Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Monday, 22 March, 2021 4:04 PM Sent:

To: 'Subramaniam, Divyashni'; Admin A; assignments

'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Teo, Ericweihong' Cc: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST - SLL5958Z vs SMX6676E (OI) on Subject:

D.O.A.: 20/03/2021

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com >

Sent: Monday, 22 March, 2021 3:49 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST - SLL5958Z vs SMX6676E (OI) on D.O.A.: 20/03/2021

Hi,

Please refer to the enclosed request from **SmartOne Auto Pte. Ltd.**.

Kindly carry out Policy coverage verification <u>first</u> before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

(Please be informed that OI GIA Report is not available as insured has yet to report the accident)

Thanks & Regards,

Divyashni Subramaniam AIG

FNOL Adjuster I Auto Claims | AIG Asia Pacific Insurance Pte. Ltd. Tel: 8001206556 | Ext: 1012103 Divyashni.Subramaniam@aig.com | www.aig.sg

From: smartoneauto@gmail.com Sent: Monday, March 22, 2021 10:16 AM To: Subramaniam, Divyashni Divyashni.Subramaniam@aig.com Cc: Lim, Kok-Chong Kok-Chong.Lim@aig.com ; Abu Kassim, Noor Mariesa NoorMariesa.AbuKassim@aig.com ; Hor, Yinrul Yinrul.Hor@aig.com ; Teo, Ericweihong Ericweihong.Teo@aig.com > Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMX6676E AND SLL5958Z ON 20/03/2021
Dear Divyashni,
Thanks for reply.
Please arrange LKK AUTO CONSULTANTS PTE LTD to survey the above vehicle.
Michelle
From: Subramaniam, Divyashni
Sent: Mon, 22 Mar 2021 02:10:04 +0000
To: smartoneauto@gmail.com
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMX6676E AND SLL5958Z ON 20/03/2021
Without Prejudice
-
Your Reference: SLL5958Z
Our Reference : SMX6676E
Dear Sir/Madam,
We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor **Company Name** Lawrence Ng Chun Kee **Priority Services** Jeffrey Ong Leng Kiat **Priority Services** Jimmy Lee **Priority Services** EC Looi Automobile Inspection Services Pte Ltd Pang Kiah Keen (Frankie) Formteam Adjusters Pte Ltd Ng You Han Formteam Adjusters Pte Ltd Soon HanXin (Gary) Formteam Adjusters Pte Ltd Chow Bo Xiong Formteam Adjusters Pte Ltd Chua Soo Teck (Benjamin) Formteam Adjusters Pte Ltd Steve Chen Tsue Yee LKK Auto Consultants Pte Ltd Xing Guo Qiang LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd
Mohamad Taufikh
LKK Auto Consultants Pte Ltd
Adrian Ling
LKK Auto Consultants Pte Ltd
Mohammed Rasul
LKK Auto Consultants Pte Ltd
Kenneth Kong
LKK Auto Consultants Pte Ltd
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.
(Moving forward, kindly drop and email at ClaimsDocManagement@aig.com and AIGSGP ClaimsSurvey@aig.com to forward PRI requests)
to forward PRI requests)
to forward PRI requests) Thanks & Regards,
to forward PRI requests) Thanks & Regards, Divyashni Subramaniam
Thanks & Regards, Divyashni Subramaniam AIG
Thanks & Regards, Divyashni Subramaniam AIG FNOL Adjuster I

Sent: Saturday, March 20, 2021 4:54 PM
To: Hor, Yinrul < Yinrul.Hor@aig.com >; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com >; Lim, Sheng Yang < ShengYang.Lim@aig.com >
Subject: [EXTERNAL] SLL5958Z (Pre-inspection) / Your Vehicle : SMX6676E
This message is from an external sender; be cautious with links and attachments.
Dear person in charge,
Please refer to attach file and arrange for pre-inspection.
Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre- repair survey as a single joint expert
** PLEASE ADVISE LIABILITY**
** GIA REPORT WILL EMAIL TO YOUR ONCE RECEIVE FROM MY CLIENT **
Thank You
Yours faithfully,
Michelle
Hp: 9856 4815
SmartOne Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit

From: SmartOne Auto <<u>smartoneauto@gmail.com</u>>

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

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