

## Nivitha (LKK Auto)

---

**From:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Sent:** Friday, 19 March 2021 11:16 AM  
**To:** Nivitha (LKK Auto); SUR; 'assignments'  
**Cc:** Stanley Lai; Derrick Quok; Kenneth Lim  
**Subject:** TPPD survey: Claim ref: C10009467/ST || OI-SLE3493Y (Red) TP-SJN3567U || Est: \$ || Accord Auto Services  
**Attachments:** SC1Q213H0002\_17-03-2021\_171659.pdf; SLE3493Y.pdf

Hi Team,

We would like to arrange TP survey for SJN3567U. TP chose Mr. Kenneth Kong to survey the vehicle.

Workshop information:

Jacqueline  
Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Please confirm. Thank you.

Regards,

**Ivy Ratilla**  
**Executive, Claims Admin**

**T** +65 6540 2185  
**F** +65 6725 0853  
**E** [ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)



**Customer Care** +65 6221 2111  
**Claims** +65 6221 2199  
**Claims (Int.)** +65 6540 2199

190 Clemenceau Avenue, #03-01  
Singapore Shopping Centre  
Singapore  
239924  
[budgetdirect.com.sg](http://budgetdirect.com.sg)



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

---

**From:** Accord Auto(Claims) <claims@mycarworkshop.com.sg>  
**Sent:** Friday, 19 March 2021 10:02 AM  
**To:** Ivy Ratilla <ivy.r@budgetdirect.com.sg>  
**Cc:** Claims <claims@budgetdirect.com.sg>; Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>; Stanley Lai <stanley.lai@budgetdirect.com.sg>  
**Subject:** Re: Accident Involving SJN3567U & SLE3493Y on 17.03.21 || C10009467

Morning Ivy,

We would like to appoint Mr. Kenneth Kong (LKK Auto Consultant Pte Ltd)

Thank you.

Kind regards,  
Jacqueline  
Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile : (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

---

**From:** Accord Auto(Claims) <[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)>  
**Sent:** Thursday, 18 March 2021 5:40 PM  
**To:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>  
**Cc:** Accord Auto Services <[gilbert.ng@mycarworkshop.com.sg](mailto:gilbert.ng@mycarworkshop.com.sg)>  
**Subject:** Accident Involving SJN3567U & SLE3493Y on 17.03.21

Dear Office In-Charge,

Your Insured: SLE3493Y

Please assist arrange your surveyor conduct PRS, vehicle **NOT-IN** workshop.

Kindly provide us with a 10 surveyor name list except M/S FormTeam Consultancy Pte Ltd.

Thank you.

Kind regards,  
Jacqueline  
Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile : (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.