

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 7 April 2021 4:51 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); Admin A; SUR; CS A Team
Subject: RE: OD CLAIMS FOR VEHICLE NUMBER; SMJ 8928 P, DOA: 20032020

Dear Veron

Kindly assist to cancel this case as it converted to Third party claim instead.

Thank you.

Best Regards,
Eryx Tan
Claims Advisor

· PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 26 March 2021 10:24 AM
To: claims@premiumauto.com.sg; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEHICLE NUMBER; SMJ 8928 P, DOA: 20032020

Dear Eryx,

As instructed by our client , please proceed to repair the **insured vehicle SMJ 8928P, (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Before paint photos showing all parts replaced are required.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 24 March 2021 3:07 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: OD CLAIMS FOR VEHICLE NUMBER; SMJ 8928 P, DOA: 20032020

Dear Summer

Kindly assist & expedite on this OD approval as car has been surveyed today by Adrian.

Thank you.

Best Regards,

Eryx Tan

Claims Advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 22 March 2021 11:17 AM
To: 'Premiumauto Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; cs-a@lkkauto.com
Subject: RE: OD CLAIMS FOR VEHICLE NUMBER; SMJ 8928 P, DOA: 20032020

Dear Haikal,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Premiumauto Claims <claims@premiumauto.com.sg>
Sent: Monday, 22 March, 2021 11:06 AM
To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; cs-a@lkkauto.com
Cc: Claims <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR VEHICLE NUMBER; SMJ 8928 P, DOA: 20032020

Dear all,

Kindly register OD claims for this vehicle; SMJ 8928 P

Attached is the GIA report for your reference. We will forward you the estimate when it is ready.

Please arrange survey on 24/3/2021 @ 2:00AM. Owner waiting.

Thank you!

Best Regards,
Haikal Ruddin
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
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