

## Veron Chen (LKKAUTO)

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**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Saturday, 3 April 2021 11:09 AM  
**To:** Aunteng  
**Cc:** Veron Chen (LKKAUTO); Admin-D (LKKAUTO); assignments; SUR  
**Subject:** RE: LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021  
**Attachments:** SKL1209R lod.pdf

Dear Sir / Madam,

Thank you for your email and we acknowledge receipt of the enclosed letter of demand and we will revert once we have the final report from M/s LKK AUTO.

Dear M/s LKK AUTO,

Please assist above for the final report, thank you.

[ work from home ]

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555



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**From:** Aunteng <aunteng@premiumcarz.com.sg>

**Sent:** Saturday, April 3, 2021 10:56 AM

**To:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Subject:** Re: LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

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Hi Pau Loong

Attached LOD for your necessary action.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

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**From:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Sent:** 25 March 2021 11:42

**To:** Aunteng <[aunteng@premiumcarz.com.sg](mailto:aunteng@premiumcarz.com.sg)>

**Cc:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com) <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

Dear Sir / Madam,

Thank you for your email and our insured has e-file report and we acknowledge receipt of your client's footage.

Please forward the repair estimate and arrange for survey with agreed surveyor M/s LKK AUTO who are copied in this email, thank you.

Best Regards

**Gnoh Pau Loong**

Claims Division

**D:** 6329 5217 | **T:** 6461 6555



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**From:** Aunteng <[aunteng@premiumcarz.com.sg](mailto:aunteng@premiumcarz.com.sg)>

**Sent:** Wednesday, March 24, 2021 1:21 PM

**To:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** Re: LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

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Hi Pau Loong

Has your insured reported the accident?

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

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**From:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Sent:** 23 March 2021 08:51

**To:** Aunteng <[aunteng@premiumcarz.com.sg](mailto:aunteng@premiumcarz.com.sg)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

Dear Aun Teng,

Thank you for the enclosed footage and we will follow up with the leasing company and revert as soon as possible.

By email copy to M/s LKK AUTO,

Kindly take note of enclosed footage as we will revert once we have our driver's e-file report, thank you.

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555



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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Tuesday, March 23, 2021 7:48 AM

**To:** Aunteng <[aunteng@premiumcarz.com.sg](mailto:aunteng@premiumcarz.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

Without Prejudice

Our Reference: CMTD2100897/GPL

Your Reference: SKL1209R

Hi Aun Teng,

We refer to your email reply of 22.03.2021.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SKL1209R** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Aunteng <[aunteng@premiumcarz.com.sg](mailto:aunteng@premiumcarz.com.sg)>

**Sent:** Monday, March 22, 2021 4:32 PM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** Re: Ref : CMTD2100897/GPL RE: Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

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Hi Melvin

Refer to your email below.

Please arrange for Marcus Chua from LKK Auto Consultants to conduct the pre-repair survey on our client's vehicle.

Attached our client accident report for your perusal.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

---

**From:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Sent:** 22 March 2021 16:03

**To:** Aunteng <[aunteng@premiumcarz.com.sg](mailto:aunteng@premiumcarz.com.sg)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Subject:** Ref : CMTD2100897/GPL RE: Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

Our Reference : CMTD2100897/GPL

**Without Prejudice**

Date: 22/03/2021

**Attention:**

**PREMIUM CARZ SERVICES PTE LTD**

Dear Aun Teng,

**ACCIDENT INVOLVING SKL1209R & GBD2798Z ON 23.03.2021**

We refer to your Notice of Accident dated 22/03/2021.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

|   | <b>Motor Surveyor</b> | <b>Surveyor</b> | <b>Selection (Indicate as tick)</b> |
|---|-----------------------|-----------------|-------------------------------------|
| 1 | LKK Auto Consultants  | Kenneth Kong    |                                     |
|   |                       | Marcus Chua     |                                     |
| 2 | Priority Services     | Jimmy Lee       |                                     |
|   |                       | Lawrence Ng     |                                     |
|   |                       | Jeffery Ong     |                                     |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards  
**Melvin Ye**

**Claims Division**  
D: 6322 4667 | T: 6461 6555



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**From:** Aunteng <[aunteng@premiumcarz.com.sg](mailto:aunteng@premiumcarz.com.sg)>

**Sent:** Monday, March 22, 2021 3:21 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

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Dear Officer-in-charge

Refer to the above matter.

Our client vehicle is SKL1209R.

Your insured's vehicle is GBD2798Z.

We will forward a copy of our client's accident report to you later.

A copy of estimate will be ready and made available to surveyor upon site inspection at our workshop.  
Please indicate whether you are sending your surveyor to our workshop.

In the meantime, please forward us a list of surveyors of your choice for our appointment.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883