Our Ref:

CT0321/SHD3601E/CK(st)

Date:

29.04.2021

CHINA TAIPING INSURANCE CO (S)PTE L 3 ANSON ROAD #16-00 Singapore 079909

Attn : Motor Claims Department Dear Sir/Madam

Without Prejudice

COMFORTDELGRO ENGINEERING

> ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

> > Mainline +65 6383 6280 Facsimilie +65 6280 9755

> > > www.cdge.com.sq

ACCIDENT ON 20.03.2021 INVOLVING SHD3601E & GBJ 351K ALONG PAN-ISLAND EXPRESSWAY Company Registration No: 199506048W

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3601E, which was involved in the captioned accident with your insured vehicle No GBJ 351K.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Workshops

Braddell 205 Braddell Road Singapore 579701

Loyang 59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive Singapore 575717

Pandan 45 Pandan Road Singapore 609286

Ubi 320 Ubi Road 3 Singapore 408649

Sungei Kadut 7 Sungei Kadut Way Singapore 728791

Taxi Owner's Claim: 1. Cost of Repairs 2. Loss of Rental 6 days x S\$ 125.40 3. Survey Report Fee

4. LTA Search Fee 5. GIA / Police Report Fee

6. Others

Hirer's Claim:

1. Loss of Income

2. Others

2 days x S\$ 80.00

S\$ 160.00 S\$ 0.00

6,901.50

752.40

0.00

0.00

2.00

0.00

SS

S\$

S\$

S\$

S\$

S\$

[E&OE]

Total Claims

S\$ 7,815.90

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill

Letter of Authority from Owner/Hirer/Operator [X]

GIA/Police Report(s) [X] LTA/GIA Search Slip(s) X)

[X] Rental Rate Letter [X] Downtime/Mileage Record

[] Survey Report / Bill

[] Witness Statement / Accident Scene Photo(s)

Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance [] Tow Chit / PIR / Hirer's IRAS / Others: []

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely Catherine Koh **CDGE Claims Department**

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

TOYOTA PRIUS SHD3601E , GBJ351K , S... ON 20-Mar-21 15:10

ALONG

PAN-ISLAND EXPRESSWAY

I / We

KOH SONG POON

(Hirer) NRIC No .:

SXXXX765J

and/or

(Relief) NRIC No.: SXXXX765J

Taxi Number

SHD3601E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

22-Mar-2021

Name of Hirer

KOH SONG POON

Hirer NRIC

SXXXX765J

Signature:



Address

129 ANG MO KIO AVENUE 3 #08-1...

560129

Contact No.

96225071

MOTOR CLAIMS DISCHARGE VOUCHER

Claim No : SNM21D201614/LKKDS

Policy No : DMCVSNW00024572000

Claimant : COMFORT TRANSPORTATION PTE LTD s\$ 7,630.50 SINGAPORE DOLLARS SEVEN THOUSAND SIX HUNDRED THIRTY AND CENTS FIFTY ONLY I/We agree to accept the above mentioned amount to be paid to me/us in full &final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving Claimant Vehicle No. : SHD 3601E Insured Vehicle No. : GBJ 351K Date of Loss : 20/03/2021 Place of Accident : CTE IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or Insured Name * ABS LEASING SERVICES PTE LTD Driver Name : MOHAMAD AZHAR BIN SUPENGI from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident. I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. (1) General Damages (2) Cost of Repair/Excess S\$ 6,901.50 (3) Loss of Use/Rental/Earning S\$ 727.00 (4) GIA/Police-Reports/ Investigation Results/Search Fees S\$ 2.00 (5) Medical Reports/Expenses S\$ (6) Survey Fees/P.T. Fees S\$ (7) Cost including Disbursement S\$ ============== 7,630.50 Claimant Name: COMFORT TRANSPORTATION PTE LTD NRIC No : __ Signature CLAIMS DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969

"The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

Prease forward your cheque made payable row COMFORTDELGRO ENGINEERING PTE LTD



GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 205 Braddell Road Singapore 579701 59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE 079909

CONTACT NO: 62222366

Description: 3P 20.03.2021

VEHCLE NO SHD3601E

NO/DATE 91555865 27.04.2021

MAKE TOYOTA JOB NO. 305459858

MODEL PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG 14.09.2016

CHASSIS CODE JTDKB3FU003530126

JOB TYPE

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt 7.000 %

6,450.00 451.50

Total Invoice amount

6,901.50

Issued by : KATHERINETAN 27.04.2021 14:33:43 Repair Type : CLSO/57/57 Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21030357

Date: 27 April 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

20/03/2021

@ 15:10 hrs

ALONG

PAN-ISLAND EXPRESSWAY

INVOLVING

GBJ351K, SFT718L, SMT9993R

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD3601E (the "Taxi"). The Taxi was hired to KOH SONG POON IC NO SXXXX765J a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

	DATE NAME OF DRIVER							7				
ATED (TIME)	10	1640	hago	1720	56,03	1735	9/23	1810		ISas		
HOURS OPERATED (TIME)	FROM	3	18,90	0190 1	F.B.	@box	18.0x	0630 1810	157	\		
MILEAGE TRAVELLED (KM)		102 64 P/10	1061	19191	361	8	323		3601 E	R		
NAME OF DRIVER		4 x 6 7 x h	U5868	9 4 0 9 5	L6 387	49797	06 299		全の	, > >		
		Plen x	FAIR S	Men 5	A List	mond ?	AB LILE (T	Men	-	idens Ro		
CHANN	JIMICA	8	A	W	A	No	-	00	7	₹		
DATE	7	17/03/30×1	6/13	18/2/2021	18/3	18/3/2021	5/6/	30/03/3081	20/03/21	14/80/20	-	

INSURER ENQUIRY Find insurer

Vehicle reg. no.

GBJ351K

Date of Accident

20/03/2021

Reset

% RESULT & RECEIPT

TP Insurer Enquiry Insurance China Taiping Insurance (Sing... Period of Insurance 06/04/2020 - 05/04/2021

Requested Date 22/03/2021 12:02

Payment details

Request Amount: \$\$1.87 GST Amount: \$\$0.13

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: M400017735



Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto) Sent: Friday, 26 March 2021 9:03 AM To: JOHN.PYJ@HOTMAIL.COM Admin A Cc: Subject: ACCIDENT INVOLVING GBJ 351K /SHD 3601E / OTHERS ALONG/AT CTE ON 20/03/2021 Our Ref: CC3/CTI21003809/T1ra3 ABS LEASING SERVICES PTE LTD - BY EMAIL ONLY [POLICY HOLDER] Dear Sir/Madam, ACCIDENT INVOLVING GBJ 351K /SHD 3601E / OTHERS ALONG/AT CTE ON 20/03/2021 We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them. We have received a claim from SHD 3601E against your motor insurance policy. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter. Please call us if you have further queries. China Taiping Insurance (Singapore) Pte Ltd c.c. (Motor Claims Dept) Thank you. Best Regards, Jaslin Kok | Case Handler LKK Auto Consultants Pte Ltd Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



RE: SNM21D201614/C02/GBJ351K/TOHHS / Direct Settlement - Accident Involving GBJ351K and SHD3601E (TP: LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

Alfred Toh <alfred.toh@sg.cntaiping.com>

Thu 8/19/2021 10:32 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

LKK REF - CC3/CTI21003809/T1ra3

CTI REF - SNM21D201614/C02/GBJ351K/TOHHS

Dear Sirs

We refer to your email of 18 August 2021.

Please proceed to resolve the property damage claim up to \$7,630.50.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: <u>claimsdept@sg.cntaiping.com</u> <u>alfred.toh@sg.cntaiping.com</u>

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, August 18, 2021 6:54 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D201614/C02/GBJ351K/TOHHS / Direct Settlement - Accident Involving GBJ351K and

SHD3601E (TP: LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred

We refer to our mandate request on 28/07/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com >

Sent: Wednesday, July 28, 2021 4:24 PM

To: Alfred Toh alfred.toh@sg.cntaiping.com; Admin A admin-a@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D201614/C02/GBJ351K/TOHHS / Direct Settlement - Accident Involving GBJ351K and

SHD3601E (TP: LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ 351K (CTI) AND SHD 3601E (TP) ON 20/03/2021

We refer to the above matter.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$7,630.50(all-in).

The summary is as follows: -

Amount Claimed **Amount Revised** 1. Cost of Repair \$ 11,727.68 \$ 6,901.50 (\$6,450.00+ 7% GST) 2. Loss of Rental (6 days x \$125.40) \$ 752.40 \$ 627.00 (5 days x \$125.40) 3. Loss of Income (2 days x \$80.00) \$ 100.00 (2 days x \$50.00) \$ 160.00 4. LTA / GIA Search Fee \$ 2.00 \$ 2.00 Total \$ 12,642.08 **\$7,630.50**

Surveyor recommended 4 days for repair + 1PRS = 5Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, March 26, 2021 8:52 AM

To: Mei Kwan (LKKAuto) < Meikwan@Ikkauto.com; Jaslin Kok (LKK Auto) < jaslinkok@Ikkauto.com; Admin A admin-a@Ikkauto.com; Admin A

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Alfred Toh < alfred.toh@sg.cntaiping.com >

Subject: RE: SNM21D201614/C02/GBJ351K/TOHHS / Direct Settlement - Accident Involving GBJ351K and

SHD3601E (TP: LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

LKK REF - CC3/CTI21003809/T1ra3

CTI REF - SNM21D201614/C02/GBJ351K/TOHHS

Dear Sirs

We refer to your email of 25 March 2021.

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: <u>claimsdept@sg.cntaiping.com</u> <u>alfred.toh@sg.cntaiping.com</u> W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Thursday, March 25, 2021 3:26 PM

To: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>; Alfred Toh < <u>alfred.toh@sg.cntaiping.com</u>>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201614/C02/GBJ351K/TOHHS / FW: Direct Settlement - Accident Involving GBJ351K (OI: CTI - TBA) and SHD3601E (TP: LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

Dear Sir,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM21D201614/C02/GBJ351K/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 62247175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 25 March 2021 12:07 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <<u>jaslinkok@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving GBJ351K (OI: CTI - TBA) and SHD3601E (TP: LKK REF -

CC3/CTI21003809/T1ra3) on 20/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3601E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- · TP estimated cost of repair
- · Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)