

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 25 March 2021 12:01 PM
To: 'Gnoh, Pau Loong'; Admin-D (LKKAuto); assignments; SUR
Subject: RE: LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021
Attachments: PRELI ADVISED.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle SKL 1209R
Date of survey: 24/3/21
Number of days (estimated) : 2 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Thursday, 25 March 2021 11:44 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

Dear M/s LKK AUTO,

Following up from the email below, enclosed are the respective e-file reports for your surveyor perusal and please revert on PRI once ready, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

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From: Gnoh, Pau Loong

Sent: Thursday, March 25, 2021 11:42 AM

To: 'Aunteng' <aunteng@premiumcarz.com.sg>

Cc: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

Dear Sir / Madam,

Thank you for your email and our insured has e-file report and we acknowledge receipt of your client's footage.

Please forward the repair estimate and arrange for survey with agreed surveyor M/s LKK AUTO who are copied in this email, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Wednesday, March 24, 2021 1:21 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pau Loong

Has your insured reported the accident?

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: 23 March 2021 08:51

To: Aunteng <aunteng@premiumcarz.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

Dear Aun Teng,

Thank you for the enclosed footage and we will follow up with the leasing company and revert as soon as possible.

By email copy to M/s LKK AUTO,

Kindly take note of enclosed footage as we will revert once we have our driver's e-file report, thank you.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, March 23, 2021 7:48 AM

To: Aunteng <aunteng@premiumcarz.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: LKK/MC \ CMTD2100897/GPL(nr) - Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

Without Prejudice

Our Reference: CMTD2100897/GPL

Your Reference: SKL1209R

Hi Aun Teng,

We refer to your email reply of 22.03.2021.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SKL1209R** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Monday, March 22, 2021 4:32 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: Ref : CMTD2100897/GPL RE: Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

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Hi Melvin

Refer to your email below.

Please arrange for Marcus Chua from LKK Auto Consultants to conduct the pre-repair survey on our client's vehicle.

Attached our client accident report for your perusal.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: 22 March 2021 16:03

To: Aunteng <aunteng@premiumcarz.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Ref : CMTD2100897/GPL RE: Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

Our Reference : CMTD2100897/GPL

Without Prejudice

Date: 22/03/2021

Attention:

PREMIUM CARZ SERVICES PTE LTD

Dear Aun Teng,

ACCIDENT INVOLVING SKL1209R & GBD2798Z ON 23.03.2021

We refer to your Notice of Accident dated 22/03/2021.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong	
		Marcus Chua	
2	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Monday, March 22, 2021 3:21 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Pre-repair inspection! Accident involving SKL1209R (our client) & GBD2798Z (Sompo insured) on 22/3/2021

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Dear Officer-in-charge

Refer to the above matter.

Our client vehicle is SKL1209R.

Your insured's vehicle is GBD2798Z.

We will forward a copy of our client's accident report to you later.

A copy of estimate will be ready and made available to surveyor upon site inspection at our workshop.
Please indicate whether you are sending your surveyor to our workshop.

In the meantime, please forward us a list of surveyors of your choice for our appointment.

Regards
Aun Teng
Premium Carz Services Pte Ltd
Tel: 6636 9100 Fax: 6636 9113
1 Kaki Bukit Avenue 6
#01-90 Autobay@Kaki Bukit
Singapore 417883