

Jaslin Kok (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 22 March 2021 5:15 PM
To: Esther Lim
Cc: Admin A; Jaslin Kok (LKK Auto)
Subject: RE: SURVEY ASSESSMENT - D21000727MFCV/1 //EXPRESS SETTLEMENT - ACC INV XD9654Z AND FBQ 1221J ON 04.03.2021 *** LKK REF: CC4/FCI21003573/Kra3

Dear Esther,

The below email is noted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Esther Lim <EstherLim@msfirstcapital.com.sg>
Sent: Monday, 22 March, 2021 5:13 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: FW: SURVEY ASSESSMENT - D21000727MFCV/1 //EXPRESS SETTLEMENT - ACC INV XD9654Z AND FBQ 1221J ON 04.03.2021 *** LKK REF: CC4/FCI21003573/Kra3

Dear Mei Kwan

Kindly note that express settlement is arranged only for Comfort and Citycab account.

For this case, we are handling the TP claim at our end.

Please send us the survey report and invoice.

Thank you.

Regards

Esther Lim

Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD INSURANCE GROUP**



Change of email address

EstherLim@msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 22 March 2021 3:52 PM
To: Esther Lim <EstherLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21000727MFCV/1 //EXPRESS SETTLEMENT - ACC INV XD9654Z AND FBQ 1221J ON 04.03.2021 *** LKK REF: CC4/FCI21003573/Kra3

Dear Esther,

We refer to the above matter.

We have inspected third party vehicle FBQ 1221J and TP repairer proposed for express settlement.

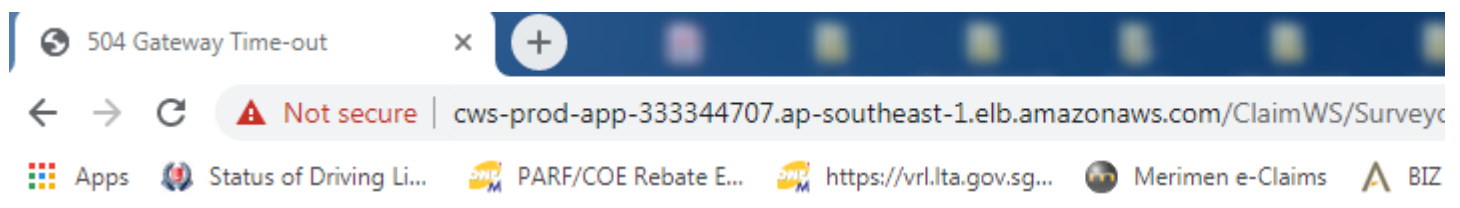
Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly provide us a copy of your insured' s GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

Note: we unable to download / view docs from CWS since last week.



504 G

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 18 March, 2021 5:46 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: ESTHERLIM@MSFIRSTCAPITAL.COM.SG; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D21000727MFCV/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to survey on 19/03/2021.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 18 March 2021 3:21 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ESTHERLIM@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D21000727MFCV/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

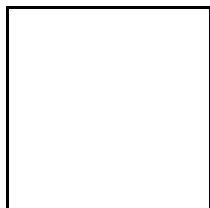
Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848
Fax : 6507 3849

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