

From: Peggy <nphauto@pacific.net.sg>
Sent: Tuesday, 30 March 2021 9:51 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: ACCD INLVG **GBG2218R** AND GBJ380B ON 17/03/2021

Dear Hsiao Tong

We refer to the above matter and claiming against you as follows:

Cost of repair	\$2,568.00
Loss of use 3 days @\$200 per day	600.00
LTA fee	7.45

Total	\$3,175.45
	=====

Attach documents and please let us have your reply.

Hsiao Tong please forward this case to Justin.

Thanks.

REGARDS

PEGGY FOO
NPH AUTO SERVICE
TEL: 67840663
EMAIL: peggy@nphauto.com

AUTHORISATION TO ACT
(Chartis Express Third Party Claim)


I, SIN HAI SHIN LIVE SEAFOOD PTE LTD ("the third party claimant") of _____
_____, (address), owner of GBG2218R (vehicle no.) hereby
authorize NPH AUTO SERVICE ("the workshop") to act for
me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. GBG2218R that was damaged pursuant to the accident which occurred on 17/3/21
(date) along Punggol way (location) involving vehicle
no/s GBJ 388 B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 18 (day) of 03 (month) 2021 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, NPH AUTO SERVICE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,568.00 (Repair Cost), S\$300.00 (Loss of Use/Rental), S\$ 7.45 (Disbursement) for vehicle no. GBG 2218R that was damaged pursuant to the accident which occurred on 17/03/2021 (date) along PUNGGOL WAY (location) involving vehicle no/s GBJ 380B. This is pursuant to the inspection conducted on 23/03/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SIN HAI SHIN LIVE SEAFOOD PTE LTD (the third party claimant") of vehicle no. GBG 2218R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBG 2218R (vehicle no.) as a result of the accident.

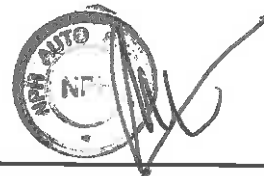
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of 07 (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



NPH AUTO SERVICE

Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692
GST Reg No: MX-0869103-NO Business Reg No: 394773/00D
E-mail: nphauto@pacific.net.sg



Our Ref :TP0025/03/21

TAX INVOICE NO. :06696

SIN HAI SHIN LIVE SEAFOOD PTE LTD
BLK 213 PASIR RIS STREET 21
#08-212
SINGAPORE 510213

Date of
Accident Date :17/03/2021
Policy Number :1800057333-02
Model :TOYOTA DYNA
Veh Reg No :GBG2218R
Date :30/03/2021

LABOUR CHARGES

DEAR SIR

THIS IS TO CERTIFY THAT WE HEREBY AGREED TO
REPAIR THE ABOVE VEHICLE AT:

LUM SUM

\$2,400.00

Nett Total Before GST

\$2,400.00

Add GST @ 7%

\$168.00

Nett Total After GST

\$2,568.00

(Two Thousand and Five Hundred Sixty Eight Only)

**NPH AUTO SERVICE
(MANAGER)**

Enquire Vehicle Insurance Details

Vehicle No	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBJ380B	17 Mar 2021 / 13:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK



Thank you

Foo Say Gee Peggy has successfully logged out.

Your last login date and time was 17 Mar 2021, 15:16:17.

To return to ONE.MOTORING, please [click here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type
1	Vehicle	GBJ380B		18.32 Insurance Enquiry (GIRO Payment)

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 12 April 2021 11:10 AM
To: kathryn.adriano@daimler.com
Cc: Admin A
Subject: ACCIDENT INVOLVING GBJ 380B & GBG 2218R ALONG/AT PUNGGOL WAY ON 17/03/2021

Our Ref: CC6/AIG21003737/Ura3

DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 380B & GBG 2218R ALONG/AT PUNGGOL WAY ON 17/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBG 2218R against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your driver changed lane and collided with third party who is moving in his own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Mar 2021 14:41	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	23 Mar 2021 14:41	Clim Veh Model Changed	(205738) TOYOTA DYNA 150 3.0 D 5MT (M).	[A] HOW MEI KWAN
3	23 Mar 2021 14:41	Clim Created	Reg No: GBG2218R. Acct Date: 2021/03/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: NPH Auto Service (HQ)	[A] HOW MEI KWAN
4	23 Mar 2021 14:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Mar 2021 14:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/01	[A] HOW MEI KWAN
6	23 Mar 2021 14:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Mar 2021 14:41	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	23 Mar 2021 14:41	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	23 Mar 2021 14:41	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	24 Mar 2021 14:38	Clim Registration Modified	Init.Est.:8,000 - 9,000->4,000 - 5,000.	[A] HOW MEI KWAN
11	09 Apr 2021 08:48	Clim Registration Modified	Acct Time:00:00:00->11:00:00.	[I] AIG OneClaim Integration User
12	27 Apr 2021 11:58	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	27 Apr 2021 11:58	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	27 Apr 2021 11:58	Clim Dtl Modified	JPJ Reg. Date: -> 2017/06/29.	[A] JOANNE LEE KHANG MIN
15	27 Apr 2021 11:58	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	04 Jun 2021 21:17	Adj Mandate Request	Cur.Req:2935.45:Lia:100%*Quantum:(a)CORw/GST:\$2,568+(b)LOU(3days x \$120):\$360+(c) LT A/GIA search fee: \$7.45= Total:\$2,935.45*Vehicle Model: toyota dyna*Recommended 3 repair days	[A] Jaslin Kok Chin Yi
17	25 Jun 2021 09:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/04/01	[I] Lee, Ming-Yao
18	25 Jun 2021 09:35	Adj Mandate Set	Approved:2935.45.	[I] Lee, Ming-Yao

Date From    Date To    Audit Type 

ACTIVITY

[24/03/2021 14:39] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2679702	23 Mar 2021 14:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBG2218R	GBJ380B	11.00
2689488	27 Apr 2021 11:58:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBG2218R	GBJ380B	11.00

