

Nivitha (LKK Auto)

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Tuesday, 23 March 2021 5:00 PM
To: 'Pauline Tham'; Suraidah B Saidi PTCBC; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D201603/C02/GBH1772H/THAMYL / FW: Direct Settlement (SM) - Accident involving SLK3909J & GBH1772H DOA: 20/03/2021

Hi Pauline,

Please forward the requirement to LKK for the survey arrangement.

Thank you.

Regards,
Ashlyn

From: Ashlyn Chng
Sent: Monday, 22 March 2021 4:59 pm
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201603/C02/GBH1772H/THAMYL / FW: Direct Settlement (SM) - Accident involving SLK3909J & GBH1772H DOA: 20/03/2021

Dear Pauline,

We would like to choose Marcus Chua to conduct the survey.

Appreciate if you could revert on the liability soonest.

Regards,
Ashlyn

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 22 March 2021 4:48 pm
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D201603/C02/GBH1772H/THAMYL / FW: Direct Settlement (SM) - Accident involving SLK3909J & GBH1772H DOA: 20/03/2021

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[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI
Sent: Monday, March 22, 2021 4:15 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D201603/C02/GBH1772H/THAMYL / FW: Direct Settlement (SM) - Accident involving SLK3909J & GBH1772H DOA: 20/03/2021

Dear Pauline,

Please conduct PRS for **SLK3909J**.

Note: officer in charge –Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Monday, 22 March 2021 3:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (SM) - Accident involving SLK3909J & GBH1772H DOA: 20/03/2021

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBH1772H** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

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2 Pandan Crescent

Singapore 128462

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