

## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 28 October 2021 10:12 AM  
**To:** Alfred Toh  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020  
**Attachments:** FW: TCS REF: AAD2012-142 -- Accident involving PC7183D (CTI) & SHB7784U on 18.12.20 -- CC3/CTI21003575/Kes3

Hi Alfred,

We refer to the email below.

We have written to third party to require for evidence, however third party did not provide any video footage or scene photo for the mention accident.

Enclosed a copy of third party inform no evidence, did not inform that they have submitted the case to the solicitor to handle the matter.

In view on the above we will process to prepare and submit our wp report for your further handling.

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 28 October 2021 8:55 AM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; darla@ktgroup.com.sg; Admin A <admin-a@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; charlene@gal.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>; zk@gal.com.sg; 'Soh Hoon' <service@gal.com.sg>; AlexNgFK@acornint.com  
**Subject:** RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

**LKK REF - CC3/CTI21003575/Kes3**

**CTI REF - SNM21D201574/C02/PC7183D/TOHHS**

Dear Asher

We refer to your email of 20 October 2021.

As you maybe aware, **Insured's claim against third party was rejected/unsuccessful** and you are still pending for evidence on the mention accident.

Our records shows that third party has appointed M/s Joseph Gay & Co to act for SHB7784U and have issued 10 days Notice before issue Writ of Summons (WOS) against mutual client, M/S GLOBAL ADVANCE LEASING.

Please assist to check your records and **confirm that M/S TRANS-CAB SERVICES PTE LTD has withdrawn negotiation and referred the claim to M/s Joseph Gay & Co.** urgently for our next course of action.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, October 20, 2021 11:54 AM

**To:** [darla@ktgroup.com.sg](mailto:darla@ktgroup.com.sg); Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; [zk@gal.com.sg](mailto:zk@gal.com.sg); 'Soh Hoon' <[service@gal.com.sg](mailto:service@gal.com.sg)>; [AlexNgFK@acornint.com](mailto:AlexNgFK@acornint.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jacqueline Chan <[jacqueline.chan@sg.cntaiping.com](mailto:jacqueline.chan@sg.cntaiping.com)>; [charlene@gal.com.sg](mailto:charlene@gal.com.sg)

**Subject:** RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to the email below.

We are still pending evidence from third party on the mention accident.

Shall revert once we received the evidence.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** [darla@ktgroup.com.sg](mailto:darla@ktgroup.com.sg) <[darla@ktgroup.com.sg](mailto:darla@ktgroup.com.sg)>

**Sent:** Wednesday, 20 October 2021 11:49 AM

**To:** 'Alfred Toh' <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; [zk@gal.com.sg](mailto:zk@gal.com.sg); 'Soh Hoon' <[service@gal.com.sg](mailto:service@gal.com.sg)>; [AlexNgFK@acornint.com](mailto:AlexNgFK@acornint.com); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; 'Jacqueline Chan' <[jacqueline.chan@sg.cntaiping.com](mailto:jacqueline.chan@sg.cntaiping.com)>; [charlene@gal.com.sg](mailto:charlene@gal.com.sg)

**Subject:** RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

Dear Alfred,

We refer to your email dated 4<sup>th</sup> June 2021

FYI, our client's vehicle PC7183D submitted a claim against other party vehicle SHB7784U however, the other party insurer denied liability as their insured reported that he is driving straight

May I know what is the status of the claim made against our client's policy? Does your side have offer liability to the other party SHB7784U claim against our client's vehicle PC7183D?

Our client reported that he is driving straight when the other party suddenly changed lane and hit into our clients's vehicle.

Kindly update us with the outcome of the claim against our client's policy

Thank you

Darla Balingit  
KT Garage Pte Ltd



HP: +65 8499 3326  
Office: +65 6555 2909 Fax : 6841 7181  
Address: Auto Bay@ Kaki Bukit Avenue 6  
Entrance 'A' #01-04 Singapore 417883

---

**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Friday, June 4, 2021 2:48 PM

**To:** [darla@ktgroup.com.sg](mailto:darla@ktgroup.com.sg); [charlene@gal.com.sg](mailto:charlene@gal.com.sg); [zk@gal.com.sg](mailto:zk@gal.com.sg); 'Soh Hoon' <[service@gal.com.sg](mailto:service@gal.com.sg)>; [AlexNgFK@acornint.com](mailto:AlexNgFK@acornint.com); 'Asher Sng (LKK Auto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jacqueline Chan <[jacqueline.chan@sg.cntaiping.com](mailto:jacqueline.chan@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

[Confidential]

INSURED: M/S GLOBAL ADVANCE LEASING  
VEHICLE NO: PC7183D (risk 1)  
DATE OF ACCIDENT: 18 DECEMBER 2020  
LKK'S REF: CC3/CTI21003575/Kes3  
CLAIM NO: **SNM21D201574/C02/PC7183D/TOHHS**

M/S KT GARAGE PTE LTD  
ATTN: DARLA BALINGIT

Dear Sirs

We are in receipt of your email and Accident Report of 18 December 2020.

**Please keep us posted on the outcome of mutual client's (M/S GLOBAL ADVANCE LEASING) claim against SHB7784U.**

Our appointed agent, M/s LKK Auto Consultants Pte Ltd shall handle the third party property claim against Insured's motor insurance policy.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** [darla@ktgroup.com.sg](mailto:darla@ktgroup.com.sg) <[darla@ktgroup.com.sg](mailto:darla@ktgroup.com.sg)>

**Sent:** Friday, June 4, 2021 11:39 AM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; [charlene@gal.com.sg](mailto:charlene@gal.com.sg); [zk@gal.com.sg](mailto:zk@gal.com.sg); 'Soh Hoon' <[service@gal.com.sg](mailto:service@gal.com.sg)>; [AlexNgFK@acornint.com](mailto:AlexNgFK@acornint.com); 'Asher Sng (LKK Auto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jacqueline Chan <[jacqueline.chan@sg.cntaiping.com](mailto:jacqueline.chan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mr Alfred,

I would like to inform you that we have submitted our client's accident report on 28<sup>th</sup> May 2021 for accident involving our client's vehicle PC7183D on 17<sup>th</sup> Dec 2021 with accident report no: SG0H215S0001. However, there is a typo error in report's vehicle number.

I have attached herewith the amended accident report for your perusal.

Please be informed that we are filing a Third party claim against the other party as well

Darla Balingit  
**KT Garage Pte Ltd**



HP: +65 8499 3326  
Office: +65 6555 2909 Fax : 6841 7181  
Address: Auto Bay@ Kaki Bukit Avenue 6  
Entrance 'A' #01-04 Singapore 417883

---

**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Friday, June 4, 2021 10:56 AM  
**To:** [charlene@gal.com.sg](mailto:charlene@gal.com.sg); [zk@gal.com.sg](mailto:zk@gal.com.sg); 'Darla Balingit' <[darla@ktgroup.com.sg](mailto:darla@ktgroup.com.sg)>; 'Soh Hoon' <[service@gal.com.sg](mailto:service@gal.com.sg)>; [AlexNgFK@acornint.com](mailto:AlexNgFK@acornint.com); Asher Sng (LKK Auto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Jacqueline Chan <[jacqueline.chan@sg.cntaiping.com](mailto:jacqueline.chan@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

**POLICY NO: DMB1SNA00010152000**  
**INSURED: M/S GLOBAL ADVANCE LEASING**  
**VEHICLE NO: PC7183D (risk 1)**  
**DATE OF ACCIDENT: 18 DECEMBER 2020**  
**LKK'S REF: CC3/CTI21003575/Kes3**  
**CLAIM NO: SNM21D201574/C02/PC7183D/TOHHS – ACCIDENT NOT REPORTED**

**M/S GLOBAL ADVANCE LEASING**  
**ATTN: CHARLENE CHONG**

Dear Sirs

We refer to your email of 25 May 2021.

**Regret to advise that there is still NO Accident Report filed and/or received till date.**

We await your favourable reply for our next course of action.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**

Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, June 2, 2021 4:04 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jacqueline Chan <[jacqueline.chan@sg.cntaiping.com](mailto:jacqueline.chan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Alfred,

We refer to the above matter.

**Kindly advise if insured have file the report, if so kindly let us have a copy for our necessary action.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Wednesday, 26 May 2021 9:49 AM

**To:** [charlene@gal.com.sg](mailto:charlene@gal.com.sg); [AlexNgFK@acornint.com](mailto:AlexNgFK@acornint.com); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jacqueline Chan <[jacqueline.chan@sg.cntaiping.com](mailto:jacqueline.chan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [zk@gal.com.sg](mailto:zk@gal.com.sg); 'Darla Balingit' <[darla@ktgroup.com.sg](mailto:darla@ktgroup.com.sg)>; 'Soh Hoon' <[service@gal.com.sg](mailto:service@gal.com.sg)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

**POLICY NO: DMB1SNA00010152000**

**INSURED: M/S GLOBAL ADVANCE LEASING**

**VEHICLE NO: PC7183D (risk 1)**

**DATE OF ACCIDENT: 18 DECEMBER 2020**

**CLAIM NO: SNM21D201574/C02/PC7183D/TOHHS – ACCIDENT NOT REPORTED**

M/S GLOBAL ADVANCE LEASING  
ATTN: CHARLENE CHONG

Dear Sirs

We are in receipt of your email of 25 May 2021 and contents duly noted.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** [charlene@gal.com.sg](mailto:charlene@gal.com.sg) <[charlene@gal.com.sg](mailto:charlene@gal.com.sg)>

**Sent:** Tuesday, May 25, 2021 9:24 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; AlexNgFK@acornint.com; 'Asher Sng (LKK Auto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jacqueline Chan <[jacqueline.chan@sg.cntaiping.com](mailto:jacqueline.chan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [zk@gal.com.sg](mailto:zk@gal.com.sg); 'Darla Balingit' <[darla@ktgroup.com.sg](mailto:darla@ktgroup.com.sg)>; 'Soh Hoon' <[service@gal.com.sg](mailto:service@gal.com.sg)>

**Subject:** RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

Sincere apologies. This is the first time I heard about this case.

Please give us till Friday 28<sup>th</sup> May to check with our hirer regarding this accident.

They have not informed us of any accident to date. We will verify with them again.

Thank you and regards,



**CHARLENE CHONG**

Director

HP: +65 9018 0988 T: +65 6100 0425

**KT LEASING PTE LTD | GLOBAL ADVANCE LEASING**

HP: 90180988 T: +65 6100 0425 www.gal.com.sg | www.ktgroup.com.sg

Auto Bay@ Kaki Bukit Entrance A, Blk 1 Kaki Bukit Ave 6 #01-04 Singapore 417883

**Confidentiality Notice:** This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential. Any use of the information (including, but not limited to, total or partial reproduction, distribution, or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While the Company has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

**Personal Data Protection Statement:** When you provide us with your personal data, you agree and consent to allow us to collect, use, disclose, transfer and process your personal data for the purpose of offering and administering our products and services including vehicle rental, leasing and accident claims.

---

**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Tuesday, 25 May 2021 3:30 PM

**To:** [zk@gal.com.sg](mailto:zk@gal.com.sg); [enquiry@gal.com.sg](mailto:enquiry@gal.com.sg); [AlexNgFK@acornint.com](mailto:AlexNgFK@acornint.com); Asher Sng (LKK Auto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jacqueline Chan <[jacqueline.chan@sg.cntaiping.com](mailto:jacqueline.chan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

**POLICY NO: DMB1SNA00010152000**

**INSURED: M/S GLOBAL ADVANCE LEASING**

**VEHICLE NO: PC7183D (risk 1)**

**DATE OF ACCIDENT: 18 DECEMBER 2020**

**CLAIM NO: [SNM21D201574/C02/PC7183D/TOHHS](#) – ACCIDENT **NOT** REPORTED**

**M/S GLOBAL ADVANCE LEASING**

**ATTN: OFFICER-IN-CHARGE**

Dear Sirs

We refer to our email of 26 April 2021.

**It is noted that there is still no Accident report filed by your good office till date.**

Your immediate attention and necessary action is deeply appreciated.

**Take Notice that if we do not receive your Accident Report by Monday, 25 May 2021, we shall have no alternative but to repudiate liability and re-direct all claims against your motor insurance policy for your own disposal.**

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Alfred Toh  
**Sent:** Monday, April 26, 2021 12:24 PM  
**To:** [zk@gal.com.sg](mailto:zk@gal.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Jacqueline Chan <[jacqueline.chan@sg.cntaiping.com](mailto:jacqueline.chan@sg.cntaiping.com)>; Asher Sng (LKK Auto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving PC 7183D (OI : CTI - SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

**POLICY NO: DMB1SNA00010152000**  
**INSURED: M/S GLOBAL ADVANCE LEASING**  
**VEHICLE NO: PC7183D**  
**DATE OF ACCIDENT: 18 DECEMBER 2020**  
**CLAIM NO: SNM21D201574/C02/PC7183D/TOHHS – ACCIDENT NOT REPORTED**

**M/S GLOBAL ADVANCE LEASING**  
**ATTN: OFFICER-IN-CHARGE**

Dear Sirs

We understand from our appointed agent, M/s LKK Auto Consultants Pte Ltd that there is an incoming property damage claim against your Motor Insurance Policy arising out of accident on 18 December 2020 along Jurong Town Hall Road towards Jurong East with SHB7784U.

It is noted that we have not received any Accident Report from your good office till date.

Your immediate attention and necessary action is deeply appreciated.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Friday, March 19, 2021 11:33 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving PC 7183D (OI : CTI - TBA) and SHB 7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 7784U at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**