

Our Ref: CT0321/SHD3601E/CK(st)
Date: 29.04.2021

COMFORTDELGRO ENGINEERING

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 20.03.2021 INVOLVING SHD3601E & GBJ 351K ALONG PAN-ISLAND EXPRESSWAY

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHD3601E, which was involved in the captioned accident with your insured vehicle No GBJ 351K.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	6,901.50
2. Loss of Rental	6 days x S\$ 125.40	S\$	752.40
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **7,815.90**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely
Catherine Koh
CDGE Claims Department
DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHD3601E , GBJ351K , S... ON 20-Mar-21 15:10
ALONG PAN-ISLAND EXPRESSWAY****I / We KOH SONG POON (Hirer) NRIC No.: SXXXX765J****and/or (Relief) NRIC No.: SXXXX765J****Taxi Number SHD3601E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 22-Mar-2021**Name of Hirer KOH SONG POON****Hirer NRIC SXXXX765J**

Signature :

**Address 129 ANG MO KIO AVENUE 3 #08-1...
560129****Contact No. 96225071**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00024572000

Claim No : SNM21D201614/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 7,630.50

SINGAPORE DOLLARS SEVEN THOUSAND SIX HUNDRED THIRTY AND
CENTS FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 3601E

Insured Vehicle No. : GBJ 351K

Date of Loss : 20/03/2021

Place of Accident : CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ABS LEASING SERVICES PTE LTD

Driver Name : MOHAMAD AZHAR BIN SUPENGI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,901.50
(3) Loss of Use /Rental/Earning	S\$	727.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	7,630.50

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : _____

Signature : _____

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 19/8/21

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD3601E

NO/DATE
91555865 27.04.2021

MAKE
TOYOTA

JOB NO.
305459858

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
14.09.2016

CHASSIS CODE
JTDKB3FU003530126

JOB TYPE

Description : 3P 20.03.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	6,450.00
Add GST @ 7.000 %	451.50
Total Invoice amount	6,901.50

Issued by : KATHERINETAN 27.04.2021 14:33:43
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE BROWN AND TUBED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FROM THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21030357

Date: 27 April 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/03/2021 @ 15:10 hrs
ALONG PAN-ISLAND EXPRESSWAY
INVOLVING GBJ351K, SFT718L, SMT9993R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3601E** (the "Taxi"). The Taxi was hired to **KOH SONG POON IC NO SXXXX765J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
		545	611	1		FROM	TO		
17/03/2021	Spleen	545	611	1	102	640	0925	1640	
17/3	AA for	545	865		190		18.30	06.04	
18/3/2021	Spleen	546	026		161		0610	1720	
18/3	AA for	546	387		361		18.05	06.03	
19/3/2021	Spleen	546	467		80		0605	1725	
20/03/2021	AA for	546	790		323		18.05	06.23	
20/03/2021	Spleen						0630	1510	
20/03/21	7				SMD 3601E		1510	-	
25/03/21	7				Repair		-	1515	

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBJ351K

Date of Accident

20/03/2021 田

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 06/04/2020 - 05/04/2021

Requested By Huang Xiao Yan (COMFORTDEL...

Requested Date 22/03/2021 12:02

Payment details

Request Amount: S\$1.87

GST Amount: S\$0.13

Total Amount Due (GST Inclusive): S\$2

General Insurance Association

Records Management Centre

GST Registration No: M400017735

SHAD360 IE

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 26 March 2021 9:03 AM
To: JOHN.PYJ@HOTMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING GBJ 351K /SHD 3601E / OTHERS ALONG/AT CTE ON 20/03/2021

Our Ref: CC3/CTI21003809/T1ra3

ABS LEASING SERVICES PTE LTD - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 351K /SHD 3601E / OTHERS ALONG/AT CTE ON 20/03/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 3601E against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM21D201614/C02/GBJ351K/TOHHS / Direct Settlement - Accident Involving GBJ351K and SHD3601E (TP : LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

Alfred Toh <alfred.toh@sg.cntaiping.com>

Thu 8/19/2021 10:32 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

LKK REF - CC3/CTI21003809/T1ra3

CTI REF - SNM21D201614/C02/GBJ351K/TOHHS

Dear Sirs

We refer to your email of 18 August 2021.

Please proceed to resolve the property damage claim up to \$7,630.50.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, August 18, 2021 6:54 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D201614/C02/GBJ351K/TOHHS / Direct Settlement - Accident Involving GBJ351K and SHD3601E (TP : LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred

We refer to our mandate request on 28/07/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, July 28, 2021 4:24 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D201614/C02/GBJ351K/TOHHS / Direct Settlement - Accident Involving GBJ351K and SHD3601E (TP : LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ 351K (CTI) AND SHD 3601E (TP) ON 20/03/2021

We refer to the above matter.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 7,630.50(all-in)**.

The summary is as follows: -

□

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 11,727.68	\$ 6,901.50 (\$6,450.00+ 7% GST)
2. Loss of Rental (6 days x \$125.40)	\$ 752.40	\$ 627.00 (5 days x \$125.40)
3. Loss of Income (2 days x \$80.00)	\$ 160.00	\$ 100.00 (2 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 12,642.08	<u>\$ 7,630.50</u>

Surveyor recommended 4 days for repair + 1PRS = 5Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, March 26, 2021 8:52 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM21D201614/C02/GBJ351K/TOHHS / Direct Settlement - Accident Involving GBJ351K and SHD3601E (TP : LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

LKK REF - CC3/CTI21003809/T1ra3

CTI REF - SNM21D201614/C02/GBJ351K/TOHHS

Dear Sirs

We refer to your email of 25 March 2021.

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 TaipingSG
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From: Claims Dept of CTI

Sent: Thursday, March 25, 2021 3:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201614/C02/GBJ351K/TOHHS / FW: Direct Settlement - Accident Involving GBJ351K (OI : CTI - TBA) and SHD3601E (TP : LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

Dear Sir,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM21D201614/C02/GBJ351K/TOHHS.

Dear Alfred ,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 25 March 2021 12:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ351K (OI : CTI - TBA) and SHD3601E (TP : LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3601E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)