

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 29 March 2021 3:27 PM  
**To:** 'Subramaniam, Divyashni'; SUR; Olea, Maricel; Cheok, Lee Wai  
**Cc:** 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBG2135X AND SJM506X ON 20/03/2021

Dear Maricel/Kathlyn,

We have conducted the TP WP of SJM 506X.

Please be informed that there is BI involved.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 23 March 2021 1:16 PM  
**To:** 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBG2135X AND SJM506X ON 20/03/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Sent:** Tuesday, 23 March, 2021 12:56 PM  
**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBG2135X AND SJM506X ON 20/03/2021

Hi LKK,

Kindly assist on attached PRI.

*(Please be informed that OI GIA Report is not available as insured has yet to report the accident)*

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Subramaniam, Divyashni  
**Sent:** Tuesday, March 23, 2021 12:53 PM  
**To:** [alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg)  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBG2135X AND SJM506X ON 20/03/2021

Without Prejudice

Your Reference: JEQ/210156/0321/KA  
Our Reference : GBG2135X

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.  
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg) <[alfred\\_ng@juseq.com.sg](mailto:alfred_ng@juseq.com.sg)>  
**Sent:** Tuesday, March 23, 2021 11:14 AM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Subject:** [EXTERNAL] ACCIDENT INVOLVING SJM506X AND GBG2135X ON 20 MARCH 2021.

**This message is from an external sender; be cautious with links and attachments.**

Dear Sirs,

Your ref: GBG2135X  
Our ref: JEQ/210156/0321/KA

We refer to your email.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

1. Absolute Appraisal Services Pte Ltd;
2. Sincere Appraisal Services;
3. Mc Coy Appraiser Pte Ltd;
4. Delta V Consultant;
5. Prominent Appraiser Pte Ltd;
6. Advance Automotive Consultancy Pte Ltd;
7. Pal's Appraiser Pte Ltd;
8. S K Auto Consultants;
9. Prudent Adjustors Services;
10. CL Appraiser Pte Ltd;

Please be informed that if the above mentioned surveyors is not agreeable by you, our clients' motor vehicle is available for pre-repair inspection at the under-stated workshop:-

**King's Auto Repair & Service Pte Ltd**

Blk 176 Sing Ming Drive  
#02-10.  
Singapore 575721  
Tel: 6457-8629  
Fax: 6451-7651

With Regards

Alfred Ng  
Executive  
Legal Division  
On behalf of Mr. David Siow  
M/s JusEquity Law Corporation  
No. 133 New Bridge Road  
Chinatown Point  
#10-03 Singapore 059413  
Tel : 6536 9339  
Fax: 6536 5368

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