

RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

Alfred Toh <alfred.toh@sg.cntaiping.com>

Fri 6/4/2021 2:48 PM

To: darla@ktgroup.com.sg <darla@ktgroup.com.sg>; charlene@gal.com.sg <charlene@gal.com.sg>; zk@gal.com.sg <zk@gal.com.sg>; 'Soh Hoon' <service@gal.com.sg>; AlexNgFK@acornint.com <AlexNgFK@acornint.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; **Admin A** <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

 1 attachments (1 MB)

PC7183D DEC ACCIDENT GIA REPORT.pdf;

[Confidential]

INSURED: M/S GLOBAL ADVANCE LEASING
VEHICLE NO: PC7183D (risk 1)
DATE OF ACCIDENT: 18 DECEMBER 2020
LKK'S REF: CC3/CTI21003575/Kes3
CLAIM NO: SNM21D201574/C02/PC7183D/TOHHS

M/S KT GARAGE PTE LTD
ATTN: DARLA BALINGIT

Dear Sirs

We are in receipt of your email and Accident Report of 18 December 2020.

Please keep us posted on the outcome of mutual client's (M/S GLOBAL ADVANCE LEASING) claim against SHB7784U.

Our appointed agent, M/s LKK Auto Consultants Pte Ltd shall handle the third party property claim against Insured's motor insurance policy.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: darla@ktgroup.com.sg <darla@ktgroup.com.sg>
Sent: Friday, June 4, 2021 11:39 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; charlene@gal.com.sg; zk@gal.com.sg; 'Soh Hoon' <service@gal.com.sg>; AlexNgFK@acornint.com; 'Asher Sng (LKK Auto)' <AsherSng@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

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Dear Mr Alfred,

I would like to inform you that we have submitted our client's accident report on 28th May 2021 for accident involving our client's vehicle PC7183D on 17th Dec 2021 with accident report no: SG0H215S0001. However, there is a typo error in report's vehicle number.

I have attached herewith the amended accident report for your perusal.

Please be informed that we are filing a Third party claim against the other party as well

Darla Balingit
KT Garage Pte Ltd



HP: +65 8499 3326
Office: +65 6555 2909 Fax : 6841 7181
Address: Auto Bay@ Kaki Bukit Avenue 6
Entrance 'A' #01-04 Singapore 417883

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, June 4, 2021 10:56 AM
To: charlene@gal.com.sg; zk@gal.com.sg; 'Darla Balingit' <darla@ktgroup.com.sg>; 'Soh Hoon' <service@gal.com.sg>; AlexNgFK@acornint.com; Asher Sng (LKK Auto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

POLICY NO: DMB1SNA00010152000
INSURED: M/S GLOBAL ADVANCE LEASING
VEHICLE NO: PC7183D (risk 1)
DATE OF ACCIDENT: 18 DECEMBER 2020
LKK'S REF: CC3/CTI21003575/Kes3
CLAIM NO: SNM21D201574/C02/PC7183D/TOHHS – ACCIDENT NOT REPORTED

M/S GLOBAL ADVANCE LEASING
ATTN: CHARLENE CHONG

Dear Sirs

We refer to your email of 25 May 2021.

Regret to advise that there is still NO Accident Report filed and/or received till date.

We await your favourable reply for our next course of action.

NOTICE :

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, June 2, 2021 4:04 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

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Hi Alfred,

We refer to the above matter.

Kindly advise if insured have file the report, if so kindly let us have a copy for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, 26 May 2021 9:49 AM

To: charlene@gal.com.sg; AlexNgFK@acornint.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; zk@gal.com.sg; 'Darla Balingit' <darla@ktgroup.com.sg>; 'Soh Hoon' <service@gal.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

POLICY NO: DMB1SNA00010152000

INSURED: M/S GLOBAL ADVANCE LEASING

VEHICLE NO: PC7183D (risk 1)

DATE OF ACCIDENT: 18 DECEMBER 2020

CLAIM NO: SNM21D201574/C02/PC7183D/TOHHS – ACCIDENT NOT REPORTED

M/S GLOBAL ADVANCE LEASING

ATTN: CHARLENE CHONG

Dear Sirs

We are in receipt of your email of 25 May 2021 and contents duly noted.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: charlene@gal.com.sg <charlene@gal.com.sg>

Sent: Tuesday, May 25, 2021 9:24 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; AlexNgFK@acornint.com; 'Asher Sng (LKK Auto)' <AsherSng@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; zk@gal.com.sg; 'Darla Balingit' <darla@ktgroup.com.sg>; 'Soh Hoon' <service@gal.com.sg>

Subject: RE: Direct Settlement - Accident Involving PC 7183D (OI: SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

Importance: High

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Dear Alfred,

Sincere apologies. This is the first time I heard about this case.

Please give us till Friday 28th May to check with our hirer regarding this accident.

They have not informed us of any accident to date. We will verify with them again.

Thank you and regards,



CHARLENE CHONG
Director
HP: +65 9018 0988 T: +65 6100 0425

KT LEASING PTE LTD | GLOBAL ADVANCE LEASING

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Personal Data Protection Statement: When you provide us with your personal data, you agree and consent to allow us to collect, use, disclose, transfer and process your personal data for the purpose of offering and administering our products and services including vehicle rental, leasing and accident claims.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 25 May 2021 3:30 PM
To: zk@gal.com.sg; enquiry@gal.com.sg; AlexNgFK@acornint.com; Asher Sng (LKK Auto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
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POLICY NO: DMB1SNA00010152000
INSURED: M/S GLOBAL ADVANCE LEASING
VEHICLE NO: PC7183D (risk 1)
DATE OF ACCIDENT: 18 DECEMBER 2020
CLAIM NO: SNM21D201574/C02/PC7183D/TOHHS – ACCIDENT NOT REPORTED

M/S GLOBAL ADVANCE LEASING
ATTN: OFFICER-IN-CHARGE

Dear Sirs

We refer to our email of 26 April 2021.

It is noted that there is still no Accident report filed by your good office till date.

Your immediate attention and necessary action is deeply appreciated.

Take Notice that if we do not receive your Accident Report by Monday, 25 May 2021, we shall have no alternative but to repudiate liability and re-direct all claims against your motor insurance policy for your own disposal.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Alfred Toh

Sent: Monday, April 26, 2021 12:24 PM

To: zk@gal.com.sg; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jacqueline Chan <jacqueline.chan@sg.cntaiping.com>; Asher Sng (LKK Auto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC 7183D (OI : CTI - SNM21D201574/C02/PC7183D/TOHHS) and SHB7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

POLICY NO: DMB1SNA00010152000

INSURED: M/S GLOBAL ADVANCE LEASING

VEHICLE NO: PC7183D

DATE OF ACCIDENT: 18 DECEMBER 2020

CLAIM NO: **SNM21D201574/C02/PC7183D/TOHHS – ACCIDENT NOT REPORTED**

M/S GLOBAL ADVANCE LEASING

ATTN: OFFICER-IN-CHARGE

Dear Sirs

We understand from our appointed agent, M/s LKK Auto Consultants Pte Ltd that there is an incoming property damage claim against your Motor Insurance Policy arising out of accident on 18 December 2020 along Jurong Town Hall Road towards Jurong East with SHB7784U.

It is noted that we have not received any Accident Report from your good office till date.

Your immediate attention and necessary action is deeply appreciated.

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, March 19, 2021 11:33 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving PC 7183D (OI : CTI - TBA) and SHB 7784U (TP : LKK REF - CC3/CTI21003575/Kes3) on 18/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 7784U at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd