

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 24 March 2021 10:44 AM
To: June Phua (Cheng Hoe Motor); SUR; assignments
Subject: RE: Fwd: SNM21D201650/C02/YP2919G/LEWLC/ FW: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SJM2951E
Attachments: 2951.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Wednesday, March 24, 2021 10:40 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: Re: Fwd: SNM21D201650/C02/YP2919G/LEWLC/ FW: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SJM2951E

Hi Jenny,

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

On Wed Mar 24 2021 10:02:29 GMT+0800 (Singapore Standard Time) Jenny Lew
<jenny.lew@sg.cntaiping.com> wrote:

----- Original Message -----

Without Prejudice

Our reference: SNM21D201650/C02/YP2919G/lewlc

Your reference: SJM2951E

Dear Sirs / Madam,

ACCIDENT INVOLVING YP2919G & SJM2951E on 22/03/2021

We refer to your email of 23/03/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our

surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
Claims Department

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From:

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, March 24, 2021 9:21 AM

To: CHENG HOE (AMK) HOE MOTOR SERVICE (AMK) <chmamk@singnet.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201650/C02/YP2919G/LEWLC/ FW: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SJM2951E

Without Prejudice

Dear Jenny,

Please conduct PRS for **SJM2951E**.

Note: officer in charge – Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From:

June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Tuesday, 23 March 2021 4:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Repair Survey (Single Joint Expert) /ENQUIRY OF LIABILITY - SJM2951E

Dear Sir,

OUR CLIENT : SJM2951E

DA

TE O

F ACC : [22/3/21@7.35pm](#)

YOUR INS

URED : YP2919G

Kin

dly provide us

of your surveyor listing for the selection on the survey.

Also, please advise who is the officer-in-charge of this case.

Thank you.

Regards

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719