

Our Ref: CC0321/SHB2888L/KS(st)  
Date: 28.04.2021



AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280  
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 22.03.2021 INVOLVING SHB2888L & SMD6395X ALONG KAMPONG JAVA RD**

**Workshops**

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHB2888L, which was involved in the captioned accident with your insured vehicle No SMD6395X.

**Braddell**  
205 Braddell Road  
Singapore 579701

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,666.12
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Hirer's Claim :**

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,289.18**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[X] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHB2888L , SMD6395X  
KAMPONG JAVA RD****ON 22-Mar-21 14:10**

I / We

**MOHD ARIFF S/O ABD...**(Hirer) NRIC No.: **SXXXX182G**

and/or

(Relief) NRIC No.: **SXXXX182G**

Taxi Number

**SHB2888L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**22-Mar-2021**

Name of Hirer

**MOHD ARIFF S/O ABDUL WAHAB**

Hirer NRIC

**SXXXX182G**

Signature :



Address

**596B ANG MO KIO STREET 52 #07-...  
562596**

Contact No.

**91879491**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,666.12** (Repair Cost), **S\$525.57** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHB 2888L** that was damaged pursuant to the accident which occurred on **22/03/2021** (date) along **NEAR KAMPONG JAVA RD** (location) involving vehicle no/s **SMD 6395X**. This is pursuant to the inspection conducted on **23/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHB 2888L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 2888L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10<sup>th</sup> (day) of August (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT  
**COMFORTDELGRO ENGINEERING PTE LTD**  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHB2888L

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
30.10.2020

CHASSIS CODE  
KMHC851CVLU184577

INV. NO/DATE  
91555362 23.04.2021

JOB NO.  
305460023

ODOMETER READING

DATE/TIME IN  
22.03.2021 15:10

Description : 3P 22.03.2021

S/No Part No.

Qty Unit Price %Disc Net

**PART REQUISITION**

0001	03-01-0104-2137	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
0002	28-01-9999-2024	REAR DR APPS STICKER RH	1	80.00	0.00	80.00
SUB-TOTAL			:			357.12

**JOB NATURE**

0001	PB	PANEL BEATING-Rear Fender RH		350.00		350.00
0002	SP	Spraypaint-Rr Bumper&Rocker Pnl etc		850.00		850.00
SUB-TOTAL			:			1,200.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.

8010004

INVOICE No.

91555362

AMOUNT

1,666.12

BANK/CHQ No

Type text here

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
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MAKE  
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MODEL  
IONIQ(G3)

DATE OF REG  
30.10.2020

CHASSIS CODE  
KMHC851CVLU184577

INV. NO/DATE  
91555362 23.04.2021

JOB NO.  
305460023

ODOMETER READING

DATE/TIME IN  
22.03.2021 15:10

Items total		1,557.12
Add GST @	7.000 %	109.00
Invoice amount		1,666.12

Issued by : KATHERINETAN 23.04.2021 09:36:49  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No

8010004

91555362

1,666.12

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY



Our Ref: CC21030372



Date: 23 April 2021

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      22/03/2021    @   14:10 hrs  
ALONG                               KAMPONG JAVA RD  
INVOLVING                        SMD6395X

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2888L** (the "Taxi"). The Taxi was hired to **MOHD ARIFF S/O ABDUL WAHAB IC NO SXXXX182G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	22 Mar 2021 / 16:19:24		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMD6395X		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN	Business Transaction Reference No.:	20210322161924303213
	ANDREW CORNELIUS		

Search Date / Time: 22 Mar 2021 14:10:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

Enquire Related Logs      Back to List

SHB 28882



## Jaslin Kok (LKK Auto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Monday, 5 April 2021 10:05 AM  
**To:** johnson.poon@fulcoleasing.com.sg  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMD 6395X & SHB 2888L ALONG/AT BUKIT TIMAH ROAD  
TURNING INTO KAMPONG JAVA ROAD ON 22/03/2021

Our Ref: CC4/AIG21003743/T1ra3

**FULCO LEASING PTE LTD – BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMD 6395X & SHB 2888L ALONG/AT BUKIT TIMAH ROAD TURNING INTO KAMPONG  
JAVA ROAD ON 22/03/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 2888L against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your driver encroached to third party's lane while turning and collided with Third Party who was on his lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Mar 2021 15:35	<b>Clim Dtl Modified</b>	Claimant's Name: -> CITYCAB PTE LTD.	[A] HOW MEI KWAN
2	23 Mar 2021 15:35	<b>Clim Veh Model Changed</b>	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
3	23 Mar 2021 15:35	<b>Clim Created</b>	Reg No: SHB2888L. Acct Date: 2021/03/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	23 Mar 2021 15:35	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Mar 2021 15:35	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/01	[A] HOW MEI KWAN
6	23 Mar 2021 15:35	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Mar 2021 15:35	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	23 Mar 2021 15:36	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	23 Mar 2021 15:36	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	03 May 2021 16:50	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	03 May 2021 16:50	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	03 May 2021 16:50	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/10/30.	[A] JOANNE LEE KHANG MIN
13	03 May 2021 16:50	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	23 Jun 2021 22:32	<b>Adj Mandate Request</b>	Cur.Req:2199.18:Lia:100%*Quantum:(a)CORw/GST:\$1,666.12+(b)LOR(3days x \$125.19):\$375.57+(c)LOI(3days x \$50): \$150+(d)LTA/GIA search fee:\$2=Total:\$2,199.18*Recommend 2 repair days +1P RS=3days	[A] Jaslin Kok Chin Yi
15	03 Aug 2021 11:21	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/04/01. Mandate Remarks: subject to all docs in place.	[I] Ler, Bernard-JQ
16	03 Aug 2021 11:21	<b>Adj Mandate Set</b>	Approved:2199.18:subject to all docs in place.	[I] Ler, Bernard-JQ

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2679765	23 Mar 2021 15:42:03	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB2888L	SMD6395X	11.00
2691631	03 May 2021 16:50:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB2888L	SMD6395X	11.00