

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Wednesday, 24 March 2021 11:47 AM  
**To:** Admin-D (LKKAuto); 'Ye, Yong Kang Melvin'; assignments; SUR  
**Cc:** 'Teo, Grace'; 'Chua, Gek Tiang Ruth'  
**Subject:** RE: Ref : CMTD2100891/RUC RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle SMU1136X; Our Vehicle: GBB9414X Accident involving GBB9414X & SMU1136X On 20 Mar2021

Dear Sir/Madam,

Please be informed that we have inspected the vehicle GBB 9414X on 23/0/2021

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 23 March 2021 12:21 PM  
**To:** 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>  
**Subject:** RE: Ref : CMTD2100891/RUC RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle SMU1136X; Our Vehicle: GBB9414X Accident involving GBB9414X & SMU1136X On 20 Mar2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Sent:** Monday, 22 March, 2021 3:53 PM

**To:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

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Hi June

We acknowledged receipt of your claim documents.

Please be informed that Ms Ruth Chua is the handler of this case.

We have appointed LKK Auto to conduct the survey.

Aside to LKK,

Please make arrangement to assign Mr Marcus to conduct the survey for GBB9414X

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

**Melvin Ye**

**Claims Division**

**D:** 6322 4667 | **T:** 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Monday, March 22, 2021 3:30 PM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Subject:** Re: Ref : CMTD2100891/RUC RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle SMU1136X; Our Vehicle: GBB9414X Accident involving GBB9414X & SMU1136X On 20 Mar2021

Dear Melvin,

Kindly assign LKK Auto Consultants, Marcus Chua Kang Seng.

Thank you.

Best regards  
June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277



On Mon, Mar 22, 2021 at 3:09 PM Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Our Reference: CMTD2100891/RUC

**Without Prejudice**

Date: 24.07.2021

**Attention:**

**M/S RYDER AUTO WORKSHOP**

Dear June,

**ACCIDENT INVOLVING GBB9414X & SMU1136X ON 20.03.2021**

We refer to your Notice of Accident dated 22/03/2021.

Please be informed that Ms Ruth Chua is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
2	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards  
**Melvin Ye**

**Claims Division**

D: 6322 4667 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Monday, March 22, 2021 11:56 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Henry, Irene James <[irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** Urgent: PRE-REPAIR INSPECTION - Your Vehicle SMU1136X; Our Vehicle: GBB9414X Accident involving GBB9414X & SMU1136X On 20 Mar2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

June



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

