

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 7 June 2022 2:15 PM
To: Syed-Yusoff, Saliha
Cc: Admin A
Subject: RE: AIG REF : 2889323414SG / SEEK LIABILITY
Attachments: OI Vehicle Photo 1.JPG; OI Vehicle Photo 2.JPG; Email to OI.pdf; 3rd Party Scene Photo _1_.jpeg; 3rd Party Scene Photo _2_.jpeg; 3rd Party Scene Photo _3_.jpeg; 3rd Party Scene Photo _4_.jpeg

Hi Saliha,

We refer to the above matter.

We have inspected our insured vehicle and explained to him that the damages is consistent to the nature of accident. Insured agreed to let insurer to settle at best. We have also follow up with an email to insured for this matter.

We have submitted mandate request in merimen.

For your review and approval. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Tuesday, 20 April 2021 8:49 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF : 2889323414SG / SEEK LIABILITY

Dear Jaslin,

Please arrange for OIV to be inspected and do height measurement as well.

Kind Regards,

Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

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Singapore 079120
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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, April 20, 2021 8:46 AM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] AIG REF : 2889323414SG / SEEK LIABILITY

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Dear Saliha

We refer to the above matter.

TP reported it was a Head to rear collision.

Based on TP's video, the vehicle jerk due to collision and the impact can be heard.

We have contacted OI and he insisted there was no collision.

OI mentioned he did took photos of TP's vehicle on the spot, however it only shows middle portion of rear bumper.

Our surveyor have surveyed the vehicle and the rear area was dented and deformed.

Kindly let us have your instructions / comments.

Thank you.
Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)