

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 23 March 2021 2:43 PM
To: Don Bong Kiong Hua
Cc: Andre Chow En De; Coco Lu Ting; Kevin Leong Wai Kit; Edwin Abcede Caina; SUR
Subject: RE: Aigencypt SMJ7982M OD AIG - URGENT SURVEY BY TODAY

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMJ7982M (Excess \$0/-)**. Before paint photos for all NEW Panels and Parts required after repair

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Sent: Monday, March 22, 2021 4:01 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: [EXTERNAL] FW: SMJ7982M OD AIG - URGENT SURVEY BY TODAY

Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim.

Attached is the estimate repair cost & GIA Report. Customer demand survey the car by this afternoon. Thanks

Don Bong

Claim Division Operations
209 Pandan Gardens
Singapore 609339



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