

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 25 March 2021 4:56 PM
To: Gnoh, Pau Loong; 'Teo, Grace'
Cc: SUR
Subject: RE: LKK \ CMTD2100807/GPL - ARRANGE PRI FOR SJV 187K (YOUR REF: GBA3983P) ACC ON 12.03.21
Attachments: SJV187K IA.pdf

Dear Mr Gnoh,

Enclosed herewith preliminary advice of SJV 187K.
Pending for parts prices.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 19 March 2021 2:31 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2100807/GPL - ARRANGE PRI FOR SJV 187K (YOUR REF: GBA3983P) ACC ON 12.03.21

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer arrange to survey on 22/03/2021.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 19 March 2021 1:00 PM
To: Juliana . <juliana@apautomotive.services>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Admin AP Automotive Services

<mota@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho
<paul@apautomotive.services>; Nic Chia <nic@apautomotive.services>; Chrystia Liew
<chrystia@apautomotive.services>

Subject: LKK \ CMTD2100807/GPL - ARRANGE PRI FOR SJV 187K (YOUR REF: GBA3983P) ACC ON 12.03.21

Without Prejudice

Our Reference: CMTD2100807/GPL

Your Reference: SJV187K

Hi Juliana,

We refer to your email reply of today and will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SJV187K** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Juliana . <juliana@apautomotive.services>

Sent: Friday, March 19, 2021 12:44 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Admin AP Automotive Services <mota@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>; Nic Chia <nic@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>

Subject: Re: PRI \ CMTD2100807/GPL - ARRANGE PRI FOR SJV 187K (YOUR REF: GBA3983P) ACC ON 12.03.21

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Grace

We are pleased to choose LKK Auto Consultants to inspect our client vehicle

Looking forward to hear from you soon

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



Ms Juliana

AP Automotive Services Pte Ltd
(CLAIMS DEPARTMENT)

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886

On Fri, 19 Mar 2021 at 11:38, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2100807/GPL

Your Reference: SJV187K

Without Prejudice

Date: 19/03/2021

EMAIL ONLY

Attention:

M/S AP AUTOMOTIVE SERVICES PTE LTD

Dear Juliana,

ACCIDENT INVOLVING GBA3983P & SJV187K ON 12.03.2021

We refer to your Notice of Accident dated 19/03/2021.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey			Selection (Indicate as tick)
	Motor Surveyor	Surveyor	
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Juliana . <juliana@apautomotive.services>

Sent: Friday, March 19, 2021 11:10 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Admin AP Automotive Services <mota@apautomotive.services>; John Ong <john@apautomotive.services>; Paul Ho <paul@apautomotive.services>; Nic Chia <nic@apautomotive.services>; Chrystia Liew <chrystia@apautomotive.services>

Subject: ARRANGE PRI FOR SJV 187K (YOUR REF: GBA 3983P)

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04-04 Loyang Enterprise Building,

Singapore 508775

Contact Person : ELF 8749 6614

Your Vehicle Number: GBA 3983P

DOA: 12.03.2021

Location: INFRONT OF 39D NAMLY PLACE

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

Ms Juliana



AP Automotive Services Pte Ltd

(CLAIMS DEPARTMENT)

ROC / GST REG NO : 202022890H

9006 Tampines Street 93 #01-202 Tampines Industrial Park A

Singapore 528840

TEL : 6970 4786

FAX : 6787 4886



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