

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 18.05.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMG 1792A / SMU 6810A ON 23.03.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SMG 1792A** , which was involved in the captioned accident with your insured vehicle no: **SMU 6810A** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 17,655.00
2) Loss of Rental	\$ 700.00
3) Towing Fee	\$ 60.00
4) GIA Search Fee	\$ 2.00
	<u>\$ 18,417.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) Towing Bill | d) GIA Search Result |
| e) Letter of Authorisation, etc... | f) GIA Report |
| g) Police Report | h) I/C & Driving Licence |
| i) Insurance Certificate | j) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 23.03.2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SMG 1792A / SMY 6810A

ALONG Thomson Road

ON 23.03.2021

I/We, Khuat Teik Boon
of (NRIC No./ROC No.) S2622243E
of Bik 716 Woodlands Drive 70 # 05-136 Singapore 730716
owner of vehicle no. SMG 1792A in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SMG 1792A at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner : 

Name of Owner : Khuat Teik Boon

2

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00005482000 Claim No : SNM21D201649/C02/SMU6810A/LEWLC

Claimant : KHUAT TEIK BOON

Amount : S\$18,417.00
DOLLARS EIGHTEEN THOUSAND FOUR HUNDRED AND SEVENTEEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMG 1792A
Insured Vehicle No. : SMU 6810A

Date of Loss : 23/03/2021
Place of Accident : THOMSON RD, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHAN HENG WHYE
Driver Name : CHAN HENG WHYE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	17,655.00
(3) Loss of Use /Rental/ Earning	S\$	700.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	60.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	18,417.00
	=====	

Claimant Name : KHUAT TEIK BOON

NRIC No : SXXXX243E

Signature : 

Date : 25/06/21

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22317

Date : 18.05.2021

Vehicle No : SMG 1792A

Make/Model : MITSUBISHI ATTRAGE 1.2

Chassis/Eng# :

Accident Date : 23.03.2021

Claim No :

Reference : 0321 -22317

Policy No :

	Amount
To proceed on lump sum repair	S\$ 16500.00

E. & O. E.

Total : S\$ 16500.00

GST @ 7% : S\$ 1155.00

Amount Due : S\$ 17655.00



for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: KHUAT TEIK BOON

Invoice : DCR-2021-03-27

Date : 30.03.2021

Agreement No : 21726

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SJQ 7086Z</u> (0321-22317)	\$ 700.00
Rental Period from <u>23.03.2021</u> to <u>30.03.2021</u> .	

E. & O. E.	Total	\$ <u>700.00</u>
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SHI YING
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21726

Name: Khuat Teik Boon			REG. No. SJQ 7086Z		MAKE MODEL:												
ADDRESS: Blk 716 Woodlands Drive 70 #05-136 Singapore 730716			KM IN		DATE & TIME IN: 30.03.2021 @ 13:35pm												
			KM OUT		DATE & TIME OUT: 23.03.2021 @ 12:32 pm												
			KM DRIVEN		TIME USED												
NAMED DRIVER																	
DRIVING LICENCE NO: S2622243E		DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@\$\$									
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE		7 DAYS		@\$\$ 100.00		\$700.00							
ADD NAMED DRIVER										WEEKS @\$\$							
DRIVING LICENCE NO		DATE OF EXPIRY		PLACE OF ISSUE		MONTHS @\$\$											
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL									
IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on Public Holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.										TOTAL RENTAL		\$700.00					
										DELIVERY FEE							
										COLLECTION FEE							
										PER DAY \$		PER WEEK \$		PER MONTH \$			
ADDITIONAL CONDITIONS: COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore Only : SGD 2000.00 *Section II - Used in S'pore Only : SGD 1500.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used Outside S'pore : SGD 4000.00 *Section II - Used Outside S'pore : SGD 3000.00 *W/screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 3000.00 YOUNG AND INEXPERIENCE DRIVER: Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience. COMPREHENSIVE COVERED EXCESS: *Section I - Used in S'pore Only : SGD 6000.00 *Section II - Used in S'pore Only : SGD 6000.00 *W/screen Excess In S'pore : SGD 100.00 *Section I - Used Outside S'pore : SGD 12,000.00 *Section II - Used Outside S'pore : SGD 12,000.00 *W/screen Excess Outside S'pore : SGD 100.00 THIRD PARTY COVERED EXCESS: *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 6000.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 12,000.00										BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)							
										PER DAY \$		PER WEEK \$		PER MONTH \$			
										PREPAYMENT		TOTAL CHARGE					
										CHECK		DEPOSIT					
CASH																	
RECEIPT NO.		NETT CHARGE															
AMOUNT DUE / REFUND																	

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMU6810A

Date of Accident

23/03/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 25/08/2020 - 24/08/2021

Requested By ALLAN TANG (KIM CHWEE AUT...

Requested Date 23/03/2021 12:08

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717

TEL : 6743 1987 (3 LINES) FAX : 6743 0013

Email: peoplevehicle@gmail.com

Reg No: 200415052W



Date: 23/3/21

CASH SALE/WORK ORDER No: PC 3382

寶號

Messrs:

車號

Vehicle No:

由

From:

到

To:

其他

Remark:

時間

Time:

☒ Accident/Breakdown

☐ Multi/Basement

☐ Jump Start

☐ Changing of Battery

☐ Tyre Replacement/ Patching

☐ Crane Up/Winch Out

☐ With Load/Cargo Box

☐ Flat Bed

☐ King Dolly to lift up

☐ Low Body Kit

☐ Repo

☐ Door Opening Service

☐ Collect Document/Key

☐ Jurong Island/Cargo Complex

☐ Woodlands/Tuas Checkpoint

☐ Cancellation Charge (Reach Location)

☐ Cancellation Charge (After 15 minutes)

Cash

SMG-1792A Model No: M7

Thomson Rd

Auto Bay

Time: 11:10 - 12:10 AM AMOUNT: \$500

注意: 本公司對所拖之車輛, 在進行中如有任何損失或破壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdeemeanor to your vehicle whilst being towed.

經手人

Authorised by:

收貨人

Received by:

1366

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 14 April 2021 5:05 PM
To: marchan872@gmail.com
Subject: ACCIDENT INVOLVING SMU 6810A AND SMG 1792A ON 23/03/2021

Our Ref: CC6/CTI21003734/Uea3

14 APR 2021

CHAN HENG WHYE

Dear Sir/Madam,

ACCIDENT INVOLVING SMU 6810A AND SMG 1792A ON 23/03/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 14 June 2021 9:29 AM
To: Asher Sng (LKKAUTO); Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D201649/C02/SMU6810A/LEWLC / FW: Direct Settlement - Accident Involving SMU6810A (OI : CTI - TBA) AND SMG1792A (TP : LKK REF - CC6/CTI21003734/Uea3) on 23/03/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sir / Madam,

Please proceed as follows:

	Amount Revised
1. Cost of Repairs (with GST)	\$ 17,655.00
2. Loss of Rental (7days x \$100)	\$ 700.00 (7days x \$100)
3. LTA Search Fee	\$ 2.00
4. Towing Fee	\$ 60.00
	Total\$ 18,417.00

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 31 May 2021 1:05 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D201649/C02/SMU6810A/LEWLC / FW: Direct Settlement - Accident Involving SMU6810A (OI : CTI - TBA) AND SMG1792A (TP : LKK REF - CC6/CTI21003734/Uea3) on 23/03/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : D20005105MFSH
Our ref : CC4/FCI20013868/Des3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a right turn at the control junction and hit third party vehicle. We are of the opinion that BOLA scenario 5 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$18,417.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 70,352.39	\$ 17,655.00
2. Loss of Rental (7days x \$100)	\$ 700.00	\$ 700.00 (7days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$71,114.39	\$ 18,417.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 13 April 2021 11:35 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D201649/C02/SMU6810A/LEWLC / FW: Direct Settlement - Accident Involving SMU6810A (OI : CTI - TBA) AND SMG1792A (TP : LKK REF - CC6/CTI21003734/Uea3) on 23/03/2021

Hi Mei Kwan,

As requested, please refer to attached.
Please request for a copy of video clip to view.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, April 13, 2021 10:41 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D201649/C02/SMU6810A/LEWLC / FW: Direct Settlement - Accident Involving SMU6810A (OI : CTI - TBA) AND SMG1792A (TP : LKK REF - CC6/CTI21003734/Uea3) on 23/03/2021

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D201649/C02/SMU6810A/LEWLC.

Dear Jenny ,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 12 April 2021 5:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMU6810A (OI : CTI - TBA) AND SMG1792A (TP : LKK REF - CC6/CTI21003734/Uea3) on 23/03/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 1792A at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)