

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 March 2021 10:34 AM
To: 'Go Chee Han'
Cc: Admin A; assignments
Subject: RE: Accident involving motor vehicle nos. SGC9339R & GBD5811Z (ALONG CHIN SWEE ROAD) Accident date: 14-2-2021 Our Ref: 21/21/21/VC00/024328 [External General] *** LKK REF : CC4/LPC21003769/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

***Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 24 March 2021 9:37 AM
To: 'Go Chee Han' <cheehan.go@cyclecarriage.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving motor vehicle nos. SGC9339R & GBD5811Z (ALONG CHIN SWEE ROAD) Accident date: 14-2-2021 Our Ref: 21/21/21/VC00/024328 [External General] *** LKK REF : CC4/LPC21003769/pa3

Dear Chee Han,

We refer to the above matter.

Please provide us the following and arrange for survey.

- evidence i.e. video and scene photo
- PIR result (if any)
- TP GIA / police report

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 24 March, 2021 9:16 AM

To: 'Go Chee Han' <cheehan.go@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SGC9339R & GBD5811Z (ALONG CHIN SWEE ROAD) Accident date: 14-2-2021 Our Ref: 21/21/21/VC00/024328 [External General]

Dear Chee Han,

Noted with thanks.

We will get the person in-charge to liase with you for liability.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: mailto:assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.

Any inconvenience caused is much regretted

-----Original Message-----

From: Go Chee Han <mailto:cheehan.go@cyclecarriage.com.sg>

Sent: Tuesday, 23 March 2021 4:59 PM

To: ONG LI LI <mailto:llong@lonpac.com>; mailto:assignments@lkkauto.com; 'Nivitha (LKK Auto)' <mailto:admin-d@lkkauto.com>

Cc: MT_Claim_SG <mailto:mt_claim@lonpac.com>

Subject: RE: Accident involving motor vehicle nos. SGC9339R & GBD5811Z (ALONG CHIN SWEE ROAD) Accident date: 14-2-2021 Our Ref:

21/21/21/VC00/024328 [External General]

Dear LKK,

Vehicle not in for survey.

Kindly revert liability.

Thanks

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272
Website: <http://www.mercedes-benz.com.sg>

-----Original Message-----

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Tuesday, 23 March, 2021 4:43 PM
To: Go Chee Han; <mailto:assignments@lkkauto.com>; 'Nivitha (LKK Auto)'
Cc: MT_Claim_SG
Subject: RE: Accident involving motor vehicle nos. SGC9339R & GBD5811Z (ALONG CHIN SWEE ROAD) Accident date: 14-2-2021 Our Ref: 21/21/21/VC00/024328 [External General]

This email was sent from outside of your organisation

Lonpac External - General
Without Prejudice

Dear Chee Han

Yes, our Insured has reported the accident. You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha/Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]

Sent: Tuesday, 23 March 2021 3:36 PM

To: GERALD POH WEE BIN <mailto:geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mailto:mt_claim@lonpac.com>

Subject: FW: Accident involving motor vehicle nos. SGC9339R & GBD5811Z (ALONG CHIN SWEE ROAD) Accident date: 14-2-2021 [External General]

Dear Gerald,

Please check is your insured reported ?

Thanks
CheeHan

-----Original Message-----

From: Go Chee Han

Sent: Tuesday, 16 March, 2021 9:04 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: Accident involving motor vehicle nos. SGC9339R & GBD5811Z (ALONG CHIN SWEE ROAD) Accident date: 14-2-2021 [External General]

Dear Gerald,

Please inform you insured/driver report to this accident ASAP.

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: <http://www.mercedes-benz.com.sg/>

-----Original Message-----

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Tuesday, 16 March, 2021 8:34 AM

To: Go Chee Han

Cc: MT_Claim_SG

Subject: RE: Accident involving motor vehicle nos. SGC9339R & GBD5811Z (ALONG CHIN SWEE ROAD) Accident date: 14-2-2021 [External General]

This email was sent from outside of your organisation

Lonpac External - General
WITHOUT PREJUDICE

Our Ref: TBA

Dear Chee Han,

Our insured has not lodged the accident report and we are unable to negotiate a Direct Settlement yet.

Please advise if your client 's vehicle require a survey first.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: Go Chee Han [mailto:cheehan.go@cyclecarriage.com.sg]
Sent: Monday, 15 March 2021 6:37 pm
To: MT_Claim_SG <mailto:mt_claim@lonpac.com>
Subject: Accident involving motor vehicle nos. SGC9339R & GBD5811Z (ALONG CHIN SWEE ROAD) Accident date: 14-2-2021

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SGC9339R), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GBD5811Z) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at <mailto:cheehan.go@cyclecarriage.com.sg>

Your Sincerely,

GO CHEE HAN
Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

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<https://www.avg.com>