Re: LKK/MC \ CMTD2100846/LOR - Notification of Accident Involving SMW3623H & SMY8896T ACC ON 16.03.21

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Thu 19/5/2022 3:18 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>;'Teo, Grace' <grace.teo@sompo.com.sg>

Cc: 'Wong, Lorriance' <lorriance.wong@sompo.com.sg>

Dear Sir/Madam,

Enclose preliminary advice of SMW3623H

Best Regards,

Denise Tay | Case Handler **LKK Auto Consultants Pte Ltd**

Phone: <u>6256-3561</u> | email: <u>denisetay@lkkauto.com</u> | fax: <u>6256-4315</u> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 18 March 2021 1:52 pm

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Wong, Lorriance' <lorriance.wong@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2100846/LOR - Notification of Accident Involving SMW3623H & SMY8896T ACC ON 16.03.21

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Thursday, 18 March 2021 12:34 PM

To: Fei Auto <feiauto.kb@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com'

<assignments@lkkauto.com>; SUR <sur@lkkauto.com> Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: LKK/MC \ CMTD2100846/LOR - Notification of Accident Involving SMW3623H & SMY8896T ACC ON 16.03.21

Without Prejudice

Our Reference: CMTD2100846/LOR Your Reference: SMW3623H

Hi Lee Mei,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle on the basis of without prejudice and any admission of liability.

Aside to LKK AUTO.

Please arrange Mr. Marcus to conduct the survey for SMW3623H on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Lorriance.

Thank you.

-

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

-

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @





¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy

From: Fei Auto < feiauto.kb@gmail.com > Sent: Thursday, March 18, 2021 11:46 AM To: Teo, Grace < grace.teo@sompo.com.sg >

Subject: Re: PRI \ CMTD2100846/LOR - Notification of Accident Involving SMW3623H & SMY8896T ACC ON 16.03.21

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Pre-Repair Survey

Motor Surveyor Surveyor Surveyor tick)

LKK Auto Consultants Kenneth Kong Seng Cheong

	Marcus Chua Kang Seng	✓
Priority Services	Jimmy Lee	
	Lawrence Ng	
	Jeffrey Ong	

Dear Sirs.

We agree to accept your list of surveyors and has chosen: Mr Marcus Chua to carry out the PRI as SJE whereby the cost of survey will be bear by you.

Please send them the assignment. We await for their arrangement to survey the car. Thanks & Regards, Lee Mei

FEI AUTO

25 Kaki Bukit Road 4 #03-33 Synergy@KB Singapore 417800

On Thu, Mar 18, 2021 at 8:47 AM Teo, Grace < grace.teo@sompo.com.sg > wrote:

Our Reference: CMTD2100846/LOR Your Reference: SMW3623H

Without Prejudice Date: 18/03/2021 **EMAIL ONLY**

OUR Email:

motorsurvey@sompo.com.sg

Attention: M/S FEI AUTO

Dear Lee Mei,

ACCIDENT INVOLVING SMY8896T & SMW3623H ON 16.03.2021

We refer to your Notice of Accident dated 17/03/2021.

Please be informed that Ms. Lorriance Wong is the handler of this case who can be contacted at 63295 175/ lorriance.wong@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
Motor Surveyor	Surveyor	Selection (Indicate as tick)
LKK Auto Consultants	Kenneth Kong Seng Cheong	
	Marcus Chua Kang Seng	
Priority Services	Jimmy Lee	
	Lawrence Ng	
	Jeffrey Ong	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623 Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG







¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy

From: Fei Auto < feiauto.kb@gmail.com > Sent: Wednesday, March 17, 2021 5:20 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: Notification of Accident Involving SMW3623H & SMY8896T

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: SMW3623H

Notification of Accident Involving SMW3623H & SMY8896T on 16.03.2021

Please arrange for pre-repair inspection.

Kindly let us have your list of **Ten** surveyors for our consideration.

Please acknowledge upon receipt of the Notification of Accident during office hours (Mon - Fri, 9:00am - 6:00pm)

Thanks & Best Regards, Lee Mei

FEI AUTO 25 Kaki Bukit Road 4 #03-33 Synergy@KB Singapore 417800



This email has been checked for viruses by AVG antivirus software. www.avg.com