TwinCar AUTOMOTIVE PTE LTD

Company Registration and GST No. 200714616M

2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921

Tel: 67440510

Fax: 67410510

Email: sales@n51.com.sg

27 September 2021

Our Ref:

CLM15209 / SMK6417E / MAR-13/2021

AXA INSURANCE PTE LTD

8 SHENTON WAY #24-01 AXA TOWER SINGAPORE 068811

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

Re: Accident involving SMK6417E & SH6296G on 23/03/2021 Along PIE(Tuas) before Jalan Bahar Exit

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SH6296G** whose vehicle was insured with you at the material date of the accident.

We are prosposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

 Cost of repairs
 \$ 13,161.00 (Include 7% GST)

 Loss of rental
 \$ 1,080.00 (\$120 X 9 Days)

 Additional 2 days loss of use for pre repair
 \$ 200.00 (\$100 X 2 Days)

 Towing fee
 \$ 160.00

 LTA search fee
 \$ 7.45

 \$ 14,608.45

We enclosed herein the following documents for your necessary attention.

1) Our Final Bill No: CLM15209

2) Twincar Rental - Invoice No: 13-3273, Vha No: 72689

3) Speedo Towing Service - Invoice No: 2504

4) Autobay Towing - SMK6417E (receipt attached)

5) LTA search

6) Letter of Authorisation

7) GIA report of SMK6417E

We look forward to your prompt reply.

Yours faithfully,

Twincar Automotive Pte Ltd

S.Y.NEO Director

P.I.C - Melody Chin

Reply to :huixin@n51.com.sg

TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub 2 Kaki Bukit Ave 2

#01-17 / #01-18 /Heavy Vehicle #01-08 / Spray Painting #02-27

Singapore 417921

Tel No.: +65 6842 0051 Fax No.: +65 6741 0510

E-Mail: sales@n51.com.sg

Company Reg. No. : 200714616M GST Registration No. : 200714616M

AXA INSURANCE PTE LTD 8 SHENTON WAY #24-01 AXA TOWER SINGAPORE 068811 **TAX INVOICE**

Date : 27/08/2021 Date in : 23/03/2021 Vehicle Num. : SMK6417E

Make/Model: NISSAN SYLPHY 1.6 CVT-2019 Chassis/Eng#: MNTBBAB17Z0034931/HR16940729C

Accident Date: 23/03/2021 Claim No: CLM15209 Reference: MAR-13/2021

Policy No.: MT/00781249 (17/04/2021)

LUMPSUM REPAIR BILL

REF: CLM15209-TWINCAR DATED 23/03/2021

BY DIRECT

Amount S\$ 12,300.00

E. & O.E.

Sub S\$:

12,300.00

Add GST (7%) S\$:

861.00

Total Amount S\$:

13,161.00



TWINCAR RENTAL

Business Registration Number: 53092815M

Blk 2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub, Singapore 417921

Tel: 68420051 Fax: 67410510 email: sales@n51.com.sg

Invoice To:

KOA HEAN KIONG 36 FERNVALE LINK #19-19

SINGAPORE 797533

INVOICE

Invoice No.

13-3273

Date

01/04/2021

		Hirer's Car No.	VHA No.	Terms
		SMK6417E	72689	CASH
No. of Day	Description		Per Day	Amount (S\$)
9	Car Rental from the period of 23/03/2021 to Vehicle no. SLP4051A	01/04/2021.	120.00	1,080.00
	Singapore Dollars One Thousand and Eighty O	Only		
	•		Total	\$1,080.00

TWINCAR RENTAL

Authorised Signature



TWINCAR RENTAL

Kaki Bukit Autohub @ 2 Kaki Bukit Ave. 2 #01-18 Singapore 417921 Tel: 6744 0510 / 6842 0051

SMK6417E (70)

VHA No: 72689

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR	Vehicle No: SLPHOSIA Replace Veh No:					
Name: (as in I/C) KOA HEAN KIONG	Mileage Out: Mileage Out:	st of as				
NRIC/PASSPORT No: S 1749717 J	Make & Model: To yoTA AX10 Auto / Manual					
Address (Res): 36 PERNVACE LINK #19-19 S (797533)	OUT: Date 23/03/2021 Time: (1 : 15 HRC	y Bitt tr				
the state of the s	HIRE/PERIOD EXPIRY	ensan.				
Name & Address of Employer:	NON-WAIVER EXCESS: \$	nei eel				
Occupation: Driving Exp.	to the control of the	eesin.				
Occupation: Driving Exp: Driving Licence No: S14911 D/L Type: Local / International Pass Date: 06/02/1990 Date of Birth: 08/05/1966	CHARGES	H was				
Pass Date: Date of Birth: 9822 5901	Daily @\$ 1x0 per day 9 (080	00				
Tel: (O) (R) HP 9822 5994	Weekly @ \$ per week	- COLO.				
ADDITIONAL DRIVER'S PARTICULARS	Monthly @ \$ per month					
Name: (as in I/C)	Hours @\$ per hour	1 2. 15				
NRIC/PASSPORT No:	Others @\$	• 12				
Address (Res):		= 441 T				
Driving Licence No: D/L Type: Local / International	CDW @ \$ per day/month					
Pass Date: Date of Birth:	PAI @\$ per day/month	77.61				
Occupation: Driving Exp:	Delivery Service					
VEHICLE CHECKLIST	SUB-TOTAL \$					
Ø	PETROL LEVEL	-				
S - SCRATCHES S - SCRATCHES	Out E 1/4 1/2 3/4 F	V / (32)				
EA UM	In E 1/4 1/2 3/4 F	- Mile				
	EXTENSION					
	Collection Service					
	Misc.					
2	TOTAL CHARGE \$ [0 9 0	00				
CCIDENTS CCIDENTS	Rented out by:	n na				
NDICATE: A - ACCIDITE A - AC	1//					
≥ ∢	tash che					
ACCESSORIES CHECK	Hirer's Signature					
Ashtray Cig Lighter S/Tyre	* * * * * * * * * * * * * * * * * * * *					
STD Tools Jack Hub Caps						
Radio / Cass CD Cartidges	Addition Driver's Signature					
	I .					

that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given TWINCAR RENTAL in connection with this Agreement is true.

* IMPORTANT

- 1. ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE TAHN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN, AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- 5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY TWINCAR RENTAL.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO TWINCAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	
01/04/2021	12:10485	21011			tra de
10112021	7 - 70 - 7				SIGNATURE OF HIRER/DRIVER

CASH SALE / WORK ORDER

Nº 2504

SPEEDO TOWING SERVICE

Bus. Reg. No: 53217861X H/P: 9767 6774

1) Jump Start 2) Tyre Replacement 3) Accident 7 Breakdown Vehicle No. Multi / Basement 5) With Load / Cargo Box Contact No. 6) King Dolly 7) Transport Charge 8) Low Body Kit 9) Door Opening Service 10) Crane Up / Winch Out 11) Collect Doc / Key 12) Petrol Charge NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed. TOWING SERVICE Recieved By Tow Truck Driver

Sold to: ______

AUTOBAY TOWING

1 Kaki Bukit Avenue 6 #01-55 AutoBay @ Kaki Bukit Singapore 417883 Tel: 9616 8988 (Ah Boon)

CASH SALE

SMK 6417 E

Item	Quantity	Description	Unit Price	Amount		
		Auto bulo to Ubs WAC		\$100		
		7				
		Reporting Two Tryps		1		
				\		
			74			
		E. & O. E.	Sub Total:			
			GST Tax :			
hausel	by:		Total :	\$ 10 D		

> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

23 Mar 2021 / 11:46:42

Receipt Date/Time: 23 Mar 2021 / 11:46:42

Tax Invoice/Receipt

Receipt No.: ITNET-00000-210323-001530

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SH6296G As at 23 Mar 2021/08:24:00 Insurance Co: AXA INSURANCE PTE LTD 1 Insurance Enquiry - SH6296G				
Enquiry Fee 20210323114628053259		7.00	0,49	7.49
	Sub-Total	7.00	0.49	7,49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			-0.04
	Total Amount Payable			7.45
	Paid By			
	an9cb9zq		Credit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

LETTER OF AUTHORISATION

Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS: SMK 6417 E & SH 6296 G

ALONG PIE (1445) B4 JLN BAHAR EXIT ON 23/03/201 - 8:24MR

NRIC/Passport No:

of 36 PENNALLINK #4-19 S (197533) the owner of vehicle no. SMK 6417 E hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident' claim and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is indequate, I/we underake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

Date: Excess:

Owner's Signature/Co's stamp (if applicable)

To: M/s Twincar Automotive Pte Ltd

I/We

Witness Signature/Name

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate
- policy liability.

 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission Date of Accident **Exact Location of Accident**

Additional Location Information Country/State of Loss

23/03/2021 14:02 (SGT) 23/03/2021 08:24 (SGT) PIE, Singapore

TOWARDS TUAS BEFORE JALAN BAHAR EXIT

Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number

SMK6417E

INSURED/POLICYHOLDER

Is company?

Name Of Registered Owner

NRIC No

Email Address Mobile Phone No

Alternative Phone No

Νo

KOA HEAN KIONG

SXXXX717J

STEVEKOA@YAHOO.COM.SG

(Phone) +65-98225594

+65-98225594

VEHICLE PARTICULARS

Manufacturer

Model

Variant

Exact purpose for which vehicle was being used at time of

accident

Are you claiming under your own insurance policy for repair to

your vehicle? Vehicle Category Transmission

CC

Nissan Sylphy

No - Claiming third party

Private car Auto 1600

INSURANCE COMPANY

Name of Insurance Company

Type of Coverage Fleet Policy Policy Number Cover Note Number Direct Asia Insurance (Singapore) Pte Ltd

Comprehensive

No

MT/00781249

DRIVER

Name of Driver NRIC No

KOA HEAN KIONG SXXXX717J



Date Of Birth 08/05/1966 Occupation Indoor Date Of Driving Pass 21/01/2003 Driving experience 18 YEARS AND 2 MONTHS Gender
Mobile Number
Alt. Phone Number (Phone) +65-98225594 +65-98225594 Email Address STEVEKOA@YAHOO.COM.SG Address 36 FERNVALE LINK #19-19 Address complement Postcode 797533 Is the driver the policyholder? Yes If No, Relationship of the Driver with the Insured Does Driver Own Other Vehicles? No Vehicle Registration Number of Other Vehicle Owned by Driver Insurance Company of Other Vehicle Owned by Driver

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident Chain Collision
Weather Conditions Clear
Road Surface Wet

OTHER INFORMATION

Was any foreign vehicle involved in the accident?

No
Number of vehicles involved in the accident

Was anybody injured in the Accident?

Was any injured conveyed to hospital by ambulance?

Was any other material or property damaged?

Number of Passengers (Including Driver)

Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?

No

DETAILS OF POLICE ACTION

Was the accident reported to the police?

Was notice of intended Prosecution given?

If yes, against whom?

No

CIRCUMSTANCES OF ACCIDENT

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE CAR CARE PTE LTD TEL 6741 5336

ATTACHMENT(S)

Are accident photos available for attachment?
Was there any video captured by Car Camera?
Reasons for not uploading a video of the accident
Was there any audio recorded?

Yes Yes

SD CARD WITH TRAFFIC POLICE

No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Manufacturer

Vehicle Model

Vehicle Variant

Vehicle Colour

Vehicle Category

Name of Driver

Contact Number

SH6296G

SH6296G

Taxi

ANG GIM SENG

Accident report SP0U213N0004

Address	 	 	
Address complement			 _
Postcode	 		 -
nsurance Company Name			
Nature Of Damage	 	 	_
Details of property damaged in acc			_
No. Of Passenger (Including Driver			

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SLZ568A Vehicle Manufacturer Vehicle Model Vehicle Model
Vehicle Variant Vehicle Colour Vehicle Category Private car Name of Driver MUHAMMAD KHAIQALNIZAM BIN ZULKIFFLE Contact Number Address Address complement Postcode Insurance Company Name Nature Of Damage Details of property damaged in accident No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number XE2426G Vehicle Manufacturer Vehicle Model Vehicle Variant Vehicle Colour Vehicle Category Commercial vehicle Name of Driver Contact Number Address Address complement Postcode Insurance Company Name Nature Of Damage Details of property damaged in accident No. Of Passenger (Including Driver)

INJURED PERSONS DETAILS

INJURED 1

Name of injured person

Address
Address Complement
Post Code
Approximate Age Years Old
Injuries Sustained
Injured person in which vehicle?
Were seat belts worn?
Was this injured conveyed to hospital by ambulance?

KOA HEAN KIONG

SMK6417E

SMK6417E

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Formmust be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy fability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA. Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shaft be collectively referred to as the "insurers"), the insurers havyers/law films, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administoring my claims (including the making of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handing and/or dealing with my claims.

(collectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' law yers/law firms, may/are permitted to collect, uso, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date &

Time

Sketch Plan

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

A: SMK6417E

B: SH 6296 G

C: SLZ 568A

D: XE2426G

Describe Circumstances of the Accident
On 23/03/2021 at about 08:24 hrs ; was
alriving my vehicle (SMK6417E) along PIE
towards Tuas My vehicle was on the most left
lone, getting about to exit at Jalon Bahar and the
traffic was heavy and slow of that time.
Near the exit, the front vehicle came to a stop.
i slowed down and came to a stop. Suddenly
i felt a big impact from the year and my
vehicle surge forward and collided into
Vehicle DPXE2426G). I alighted and found out
that my vehicle was involved in a chain
collision which involved 4 vehicles. Vehicle C
(SLIS68A) had collided into Vehille B(SH 6296G)
and caused Veh & to collided 14to my Vehicle.
After the accident, ambulance arrived and Veh. C
passengers was conveyed by the embolance,
No. of the second secon
Declaration
We declare the foregoing particulars are true in every respect.
If you wish to claim against your own policy, please be advised that your insurer may have a fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occarrence. Kindly check with your insurer for more details.
A A A A A A A A A A A A A A A A A A A
Here have have here
Folicyholder's Signature / Date & Driver's Signature (if driver is not the policyholder) / Date Witnessed by Reporting Centre Time & Time Personnel
2×13/21 PN