

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 27 May 2021 4:17 PM
To: Wai Yin Ng
Cc: Admin A; Claims
Subject: RE: Your Ref: AAD2103-115 (SHD106M) // LKK Ref: CC4/III21003765/Kps3 [ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021]
Attachments: DV_SHD106M.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Thursday, 27 May 2021 11:10 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD2103-115 (SHD106M) // LKK Ref: CC4/III21003765/Kps3 [ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021]

[Without prejudice](#)

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,

Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 27 May, 2021 8:18 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD2103-115 (SHD106M) // LKK Ref: CC4/III21003765/Kps3 [ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$3,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 26 May 2021 3:28 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: RE: Your Ref: AAD2103-115 (SHD106M) // LKK Ref: CC4/III21003765/Kps3 [ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021]

Without prejudice

Dear Hsiao Tong

As your requested.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 25 May, 2021 11:04 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: Re: Your Ref: AAD2103-115 (SHD106M) // LKK Ref: CC4/III21003765/Kps3 [ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021]

Without Prejudice

Hi Wai Yin,

Kindly provide after repair photos for SHD106M.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Thursday, 20 May 2021 3:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: [Request For Video Footage] - Your Ref: AAD2103-115 (SHD106M) // LKK Ref: CC4/III21003765/Kps3
[ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021]

Without prejudice

Dear Hsiao Tong

Attached is LOD for your action.

Please advise your offering soon so that we can expedite and process the claims.

*Due to COVID-19 virus, all correspondence will be by way of email only. Please let me know if you need the original signature copy of the documents.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
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TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, 4 May, 2021 12:51 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: [Request For Video Footage] - Your Ref: AAD2103-115 (SHD106M) // LKK Ref: CC4/III21003765/Kps3
[ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021]

Without Prejudice

Dear Sirs/Mdm,

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Hsiao Tong, Chew (Ms) | Case Handler

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Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Wednesday, 7 April 2021 10:09 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>

Subject: FW: [Request For Video Footage] - Your Ref: AAD2103-115 (SHD106M) // LKK Ref: CC4/III21003765/Kps3
[ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021]

[Without prejudice](#)

Dear Hsiao Tong

Amount confirmed \$2,600 (before GST).

Will send you the LOD when it was ready.

	AAD2103-115		
	SHD0106M DOA 22.03.21		
	PART	\$	747.20
		\$	101.40
		\$	437.10
		\$	191.40
		\$	743.60
		\$	207.21
		\$	2,427.91
	10%	\$	242.79
		\$	2,185.12
	S.NETT	\$	66.00
		\$	60.00
		\$	126.00
	LABOUR	\$	440.00
		\$	400.00
		\$	30.00
		\$	60.00
		\$	20.00
		\$	950.00
		\$	3,261.12
	LUMP SUM	\$	2,608.90
	FINAL	\$	2,600.00

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 7 April, 2021 10:04 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: [Request For Video Footage] - Your Ref: AAD2103-115 (SHD106M) // LKK Ref: CC4/III21003765/Kps3 [ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021]

Without Prejudice

Hi Wai Yin,

Thank you for your video.

For COR, recommended amount at **L/sum \$2,600.00**(before GST) with **2.5**repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 6 April 2021 11:54 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims <claims@transcab.com.sg>
Subject: FW: [Request For Video Footage] - Your Ref: AAD2103-115 (SHD106M) // LKK Ref: CC4/III21003765/Kps3 [ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021]

Without prejudice

Dear Hsiao Tong

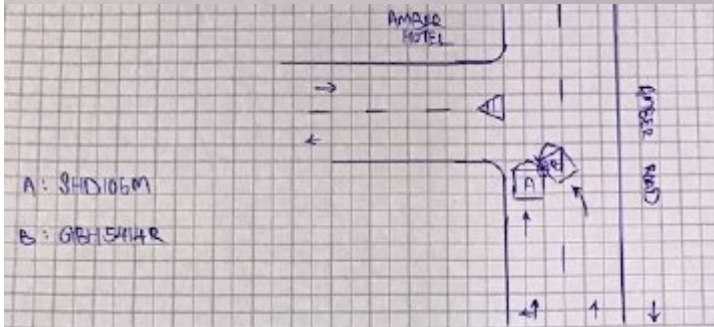
Enclosed is video footage for your investigation.

Brief Details.

On 22/03/2021, at about 0959hrs, I was driving my company car Reg: SHD106M traveling along Amber road towards Haig Road with a passenger on board. I was on the 2nd lane of amber road near to Amber hotel. When I was about to go straight towards Haig road

Suddenly, The white color van reg: GBH5414R on mostly right lane swerve to left and hit onto my right side of my front vehicle. After the collision, we exited our vehicle and exchange particulars and took photo of all damages. My front right vehicle sustained dented and scratched on right bumper which caused my drive door unable to be open and other parity vehicle had dented on his left side of this vehicle.

On the same day, at about 1300hrs, I felt discomfort on my body thus I went to clinic (SUBSGINE CLINIC FAMILY PRACTICE & SURGERY) for a check-up. The doctor given me medication and 5-day medical leave.



Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Tuesday, 6 April, 2021 11:27 AM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: [Request For Video Footage] - Your Ref: AAD2103-115 (SHD106M) // LKK Ref: CC4/III21003765/Kps3
[ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021]

Your Ref: **AAD2103-115 (SHD106M)**

Without Prejudice

LKK Ref: CC4/III21003765/Kps3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH 5414R(III) AND SHD 106M ON 22/03/2021

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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