728697  
UEN no: 53360061L  
HP: (+65) 9850-9666 Email: Connect3winnie@gmail.com

Your Ref : Pls advise

14 April 2021

<b>AIG Asia Pacific Insurance Pte Ltd</b>
<b>CHARTIS Building</b>
<b>78 Shenton Way</b>
<b>#07-16</b>
<b>Singapore 079120</b>

Dear Sir,

**TO PROPOSE A CLAIM OF AN ACCIDENT INVOLVING PA8954A & SJK7952E ON 11/01/2021.**

We refer to the above, we are authorized by owner SMART Destiny (Pte Ltd) vehicle no PA8954A to negotiate and settle the claim on his behalf.

We hereby quantify our claim as follows:-

1) Repair Cost inc 7% gst	S\$	3,597.88
2) Loss of Use @\$150 X 5days	S\$	750.00
3) Gears receipt fee	S\$	2.00
<b>Total</b>	<b>S\$</b>	<b>4,349.88</b>

We enclosed a copy of each of the following for your consideration:

- 1) Repair Bill inv 1084
- 2) Motor Accident report of vehicle no PA8954A
- 3) Letter Authorization (original available upon request)
- 4) Insurance Certificate
- 5) Vehicle registration card
- 6) Paper survey ( done by Sun Pin LKK on 25/03/2021 )

Kindly acknowledge receipt of the above said documents and hope to receive your favourable reply ASAP.

Thank you.

Yours Sincerely

Winnie Chai  
HP: 9850-9666



**LETTER OF AUTHORITY & INDEMNITY**

To Connect3

566 Woodlands Road ( Mandai Estate ) S (728697)

ACCIDENT INVOLVING VEHICLE NO. PA8954A AND SJK7952E  
AT Patterson Road ON 11/1/2021.

1. I/ We, the owner of vehicle no. PA8954A hereby instruct and authorize you to commence repairs to the said vehicle and to make 3<sup>rd</sup> party claim on my behalf for my loss and damage.
2. You are further authorized to appoint solicitors on my our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me us with respect to the conduct of my/ our claim against the third party driver and or his insurers including if necessary, to commence legal proceedings in Court in my/ our name against the 3<sup>rd</sup> party.
3. You have my/ our full authority to instruct my/ our solicitor to negotiate a settlement with the third party and/ or his insurers on such terms as you deem fit.
4. Upon resolving my/ our claim, you are authorized to agree with my/ our solicitors on the amount of their professional costs and disbursements for acting for me/ us and to receive payment of the balance of the settlement sum on my/ our behalf directly into your account.
5. In the event that i/ we am/ are required to attend at my/ our solicitors' office or to attend Court connection with my/ our claim, I/ we shall render full co-operation.
6. In the event that my/ our claim against the 3<sup>rd</sup> party and/ or his insurers is not successful or cannot be proceeded with, I/ we authorize you to make a claim against my/ our own insurers for the cost of repairs and any losses recoverable under my/ our policy of insurance. In this respect, I/ we understand and accept that personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your solicitors.
7. I/ We hereby irrevocably direct all insurer to make all settlement sums payable to "Connect3" or my/ our solicitors, and not to me. Such payment shall be full and valid discharge by me/ us.
8. If the settlement sum is paid to me/ us directly by cheque from the insurer in their disobedience and/ or negligence of my above direction, I/ We shall forthwith exchange with you or pay you for the said cheque by my/ our cheque/ cash of the same amount or return you any payment in any manner as directed by you.
9. If for whatever reason, my/ our insurers reject my/our claim for indemnity for the cost of repairs and/ or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you or my insurance policy does not cover such claim, I/ we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonable incurred on my/ our behalf or to pay you the difference in amount, as the case may be.

Date this 21 of 3 2021

Signature 

Name SMART DESTINY PTE LTD

NRIC No. \_\_\_\_\_

(Company stamp, if applicable)

Name of Witness: Winnie Chai

NRIC No: 021B

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **CONNECT 3** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,597.88** (Repair Cost), **S\$ 750.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **PA 8954A** that was damaged pursuant to the accident which occurred on **11/01/2021** (date) along **PATTERSON ROAD** (location) involving vehicle no/s **SJK 7952E**.

This is pursuant to the inspection conducted on **25/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMART DESTINY (PTE LTD)** (the third party claimant") of vehicle no. **PA 8954A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **PA 8954A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of 06 (month) 2021 (year)



OSP

Signed by appointed surveyor



Signed by "the workshop" (with chop)





TERMS : COD

Authorized Signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

sjk7952e

Date of Accident

11/01/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... AIG Asia Pacific Insurance Pte....

Period of Insurance ..... 13/11/2020 - 12/11/2021

Requested By ..... Vivian (Connect3)

Requested Date ..... 24/03/2021 14:10

**Payment details**  
Request Amount: **S\$1.87**  
GST Amount: **S\$0.13**  
Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**  
Records Management Centre  
GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 10 May 2021 1:59 PM  
**To:** wendneo9@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21003814/Qgs3 \*\*\*  
ACCIDENT INVOLVING SJK 7952E & PA 8954A ON 11/01/2021 \*\*\*

Our Ref: CC4/AIG21003814/Qgs3

10 MAY 2021

**Neo Wan Wah**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJK 7952E & PA 8954A ON 11/01/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **PA 8954A**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*



*Save the Earth. Print only when necessary.*

# Print Received Message

This mail is associated with :

**\*PA8954A (6599544875SG)**  
**[SJK7952E]**  
TP  
SMART DESTINY (PTE LTD)  
Jan 11 2021 3:00PM  
[Neo Wan Wah]  
Connect3

**From** **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **23/06/2021 11:48 AM.**  
**To** LKK\_HQ  
**Subject** **Alert - Adj Mandate Approved (S\$4349.88) - PA8954A - Claim Handler: Lee, Ming-Yao**

Approved:4349.88.