

## Jasper Chua (LKK Auto)

---

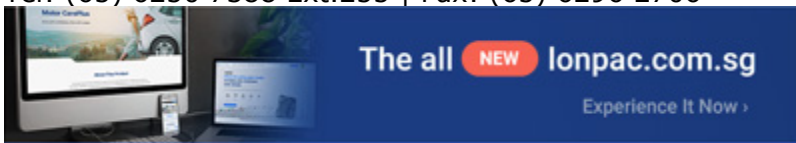
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** July 26, 2021 2:34 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 \*\*\* LKK  
REF: CC4/LPC21003732/Kba3 / 20/21/21/VC05/024347 [External Confidential]

### Lonpac External - Confidential

Dear Jasper,

Please proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



**In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.**

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Monday, 26 July 2021 1:43 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 \*\*\* LKK REF: CC4/LPC21003732/Kba3 [External Confidential] / 20/21/21/VC05/024347

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **S & H MOTOR PTE LTD** is as follows:

TP CLAIMED	REVISED -TO OFFER
------------	----------------------

<b>Cost of Repair (w/gst)</b>	\$ 4,545.15	\$ 3,210.00
<b>Loss of Rental (8 days x \$100.00)</b>	\$ 800.00	\$ 800.00
<b>GIA Search Fee</b>	-	-
<b>Proposed Total</b>	<b>\$ 5,345.15</b>	<b>\$ 4,010.00</b>

Breakdown of days is as follows:

Recommended repair days	6
Weekends / Downtime	2
<b>CLAIM DAYS</b>	<b>8</b>

For your approval and/or further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

**From:** Mei Kwan (LKKAuto)

**Sent:** March 29, 2021 3:01 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 \*\*\* LKK REF: CC4/LPC21003732/Kba3 [External Confidential]

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 23 March, 2021 3:09 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 \*\*\* LKK REF: CC4/LPC21003732/Kba3 [External Confidential]

## **Lonpac External - Confidential**

Our Ref: 20/21/21/VC05/024347

Dear Mei Kwan,

Attached copy of insured's report for your attention

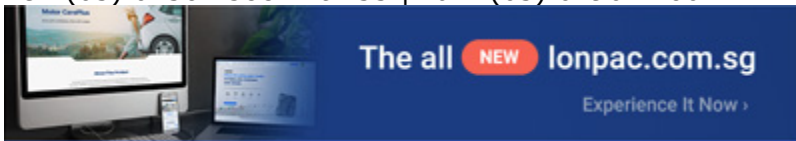
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 23 March 2021 2:07 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 [External Confidential] \*\*\* LKK REF: CC4/LPC21003732/Kba3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 23 March, 2021 11:41 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 23 March 2021 11:25 AM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Enquiry' <[enquiry@sh-motor.com](mailto:enquiry@sh-motor.com)>

**Subject:** FW: Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021 [External Confidential]

**Lonpac External - Confidential**

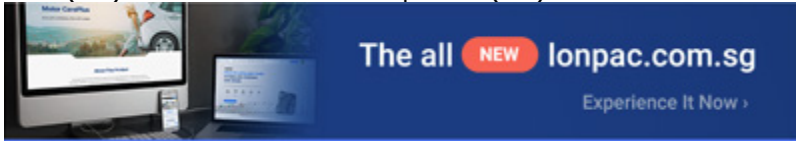
Our Ref : TBA

Dear Nivitha,

FYA

Best Regards  
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Enquiry [<mailto:enquiry@sh-motor.com>]  
**Sent:** Tuesday, 23 March 2021 10:50 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Arrange survey for our vehicle SJF7931S claiming T/party DOA: 20.03.2021

Dear Sir/Mdm,

Kindly arrange survey for our vehicle SJF7931S DOA: 20.03.2021

\*Vehicle at our workshop\*

Thank you & Best Regards,

*Cynthia*

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02  
Sing Ming AutoCity Singapore 575722  
Tel: 6453 4730 Fax: 64571931



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)