

Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 18 March 2021 11:18 AM
To: connect3winnie@gmail.com
Cc: 'assignments'; Admin A
Subject: FW: O/R: SNM21D201472/C02/XD6896L/TAYHP / FW: Request for pre repair inspection for accident involving PA6509R & XD6896L (yr insured) on 14/03/2021

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with connect 3 to conduct survey.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Lau <connect3lau@gmail.com>
Sent: Thursday, March 18, 2021 10:11 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: connect3winnie@gmail.com
Subject: Re: O/R: SNM21D201472/C02/XD6896L/TAYHP / FW: Request for pre repair inspection for accident involving PA6509R & XD6896L (yr insured) on 14/03/2021

Hi,

We would LKK to survey the vehicle

Thank you
Ms Lau
Tel: 9850 9666
Connect 3
566 Woodlands Road
(Mandai Estate) S 728697

On Thu, Mar 18, 2021 at 10:04 AM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sirs

We refer to your email below.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Lau <connect3lau@gmail.com>

Sent: Thursday, March 18, 2021 9:11 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: connect3winnie@gmail.com; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: O/R: SNM21D201472/C02/XD6896L/TAYHP / FW: Request for pre repair inspection for accident involving PA6509R & XD6896L (yr insured) on 14/03/2021

Morning Irene,

Pls kindly let us have the list of surveyors for the PIR.

Thank you

Ms Lau

Tel: 9850 9666

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697

On Wed, Mar 17, 2021 at 9:17 AM Lau <connect3lau@gmail.com> wrote:

Morning Irene,

Pls kindly let us have the list of surveyors for the PIR.

Thank you

Ms Lau

Tel: 9850 9666

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697

On Tue, Mar 16, 2021 at 1:05 PM Claims Dept of CTI <claimsdept@sg.entaiping.com> wrote:

Dear Irene,

Please conduct PRS for **PA6509R**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge - Irene Tay 63896192.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Lau <connect3lau@gmail.com>

Sent: Tuesday, 16 March 2021 11:20 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>

Subject: Request for pre repair inspection for accident involving PA6509R & XD6896L
(yr insured) on 14/03/2021

Hi,

Attached is the GIA report.

Pls kindly let us have the list of surveyors for the PIR.

Thank you

Ms Lau

Tel: 9850 9666

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697