

## Shiau Chan (LKKAUTO)

---

**From:** Guo Qiang (LKKAUTO)  
**Sent:** Friday, 23 July 2021 12:58 PM  
**To:** SUR; CS A Team  
**Subject:** 转发: 5th Reminder SLK 8716 R - FINALISATION

---

**发件人:** Assessment Dept <assessment\_ral@bifrostauto.com>  
**已发送:** 2021 年 7 月 23 日 12:58:13 (UTC+08:00) Kuala Lumpur, Singapore  
**收件人:** Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>  
**抄送:** claims <claims@bifrostauto.com>  
**主题:** Re: 5th Reminder SLK 8716 R - FINALISATION

Without Prejudice

Dear Guo Qiang,

We confirm finalisation at L/S \$3,100 with 4 repair days.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 23 Jul 2021, at 10:33 AM, Guo Qiang (LKKAUTO) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)> wrote:

Dear Suanne,

Finalize COR \$3100 before GST @ 4 days.  
COR subject to insurance approval.

Regards,  
Guo Qiang

---

**From:** Assessment Dept [[mailto:assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)]  
**Sent:** Friday, 16 July, 2021 1:53 PM  
**To:** Guo Qiang (LKKAUTO); Admin A; Denise Tay (LKKAUTO); Veron Chen (LKKAUTO)  
**Cc:** claims  
**Subject:** Re: 5th Reminder SLK 8716 R - FINALISATION

**5th Reminder**

Dear Guo Qiang,

Please let us have the final repair amount.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 5 Jul 2021, at 12:47 PM, Assessment Dept <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)> wrote:

**4th Reminder**

Dear Guo Qiang,

Please let us have the final repair amount.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 21 Jun 2021, at 5:02 PM, Assessment Dept <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)> wrote:

**3rd Reminder**

Dear Guo Qiang,

Please let us have the final repair amount.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 11 Jun 2021, at 1:53 PM, Assessment Dept <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)> wrote:

**2nd Reminder**

Dear Guo Qiang,

Please let us have the final repair amount.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 28 May 2021, at 12:42 PM, Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)> wrote:

**Reminder**

Dear Guo Qiang,

Please respond.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 12 May 2021, at 3:16 PM, Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)> wrote:

Dear Guo Qiang,

Please let us have your final repair amount.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 20 Apr 2021, at 8:13 PM, Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)> wrote:

WITHOUT PREJUDICE,

Dear Sir,

Attached are the after repair photos.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Nur'Ikhwan

Motor Claims Department

Tel: 9329 0237

<SLK 8716 R - AFTER REPAIR PHOTOS.zip>

<SLK8716R. pdf>