

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 26 March, 2021 8:52 AM
To: Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM21D201614/C02/GBJ351K/TOHHS / Direct Settlement - Accident Involving GBJ351K and SHD3601E (TP : LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021
Attachments: report of GBJ351K.pdf

LKK REF - CC3/CTI21003809/T1ra3
CTI REF - SNM21D201614/C02/GBJ351K/TOHHS

Dear Sirs

We refer to your email of 25 March 2021.

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
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From: Claims Dept of CTI
Sent: Thursday, March 25, 2021 3:26 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201614/C02/GBJ351K/TOHHS / FW: Direct Settlement - Accident Involving GBJ351K (OI : CTI - TBA) and SHD3601E (TP : LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

Dear Sir,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM21D201614/C02/GBJ351K/TOHHS.

Dear Alfred ,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 25 March 2021 12:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ351K (OI : CTI - TBA) and SHD3601E (TP : LKK REF - CC3/CTI21003809/T1ra3) on 20/03/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 3601E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)