

Re: [SEEK APPROVAL TO REJECT TP CLAIM] - AIG Ref: 8200882474SG-003 // LKK Ref: CC3/AIG21003555/Kpa3 [ACCIDENT INVOLVING SKS7786P(AIG) & SMM3855H(TP) ON 09/03/2021]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 6/6/2021 12:05 PM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Hi Bennie,

Further to the below email.

Insured has reported the accident.

We would like to seek your approval to reject third party as third party rear-ended OI. We are of the view that BOLA 27 is applicable.

Kindly let us have your instruction.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

**Sent:** Tuesday, 1 June 2021 12:16 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: [SEEK APPROVAL TO REJECT TP CLAIM] - AIG Ref: 8200882474SG-003 // LKK Ref: CC3/AIG21003555/Kpa3 [ACCIDENT INVOLVING SKS7786P(AIG) & SMM3855H(TP) ON 09/03/2021]

Hi Hsiao Tong

I spoke to OI last evening and a follow-up email was sent to him cc you.

Do monitor if OI proceed to make the accident report. Should the timeline expire, please proceed to send 2<sup>nd</sup> reminder letter and Traffic Police letter.

Thanks.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

**Advanced Leave Notification:**

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 24 May 2021 11:58 am

**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Subject:** [EXTERNAL] RE: [SEEK APPROVAL TO REJECT TP CLAIM] - AIG Ref: 8200882474SG // LKK Ref: CC3/AIG21003555/Kpa3 [ACCIDENT INVOLVING SKS7786P(AIG) & SMM3855H(TP) ON 09/03/2021]

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Hi Bennie,

We refer to your below email.

I have managed to speak to our insured Mr Seng earlier to advised him to make an accident report. However he is not cooperative. He refused to do it as it is slight bump, no damages to both cars. He did not make claim under his insurance. I have tried to explain to him that now Third Party has submitted claim against his insurance policy, he needs to make a report in order for AIG to act/ handle it. But he insisted that it is not necessary for him to do so. To him, it is wasting everybody time/resources. He said that he had an accident claim previously which he did not make report but end up insurance also settle it. He end up the call by saying that he is busy right now.

In view of the above, kindly advise if we shall proceed to send out our 2<sup>nd</sup> reminder NR letter to OI or else advise further instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Sent:** Saturday, 8 May 2021 1:17 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [SEEK APPROVAL TO REJECT TP CLAIM] - AIG Ref: 8200882474SG // LKK Ref: CC3/AIG21003555/Kpa3 [ACCIDENT INVOLVING SKS7786P(AIG) & SMM3855H(TP) ON 09/03/2021]

Hi Hsiao Tong

Reference to your email.

Prior to us handling this matter on OI's behalf, it is necessary insured reported said accident.

Please follow-up with necessary reminder to OI.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, April 14, 2021 11:56 AM

**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Subject:** [EXTERNAL] [SEEK APPROVAL TO REJECT TP CLAIM] - AIG Ref: 8200882474SG // LKK Ref: CC3/AIG21003555/Kpa3 [ACCIDENT INVOLVING SKS7786P(AIG) & SMM3855H(TP) ON 09/03/2021]

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Hi Bennie,

We refer to the above matter.

Our insured has yet lodge the accident report.

We have uploaded a copy of video footage from third party in Merimen for your easy reference.  
Based on third party video, third party hit onto our insured vehicle from behind.  
We are of the view that BOLA 27 is applicable.

In view of this, we are intending to reject third party claim.

For your approval/ instruction please.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

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