

Our Ref : SH/2021/025/03/006/TP

Date : 23 June 2021

The Motor Claims Department
LONPAC INSURANCE BHD
BLK 300 #17-04/07
BEACH ROAD
THE CONCOURSE
SINGAPORE 199555

Dear Sir / Madam,

RE : Accident Involving SJF7931S & GBA610K on 20.03.2021

I forward herewith copies of the following documents for claiming against your insured for my loss of use :-

Cost Of Repair - Invoice No: AR202106-0060	:	S\$ 3,210.00
Rental (\$ 100.00x 8 days)	:	S\$ 800.00
		<u>S\$ 4,010.00</u>

Your co-operation and prompt settlement towards this matter are much appreciated.

Kindly acknowledge the receipt of this letter.

Thank you very much for your kind attention.

Yours faithfully,

encl



LETTER OF AUTHORITY

To: Lompac Insurance.

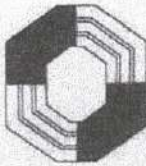
ACCIDENT INVOLVING SJF 79315 & GBA610K ON
20.03.2021 (Date) ALONG Slip road of Jalan Eunos.
and Sims Avenue (Location)

I, Tsao Sue Hua @ Cindy Tsao NRIC no. S25582620
of 141 Jalan Batalong, S(509633) (Address),
owner of Motor Vehicle Registration No. SJF79315 do hereby
authorise M/s S & H Motor Pte Ltd to be my agent and representative to correspond,
negotiate and settle, on my behalf, my claim against the parties involved in the above
mentioned accident.

✓ 

23/03/2021

Signature of Owner & Date



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024347
DATE : 03 AUGUST 2021

DISCHARGE VOUCHER

I/We, TSAO SU HUA @ CINDY TSAO confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBA 610K the sum of Singapore Dollar Three Thousand Nine Hundred Only (**\$3,900.00**) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJF 7931S on 20 March 2021 along Slip Road of Jalan Eunos and Sims Avenue.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ALPHA ENGINEERING & CONSTRUCTION PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **S & H MOTOR PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

18/01/2022

.....
Tsao Su Hua @ Cindy Tsao
Name of vehicle owner /Date

Tax Invoice No.:

AR202106-0060



LONPAC INSURANCE BHD

300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

File No : SH/2021/025/03/006/TP

Date : 17-June-2021

Cost of repair for vehicle no: SJF7931S NISSAN LATIO 1.5LT

Accident involving vehicle no: SJF7931S & GBA610K on 20-March-2021

Description

To Supply Spare Parts

To remove rear damaged parts, to jack out rear end panel and rear floor panel and cut out damaged panels, to reweld, reshape and repair LH and RH rear fender and inner panel, to straighten out rear chassis member and adjust rear body and boot alignment.

To spray paint rear bumper, rear boot, rear end panel, LH & RH rear fender, affected rear and inner damaged portion inclusive of preparatory works and materials.

To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp.

To apply anti-corrosion Tuff-Kote on rewelded seams.

Lump Sum Cost of Repair \$	3,000.00
7% GST \$	210.00
\$	<u>3,210.00</u>

I/Party: LONPAC INSURANCE BHD

Received By

No signature is required as this is a computer generated invoice

EVERVIT LEASING PTE LTD

33 Tannery Lane #01-02 Singapore 347789 Tel: 6788 1313

Invoice No:	A4149
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Date: 21/03/2021

Name: Tsao Su Hua @Cindy Tsao

Address: 141 Jalan Batalong
Singapore 509633

Vehicle No: SGY 6676 X

DESCRIPTION	AMOUNT
Rental from 21.03.2021 to 29.03.2021 @\$100.00 x 8 days	\$ 800.00
Total	\$ 800.00

Cheque should be crossed and made payable to **Evervit Leasing Pte Ltd**

Received by _____

Evervit Leasing Pte Ltd

STF 79315
(TP)

EVERVIT LEASING PTE LTD

33 Tannery Lane #01-02
Singapore 347789
UEN: 198101530H
Tel: 6292 3000 Fax: 6298 5995

Vehicle Hiring Agreement

Hirer's Particulars

Name: TSAO SU HUA Address: 141, JALAN BATALONG EAST
NRIC No: S248262D S'pore 109633
Contact No: 96495087 Email: _____

Hired Vehicle Information

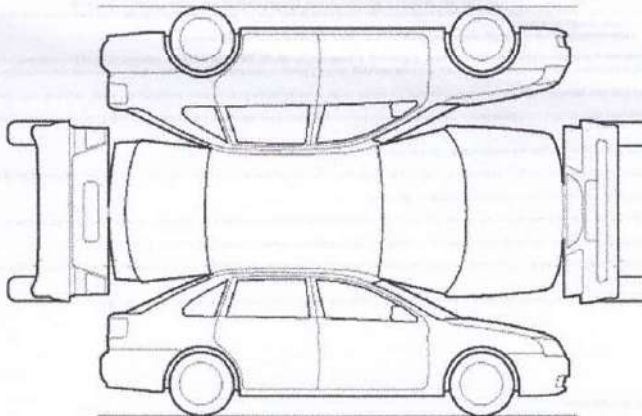
Registration No: SGY6676X Make/Model: NISSAN LATI0
Fuel level: 1/4 (e.g. 3/4, 1/2 etc).
Mileage Out: _____ km Mileage In: _____ km

Please note down any damage to the car below before you collect the vehicle.

Left

Rear

Front



Right

I am hiring the above vehicle from Evervit Leasing Pte Ltd commencing 21.3.21 (date)
4.33 p.m. (time) to 29.3.21 (date) 11.50 AM (time) at S\$ 100.00 per day
to the total charge of S\$ 800.00 (subject to prevailing GST).

I shall return the vehicle with a full tank of fuel. I understand that I will be charged S\$150.00 (subject of prevailing GST) if the fuel tank is not full when I return the vehicle. It is my responsibility to check that the fuel tank is full before I drive off the vehicle. _____ (Hirer's initial)

I note that the rental vehicle is insured under a third party insurance coverage. In the event of an accident:

- I am liable for repair costs to the vehicle; and
- I shall be liable for excess of S\$ 1500/- (subject to prevailing GST) for the settlement of any resultant third party claim (where applicable).

I will undertake to pay for any summons received, and shall fully indemnify Evervit Leasing Pte Ltd for any and all loss of or damage to the vehicle or equipment during the term of this Agreement whether caused by collision, fire, flood, vandalism, theft or any other cause.

I hereby agree to abide to the terms and conditions as set out overleaf

✓
Hirer's Signature & Date
(Vehicle Check-out)

Hirer's Signature & Date
(Vehicle Check-In)

Jasper Chua (LKK Auto)

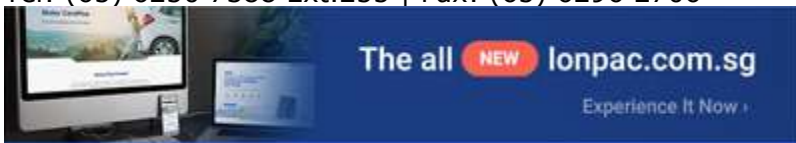
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: July 26, 2021 2:34 PM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 *** LKK
REF: CC4/LPC21003732/Kba3 / 20/21/21/VC05/024347 [External Confidential]

Lonpac External - Confidential

Dear Jasper,

Please proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Monday, 26 July 2021 1:43 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 *** LKK REF: CC4/LPC21003732/Kba3 [External Confidential] / 20/21/21/VC05/024347

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **S & H MOTOR PTE LTD** is as follows:

TP CLAIMED	REVISED -TO OFFER
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Cost of Repair (w/gst)	\$ 4,545.15	\$ 3,210.00
Loss of Rental (8 days x \$100.00)	\$ 800.00	\$ 800.00
GIA Search Fee	-	-
Proposed Total	\$ 5,345.15	\$ 4,010.00

Breakdown of days is as follows:

Recommended repair days	6
Weekends / Downtime	2
CLAIM DAYS	8

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto)

Sent: March 29, 2021 3:01 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 *** LKK REF: CC4/LPC21003732/Kba3 [External Confidential]

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 23 March, 2021 3:09 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 *** LKK REF: CC4/LPC21003732/Kba3 [External Confidential]

Lonpac External - Confidential

Our Ref: 20/21/21/VC05/024347

Dear Mei Kwan,

Attached copy of insured's report for your attention

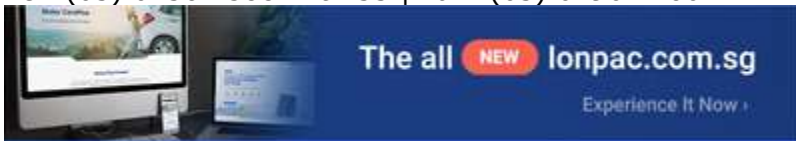
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 23 March 2021 2:07 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 [External Confidential] *** LKK REF: CC4/LPC21003732/Kba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 23 March, 2021 11:41 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 23 March 2021 11:25 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Enquiry' <enquiry@sh-motor.com>

Subject: FW: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 [External Confidential]

Lonpac External - Confidential

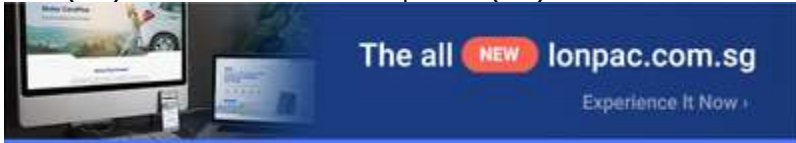
Our Ref : TBA

Dear Nivitha,

FYA

Best Regards
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Enquiry [<mailto:enquiry@sh-motor.com>]
Sent: Tuesday, 23 March 2021 10:50 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021

Dear Sir/Mdm,

Kindly arrange survey for our vehicle SJF7931S DOA: 20.03.2021

Vehicle at our workshop

Thank you & Best Regards,

Cynthia

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02
Sing Ming AutoCity Singapore 575722
Tel: 6453 4730 Fax: 64571931



This email has been checked for viruses by AVG antivirus software.
www.avg.com