FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Dingapore 417005

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 18.05.2021

China Taiping Insurance Singapore Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES: SMG 1792A / SMU 6810A ON 23.03.2021

We are the authorized repair workshop for the owner of motor vehicle no: SMG 1792A, which was involved in the captioned accident with your insured vehicle no: SMU 6810A. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

2)	Cost of Repair (inclusive of GST) Loss of Rental	\$ 17,655.00 700.00
3)	Towing Fee	\$ 60.00
4)	GIA Search Fee	\$ 2.00
		\$ 18,417.00

We enclosed herewith the following documents to support the claims:

a) Final Repair Invoice

b) Car Rental Invoice / Agreement

c) Towing Bill

d) GIA Search Result

e) Letter of Authorisation, etc...

f) GIA Report

g) Police Report

h) I/C & Driving Licence

i) Insurance Certificate

j) Vehicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE	: 23.03.2021
ТО	: China Taiping Insurance Singapore Pte Ltd
RE	: ACCIDENT INVOLVING VEHICLE NO. SMG 1792A SMU 6810A
	ALONG Thomson Road ON 13.03.2021
of (NRI) of <u>RIK</u> owner of PTE LT authoris amount proceed etc. and	Khuat Teik Boon C No./ROC No.) S1622243E THE Woodlands Drive TO # 05-136 Singapore T30716 of vehicle no. SMG 17924 in consideration of M/s FASTECH AUTO TO repairing my/our vehicle SMG 17924 at my/our instruction and hereby see M/s FASTECH AUTO PTE LTD to demand claim settlement whatever settled/payable by the Insurance Company and/or third party or to commence legal tings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, to their appointing solicitor to act for me/us in respect of the said accident/claim and med and/or settled shall belong to them absolutely.
	urther agree and undertake to indemnify them against the above-mentioned claim cost may arisen therewith.
Signat	ure of Owner:
Name	of Owner: Khuat Teik Boon

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMHCSNW00005482000 Claim No: SNM21D201649/C02/SMU6810A/LEWLC

Claimant : KHUAT TEIK BOON

Amount : S\$18,417.00

DOLLARS EIGHTEEN THOUSAND FOUR HUNDRED AND SEVENTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMG 1792A Insured Vehicle No. : SMU 6810A

Date of Loss

: 23/03/2021

Place of Accident

: THOMSON RD, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHAN HENG WHYE
Driver Name : CHAN HENG WHYE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

General Damages	S\$	
Cost of Repair/Excess	S\$	17,655.00
Loss of Use /Rental /Earning	S\$	700.00
GIA/Police Reports/		
Investigation Results/Search Fees	S\$	2.00
Medical Reports/Expenses	S\$	
Survey Fees/Towing Fee	S\$	60.00
Cost including Disbursement	S\$	
TOTAL		18,417.00
	Cost of Repair/Excess Loss of Use/Rental/Earning GIA/Police Reports/ Investigation Results/Search Fees Medical Reports/Expenses Survey Fees/Towing Fee Cost including Disbursement	Cost of Repair/Excess S\$ Loss of Use/Rental/Earning S\$ GIA/Police Reports/ Investigation Results/Search Fees S\$ Medical Reports/Expenses S\$ Survey Fees/Towing Fee S\$ Cost including Disbursement S\$

Claimant	Name	:	KHUAT	TEIK	(BOON

NRIC No : SXXXX243E

Signature

Date

25/06/21

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice: 22317

China Taiping Insurance Singapore Pte Ltd

3 Anson Road Date :18.05.2021 #16-00 Springleaf Tower Vehicle No :SMG 1792A

Singapore 079909 Make/Model: MITSUBISHI ATTRAGE 1.2

Chassis/Eng# :

Attn: Motor Claim Department Accident Date :23.03.2021

Claim No :

Reference : 0321 -22317

Policy No :

Amount

To proceed on lump sum repair S\$ 16500.00

E. & O. E. Total: S\$ 16500.00

GST @ 7% : S\$ 1155.00

Amount Due: \$\$ 17655.00

for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: KHUAT TEIK BOON

Invoice : DCR-2021-03-27

Date : 30.03.2021

Agreement No : 21726

Payment Terms : LOD

DESCRIPTION			AMOUNT
Rental charges for vehicle :	SJQ 7086Z	(0321-22317)	\$ 700.00
Rental Period from 23.03	.2021 to	30.03.2021 .	

700.00 Total E. & O. E.

SHI YING

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.
TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

21726

RENTER'S/DRIVER'S SIGNATURE

		RENTAL TERMS AND	CONDITIONS		No. L 1	120	
Name Khuat Teik Boon ADDRESS BIK 716 Woodlands Drive 70 # 05-136 Singapore 730716		REG. No.	MAKE MODEL:				
		SJQ 7086Z	DIESE	ALC: NO. PROPERTY OF THE PARTY	E 1/4 1/2 3/4 F		
		IN.	KM IN KM CUT		30.03.2021@ 13:35pm		
					23.03.2021 @ 12:32 pm		
Suidahole	130410		DRIVEN			V	
NAMED DRIVER							
S1622243E	DATE OF EXPIRY	PLACE OF ISSUE		HOURS	@S\$		
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	Ŧ	DAYS	@SS 100.00	\$700.00	
ADD NAMED DRIVER				WEEKS	@S\$		
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	IV	IONTHS	@S\$		
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, F AGREES TO PAY A FOR COLLISION DA WAIVER (C.D.W.)	DD FEE	SUB-TOTAL		
IMPORTANT NOTES: This vehicle is licenced to carry 04 passes No refund will be given for vehicle return			WAIVEN (GIGAN)		TOTAL RENTAL	\$ 700.00	
No refund will be given for period left in Hirer is liable to pay loss of earnings whi Hirer is liable to pay all parking fee and t	vehicle le damaged vehicle is under repair.				DELIVERY FEE		
Vehicle return during office hour only. No service on Public Holiday and Sunday Geographical areas. Singapore & West N	English madalasi a madalasi may		~ .		COLLECTION FE	E	
Geographical areas. Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered. ADDITIONAL CONDITIONS: COMPREHENSIVE COVERED EXCESS: *Section 1 - Used in 5'pore Only: \$60 2000.00 *Section II - Used in 5'pore Only: \$60 1500.00 *Section II - Used in 5'pore Sign 100.00 *Section II - Used in 5'pore Sign 200.00 *Wiscreen Excess In 5'pore: \$60 3000.00 *Wiscreen Excess In 5'pore: \$60 100.00		PER DAY PER S	WEEK	PER MONTH \$			
		AGREES TO PAY A FOR PERSONAL AC	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCI DENT INSURANCE (P.A.L)				
THIRD PARTY COVERED EXCESS: *Hiter must bear all costs to the damage *Section II - Used in 5 pere Only : SQD 3 *Hirer must bear all costs to the damage	ISO0.00 os af the return vehicle		X PER DAY PER	WEEK	PER MONTH		
*Section II - Used Outside S'pare : SGD YOUNG AND INEXPERIENCE DRIVE	ER.		\$ \$				
Hirer or any authorised driver who is ag 18 month or less driving experience.	e 22 years old (on the date accident) and be	low or possess	PREPAYMENT	PREPAYMENT CHECK CASH RECEIPT NO.			
*Section II - Used in 5'pore Only: SGD 6	\$6000.00 *Section - Used Outside S'pore \$6000.00 *Section - Used Outside S'pore	: SGD 12,000 00	CHECK				
*W/screen Excess in 5'pore : SGD 100.00 THIRD PARTY COVERED EXCESS:	*W/screen Excess Outside S'port	±:SGD 100.00	CASH				
"Hirer must bear all costs to the damag "Section II - Used in S'pore Only - SGD (5000.00		RECEIPT NO.				
*Hirer must bear all costs to the damag *Section II - Used Outside S'pore: SGD							
Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims			AMOUNT DUE / RI	EFUND			
I HAVE READ THE TERM OF THIS RENTAL AGREE	IS AND CONDITIONS ON BEMENT AND AGREE THERE	OTH SIDES					
SIGNED BY THE PARTIES	SHERETO ON THE		DAY OF	-		erocomo esta con	
<	7111 -				1		
					///		

DYNAMIC CAR RENTAL

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMU6810A

Date of Accident

23/03/2021

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing... 25/08/2020 - 24/08/2021 Period of Insurance

Requested By ______ALLAN TANG (KIM CHWEE AUT...

Requested Date ______23/03/2021 12:08

Payment details

Request Amount: \$\$1.87 GST Amount: S\$0.13

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: M400017735



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717 TEL: 6743 1987 (3 LINES) FAX: 6743 0013 Email: peoplevehicle@gmail.com Reg No: 200415052W



RDER No:PC 33	Accident/Breakdown	Jump Start Channing of Battery	Tyre Replacement/ Patching	Crane Up/Winch Out With Load/Cargo Box	Flat Bed King Dolly to lift up	Low Body Kit	Door Opening Service Collect Document/Key Jurong Island/Cargo Complex
CASH SALE/WORK ORDER No: PC 338		車 型 MU子 MOdel No: MU子				10 AMOUNT: \$50 Mg	pr有任何损失或破境,一概由卓主自行負責。 company accepts no responsibility for damages or other misdemeanour to your
	(45/)	イ1792 A 車型 Model No	in San Ped	Wo Ray		- H H : W M - H H 2	
Date: 25/8/2	海 跳 Messis.	車 覧 Vehicle No: SM	From: The	M To:	本 名 Remark	時間 Time: []	注意:本公司對所絕之車輪,在道行中NOTE:Vehicle is towed at owner's risk The vehicle whilst being towed.

Cancellation Charge (Reach Location)

Cancellation Charge (After 15 minutes)

收 耸 人 Received by:..

經 手 人 Authorised

Woodlands/Tuas Checkpoint

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 14 April 2021 5:05 PM

marchan872@gmail.com To:

ACCIDENT INVOLVING SMU 6810A AND SMG 1792A ON 23/03/2021 **Subject:**

Our Ref: CC6/CTI21003734/Uea3

14 APR 2021

CHAN HENG WHYE

Dear Sir/Madam,

ACCIDENT INVOLVING SMU 6810A AND SMG 1792A ON 23/03/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

China Taiping Insurance (Singapore) Pte Ltd c.c.

(Motor Claims Dept)

Asher Sng (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 14 June 2021 9:29 AM **To:** Asher Sng (LKKAuto); Admin A

Subject: RE: [MANDATE REQUEST] RE: SNM21D201649/C02/SMU6810A/LEWLC / FW: Direct

Settlement - Accident Involving SMU6810A (OI: CTI - TBA) AND SMG1792A (TP:

LKK REF - CC6/CTI21003734/Uea3) on 23/03/2021

Follow Up Flag: Follow up Flag Status: Flagged

Dear Sir / Madam,

Please proceed as follows:

Amount Revised

1. Cost of Repairs (with GST) \$ 17,655.00

2. Loss of Rental (7days x \$100) \$ 700.00 (7days x \$100)

 3. LTA Search Fee
 \$ 2.00

 4. Towing Fee
 \$ 60.00

Total\$ 18,417.00

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>

Sent: Monday, 31 May 2021 1:05 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>> Subject: [MANDATE REQUEST] RE: SNM21D201649/C02/SMU6810A/LEWLC / FW: Direct Settlement - Accident Involving SMU6810A (OI : CTI - TBA) AND SMG1792A (TP : LKK REF -

CC6/CTI21003734/Uea3) on 23/03/2021

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^{**} Note: Please cc to com when you reply to us.

Your ref: D20005105MFSH

Our ref: CC4/FCI20013868/Des3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a right turn at the control junction and hit third party vehicle. We are of the opinion that BOLA scenario 5 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at \$18,417.00 (all-in).

The summary is as follows: -

	Amount Cl	aimed	Αn	nount Revised	
1. Cost of Repairs (with GST)	\$ 70,352.39		\$ 17,655.00		
2. Loss of Rental (7days x \$100)	\$ 700.00)	\$	700.00 (7days x \$100)	
3. LTA Search Fee	\$ 2.00)	\$	2.00	
4. Towing Fee	\$ 60.00)	\$	60.00	
	Total\$71,114.39)	\$ 1	8,417.00	

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <<u>jenny.lew@sg.cntaiping.com</u>>

Sent: Tuesday, 13 April 2021 11:35 AM

To: Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201649/C02/SMU6810A/LEWLC / FW: Direct Settlement - Accident Involving SMU6810A (OI: CTI - TBA) AND SMG1792A (TP: LKK REF - CC6/CTI21003734/Uea3) on 23/03/2021

Hi Mei Kwan,

As requested, please refer to attached. Please request for a copy of video clip to view.

Thank you.

** Note: Please cc to com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, April 13, 2021 10:41 AM

To: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>;

Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201649/C02/SMU6810A/LEWLC / FW: Direct Settlement - Accident Involving

SMU6810A (OI: CTI-TBA) AND SMG1792A (TP: LKK REF-CC6/CTI21003734/Uea3) on

23/03/2021

Dear Sir.

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D201649/C02/SMU6810A/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 12 April 2021 5:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMU6810A (OI: CTI - TBA) AND SMG1792A (TP:

LKK REF - CC6/CTI21003734/Uea3) on 23/03/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 1792A at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)