

Our Ref: CC0321/SHC 17S/JW(st)
Date: 19.05.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 20.03.2021 INVOLVING SHC 17S & SLX9957L ALONG BUYONG RD TWDS
ORCHARD JUNCTION**

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHC 17S, which was involved in the captioned accident with your insured vehicle No SLX9957L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,193.50
2. Loss of Rental	5 days x S\$ 125.40	S\$	627.00
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **3,222.50**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC17S , SLX9957L
BUYONG RD TWDS ORCHARD JUNCTION****ON 20-Mar-21 09:45**

I / We

HO LEONG BOK(Hirer) NRIC No.: **SXXXX950F**

and/or

LIM GEOK WAH(Relief) NRIC No.: **SXXXX676D**

Taxi Number

SHC17S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

20-Mar-2021

Name of Hirer

HO LEONG BOK

Hirer NRIC

SXXXX950F

Signature :



Address

**15 SURIN AVENUE
535592**

Contact No.

93829226

Name of Relief

LIM GEOK WAH

Relief NRIC

SXXXX676D

Signature :



Address

**15 SURIN AVENUE
535593**

Contact No.

90685893

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,096.75** (Repair Cost), **S\$350.80** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHC 17S** that was damaged pursuant to the accident which occurred on **20/03/2021** (date) along **BUYONG ROAD TOWARDS ORCHARD JUNCTION** (location) involving vehicle no/s **SLX 9957L**. This is pursuant to the inspection conducted on **22/03/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 17S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 17S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16th (day) of Sept (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508699

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC 17S

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
17.08.2017

CHASSIS CODE
JTDKB3FU303560401

NO/DATE
91555815 27.04.2021

JOB NO.
305459779

ODOMETER READING

JOB TYPE

Description : 3P 20.03.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,050.00
Add GST @ 7.000 %	143.50
Total Invoice amount	2,193.50

Issued by : KATHERINETAN 27.04.2021 10:25:22
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC21030343



Date: 21 April 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	20/03/2021 @ 09:45 hrs
ALONG	BUYONG RD TWDS ORCHARD JUNCTION
INVOLVING	SLX9957L

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0017S** (the "Taxi"). The Taxi was hired to **HO LEONG BOK IC NO SXXXX950F** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLX9957L

Date of Accident

20/03/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **19/04/2020 - 18/04/2021**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **20/03/2021 12:29**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHC175

**ACCIDENT INVOLVING SLX 9957L & SHC 17S ALONG/AT BUYONG ROAD ON
20/03/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 3/30/2021 4:37 PM

To: choto1177@gmail.com <choto1177@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21003655/T1rs3

ABUL HOSSAIN MD ASSIR UDDIN – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLX 9957L & SHC 17S ALONG/AT BUYONG ROAD ON 20/03/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 17S against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **7 days** i.e. by **06/04/2021** after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Mar 2021 14:08	Clim Dtl Modified	Claimant's Name: -> CITYCAB PTE LTD.	[A] Lee Su Li
2	22 Mar 2021 14:08	Clim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	22 Mar 2021 14:08	Clim Created	Reg No: SHC17S. Acct Date: 2021/03/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	22 Mar 2021 14:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	22 Mar 2021 14:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/31	[A] Lee Su Li
6	22 Mar 2021 14:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	22 Mar 2021 14:08	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	22 Mar 2021 14:08	Label Added	(19):Fastlane.	[A] Lee Su Li
9	22 Mar 2021 14:08	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	30 Mar 2021 14:01	Adj Adjuster Assigned	ACCUSER4 -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
11	27 Apr 2021 12:05	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	27 Apr 2021 12:05	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	27 Apr 2021 12:05	Clim Dtl Modified	JPJ Reg. Date: -> 2017/08/17.	[A] JOANNE LEE KHANG MIN
14	27 Apr 2021 12:05	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	17 Aug 2021 20:32	Adj Mandate Request	Cur.Req:1537.25:Lia:50%(BOTH PARTIES CHANGING LANE)*Quantum:(a)COR:\$2,193.50+(b)LOR(5days x \$125.40):\$627+(c)LOI(5days x \$50):\$250=(50%):\$1,535.25+(d)GIA search fee:\$2=Total:\$1,537.25*Recommend 3 repair days +2 PRS= 5 Days	[A] Jaslin Kok Chin Yi
16	07 Sep 2021 15:35	Video Downloaded	Downloaded TP VIDEO	[I] Lee, Ming-Yao
17	07 Sep 2021 15:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/03/31	[I] Lee, Ming-Yao
18	07 Sep 2021 15:38	Adj Mandate Set	Approved:1537.25.	[I] Lee, Ming-Yao

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2679237	22 Mar 2021 14:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC17S	SLX9957L	11.00
2689495	27 Apr 2021 12:05:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC17S	SLX9957L	11.00
2717294	17 Aug 2021 20:21:30	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC17S	Jaslin Kok Chin Yi	xx.xx

