

**ACCIDENT INVOLVING GBK 9197A & SLM 9408M ALONG/AT TWDS ORCHARD BLVD
ON 19/03/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 3/29/2021 4:41 PM

To: SAMYSHECPL@GMAIL.COM <SAMYSHECPL@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21003690/Kra3

SH PLUMBING & JETTING PTE LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 9197A & SLM 9408M ALONG/AT TWDS ORCHARD BLVD ON 19/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLM 9408M against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **7 days** i.e. by **05/04/2021** after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

8733936394SG RE: ACCIDENT INVOLVING GBK 9197A & SLM 9408M ALONG/AT TWDS ORCHARD BLVD ON 19/03/2021

Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Wed 7/28/2021 5:45 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Jaslin,

Ol's video was uploaded into Merimen.

Noted that Ol's video showed OIV completed lane change before TPV changed lane. Please proceed to reject TPPD claim.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 28 July 2021 2:59 PM

To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Cc: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Re: ACCIDENT INVOLVING GBK 9197A & SLM 9408M ALONG/AT TWDS ORCHARD BLVD ON 19/03/2021

This message is from an external sender; be cautious with links and attachments.

Dear Wilson

Kindly assist to upload Ol's video footage in merimen for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Sent: Wednesday, July 28, 2021 2:49 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Subject: RE: ACCIDENT INVOLVING GBK 9197A & SLM 9408M ALONG/AT TWDS ORCHARD BLVD ON 19/03/2021

Hi Jaslin

For PD matter, please seek instruction from Chee Heng

Hi Chee Heng

FYNA. You may refer to OneView for reference. OI has provided video footage which showed TP did a lane change.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Wilson Tan

Senior Complex Claims Examiner
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1753
Wilson-KL.Tan@aig.com | www.aig.sg

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, July 28, 2021 1:44 PM
To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Subject: [EXTERNAL] Fw: ACCIDENT INVOLVING GBK 9197A & SLM 9408M ALONG/AT TWDS ORCHARD BLVD ON 19/03/2021

This message is from an external sender; be cautious with links and attachments.

Dear Wilson

We refer to the above matter.

Tried calling you but to no avail.

Kindly call us back @ 92307081.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: SAMY L <samyshecpl@gmail.com>
Sent: Wednesday, June 30, 2021 5:36 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GBK 9197A & SLM 9408M ALONG/AT TWDS ORCHARD BLVD ON 19/03/2021

Hi

Pls leave it to AIG insurance, Insurance company already spoke to them ready,

AIG will decide, Mr. wilson know

thanks

ALAGARSAMY
DIRECTOR
SH ENGINEERING & CONSTRUCTION PTE. LTD
BLK 9012, #04-181 , TAMPINES STREET 93.
SINGAPORE - 528845
OFFICE : 67841024, FAX : 64564214, MOBILE : 91265164

On Mon, Mar 29, 2021 at 4:41 PM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Our Ref: CC4/AIG21003690/Kra3

SH PLUMBING & JETTING PTE LTD – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 9197A & SLM 9408M ALONG/AT TWDS ORCHARD BLVD ON 19/03/2021

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Please call us if you have further queries.

c.c. *AIG Asia Pacific Insurance Pte Ltd*

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

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Re: ACCIDENT INVOLVING SLM 9408M & GBK 9197A ON 19/03/2021 * LKK REF : CC4/AIG21003690/Kra3**

OOI, Ben <ben@allswellmotor.com.sg>

Fri 7/30/2021 4:43 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear JAslin,

Please assist to send us the video footage of the accident so we can proceed to collect excess from our Hirer..

Thank you

Truly

OOI, Ben

Allswell Motor Traders

25, Defu Lane 9

Singapore 539266

Office: +65 6679 1146

Mobile: +65 9147 8545

Email: ben@allswellmotor.com.sg

On Fri, Jul 30, 2021 at 1:01 PM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We have our insured's video showing our insured has completed lane change before your client moved out of his lane.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Enclosed a copy of our insured's video for your reference.

Please take note of the below:

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party. All our rights are hereby reserved.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: OOI, Ben <ben@allswellmotor.com.sg>

Sent: Thursday, April 8, 2021 5:19 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SLM 9408M & GBK 9197A ON 19/03/2021 *** LKK REF : CC4/AIG21003690/Kra3

Hi Jaslin,

Any video footage? ..

Is our hirer against your Principal driver..

Thanks

Truly

OOI, Ben

Allswell Motor Traders

25, Defu Lane 9

Singapore 539266

Office: +65 6679 1146

Mobile: +65 9147 8545

Email: ben@allswellmotor.com.sg

On Thu, Apr 8, 2021 at 2:26 PM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

Your Ref: SLM 9408M

Without Prejudice

LKK Ref: CC4/AIG21003690/Kra3

Dear Sirs/Mdm,

ACCIDENT INVOLVING (GBK 9197A) AND (SLM 9408M) ON 19/03/2021

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.



ON THE STATED DATE AND TIME. I , VEHICLE A (GBK9197A) WAS TRAVELLING STRAIGHT ON THE STATED VENUE. SUDDENLY VEHICLE B (SLM9408M) CUT INTO MY LANE AND COLLIDED ONTO MY VEHICLE RIGHT PORTION. AFTER I ALIGHTED I REALISE THAT MY CAR WAS DAMAGE FROM THE FRONT RIGHT ALL THE WAY TO THE REAR RIGHT.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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