

**Asher Sng (LKKAuto)**

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**From:** Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)  
<OngHuaYen@smrt.com.sg>  
**Sent:** Tuesday, 18 May 2021 5:26 PM  
**To:** Admin A; CS A Team  
**Cc:** Chong Fei Yuan (Auto Svcs/FM&SuppSvcs/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Foo Chit Yan (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)  
**Subject:** OUR REF:BUS/03/21/5032(CHINA TAIPING) - ACCIDENT ON 16/03/21 INVOLVING SMB1586E AND SKP3601G ALONG Junction of Segar Road and Bukit Panjang Ring Road after (BS: 44709 – Blk 547C)  
**Attachments:** BUS 03 21 5032 INV.pdf; BUS 03 21 5032 LTA.pdf; BUS 03 21 5032 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1586E. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,750.00
Loss of Use	\$1,237.50 ( 4.5 days x \$275.00 )
LTA search fee	\$7.00
<b>Total</b>	<b>\$2,994.50</b>

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards  
Hua Yen

## **AUTHORIZATION TO ACT**

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S) 569140** (address), owner of **SMB 1586E** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 1586E** that was damaged pursuant to the accident which occurred on **16/03/2021** (date) along **JUNCTION OF SEGAR ROAD AND BUKIT PANJANG RING ROAD** (location) involving vehicle no/s **SKP 3601G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 30 (day) of September (month) 20 21 (year)



Signed by "the third party claimant"  
(with chop if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00003563206

Claim No : SNM21D201526

Claimant : SMRT BUSES LTD

Amount : S\$2,880.00

SINGAPORE DOLLARS TWO THOUSAND EIGHT HUNDRED AND EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB 1586E

Insured Vehicle No. : SKP 3601G

Date of Loss : 16/03/2021

Place of Accident : JUNCTION OF SEGAR ROAD AND BUKIT PANJANG RING ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONN CHOO KHIN

Driver Name : ONN CHOO KHIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 2,880.00
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TOTAL . . . . .	S\$ 2,880.00
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Claimant Name : SMRT BUSES LTD

NRIC No : 1XXXXX292D

Signature :



Date :

30/9/21



SMRT Automotive Services Pte Ltd  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #09-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV210400504  
Date : 27.04.2021  
Vehicle No. : SMB1586E  
Your Ref No. : BUS/03/21/5032  
Our Ref No. : 24110135  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	1,750.00
GRAND TOTAL				\$ 1,750.00

Remark :

Make/Model : MAN A22  
Accident Date : 16.03.2021

#### Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

#### By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*  
Koo Yew Chung (Act 27, 2021-17:31 GMT+08)

Authorised Signature  
for SMRT Automotive Services Pte Ltd

# Enquire Vehicle-Related Transaction History

## Transaction History Details

Log Date/Time:	17 Mar 2021 / 16:17:00		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SKP3601G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20210317161700584434

Search Date / Time: 16 Mar 2021 08:15:00

Insurance Company:CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List

**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Wednesday, 14 April 2021 4:59 PM  
**To:** DAVID.OCK58@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SKP 3601G AND SMB 1586E ON 16/03/2021

**Our Ref: CC3/CTI21003752/Qes3**

14 APR 2021

**ONN CHOO KHIN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKP 3601G AND SMB 1586E ON 16/03/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*