

RE: AIG Ref: 8200882474SG-003 || Accident Involving SKS7786P / SMM3855H on 09/03/2021

Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Thu 3/6/2021 8:50 PM

To: Rustygear <swearwern@gmail.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Dear Mr. Seng

We acknowledge receipt of your submitted photos & statements.

We will keep a look out for your report in the centralized reporting system.

Aside Hsiao Tong: For your necessary follow-up pls.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.AIG.sg

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From: Rustygear <swearwern@gmail.com>

Sent: Thursday, 3 June 2021 6:16 pm

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: [EXTERNAL] Re: AIG Ref: 8200882474SG-003 || Accident Involving SKS7786P / SMM3855H on 09/03/2021

This message is from an external sender; be cautious with links and attachments.

Few more photos taken at incident spot.

On Thu, 3 Jun 2021, 18:14 Rustygear, <swearwern@gmail.com> wrote:

Dear Bennie,

Report was made 4pm just now.

At Eurokar Tanjung Penjuru.

Regards

On Tue, 1 Jun 2021, 00:10 Tan, Bennie-WZ, <Bennie-WZ.Tan@aig.com> wrote:

Dear Mr. Seng

We refer to our tele-conversation last evening.

We have received a Third Party property damage claim submitted by the repairer, M/s Trans-cab Auto Service Pte Ltd acting for SMM3855H against your motor vehicle policy.

Till date despite our / our appointed adjuster [LKK Auto Consultants Pte Ltd – PIC: Ms. Chew Hsiao Tong] several reminders, we have yet to receive your accident report. Kindly urgently assist to get you / your driver to make an accident report (*regardless whether there is an accident or not*) at one of our authorized reporting centre (See attached) by 6th June 2021 prior to us handling this claim on your behalf.

Separately, do forward us all relevant documents (i.e. Video Footage, Police Report / Investigation Results, Vehicle Damaged Photos, NRIC, Driving Licence etc) via this email.

Please reach out to the undersigned directly should require further clarifications.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
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