

# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg  
GST:M9-0009639-E RCB NO:06470300B

Our Ref : MC1901824  
Your Ref : CC4/LPC21003543  
Date : 10/06/2021

LONPAC INSURANCE BHD  
300 BEACH ROAD #17-04  
THE CONCOURSE  
SINGAPORE 199555

Dear Sir/Madam,

**Request for Direct Settlement for Accident involving our client's vehicle SGU8845H and your Insured SGG1889B ON 14/03/2021 09:30 ALONG DA SILVA LANE**

We refer to the above matter.

Please assess through your Insured's (SGG1889B) report and our Client (SGU8845H) – ONG SOCK HOON LENA's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance
- 4) GIA Search

The above vehicle was surveyed by Kenneth Kong from LKK as appointed LONPAC on 18/03/2021.

We would quantify our claim as below:-

Cost of Repair : \$2,140.00  
Rental : \$700.00(7 Day X \$100) Surveyor recommend 6 days. Add 1 Sunday.  
GIA Search : \$2.00  
=====

Total	: \$2,842.00
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Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,

  
Kee Mui Hong

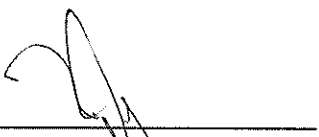
### Authorization to Act


I, My Sock Hoon, Lena (the third party claimant) of 58 Da Silva Lane S 549785 (address), owner of SGU8845H (Vehicle No) hereby authorize **Ah Lim Motor Company** (the workshop) to act for me in respect to my claim for the repair cost and / or rental and / or loss of use (Claim) for my vehicle no SGU8845H that was damaged pursuant to the accident which occurred on 14/3/21 (date) along DA SILVA LANE (location) involving the vehicle no SGG1889B (the accident).

I further authorize the workshop to settle the above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive the payment further to settlement of my claim with payment cheque/s made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.

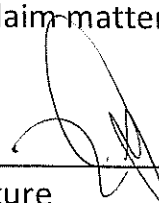
Dated this 15 day of MARCH (month) 20 21 (year)

  
Signed by Third party claimant  
Owner vehicle no: SGU8845H

  
Signed by the workshop

Personal Data Protection Act 2012

I/ we acknowledge and consent to Ah Lim Motor Company collecting, using and disclosing and / or processing my/our personal data to Third Party service providers and/or Insurance company my / our personal data for the purpose of processing the claims and related insurance / claim matters.

  
Owner signature



# LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VP05/024335

DATE : 06 JULY 2021

## DISCHARGE VOUCHER

I/We, ONG SOCK HOON LENA confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SGG1889B the sum of Singapore Dollar Two Thousand Eight Hundred Forty Two Only (\$2,842.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SGU8845H and SGG1889B on 14 March 2021 along DA SILVA LANE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ MOK YING YUAN PAMELA / MOK LIP KIANG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **AH LIM MOTOR COMPANY**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date

12/7/21

.....  
Name of vehicle owner /Date

ONG SOCK HOON LENA 12/7/21

# AH LIM MOTOR COMPANY

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TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg  
GST:M9-0009639-E RCB NO:06470300B

M/S : ONG SOCK HOON LENA  
58 DA SILVA LANE

SINGAPORE 549785

TEL: 93837726

ATTN:

Your Ref No: CC4/LPC21003543/PA3

Claim Type: Third Party

Accident Date: 14/03/2021

TP Veh Reg No: SGG1889B

Claim No: MC1901824

No: AL1905040

Date: 08 Jun 2021

Policy No: MT/00797068

Veh Reg No: SGU8845H

Make/Model: DAIHATSU MATERIA  
1.5 A ABS

Chassis No: JDAM402S001005765

TP Ins Co: LONPAC

## Tax Invoice-Final Repair Cost to Vehicle No :SGU8845H

Description	Quantity	List Price S\$	Amount S\$
<b>SPARE PARTS</b>			
1 SIDE SKIRT LH	1 PC	350.00	
2 REAR DOOR LH	1 PC	580.00	
3 FRONT DOOR OUTER HANDLE LH	1 PC	68.00	
		998.00	
	Less 15%	149.70	848.30
<b>LABOUR</b>			
4 TO DISCONNECT AND CHECK ELECTRICAL WIRING, WIRE SOCKETS AND ETC. TO REMOVE AND REINSTALL DAMAGED ELECTRICAL UNITS, TEST AND RECTIFY FOR PROPER FUNCTIONING.	1 PC	20.00	
5 TO DISMANTLE AND TRANSFER DOOR FITTINGS AND MECHANISM SUCH AS POWER WINDOW MOTOR AND REGULATOR TO NEW DOOR/FACILITATE REPAIR.	1 PC	60.00	
6 TO REMOVE AND REINSTALL CUSHIONS, SEATS, BACKREST, INNER TRIM, GARNISH, ROOF LINING OR UPHOLSTERY TO FACILITATE REPAIRS.	1 PC	80.00	
7 TO SPRAY ANTI-RUST COATING ON AFFECTED AREAS.	1 PC	30.00	
8 TO DISMANTLE ALL DAMAGED PARTS.TO CUT & WELD RR FENDER LH.TO KNOCK & REPAIR ROCKER PANEL INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME.	1 PC	600.00	
9 TO SPRAY REAR BUMPER,REAR FENDER LH,REAR DOOR LH,FRONT DOOR LH,SIDE SKIRT LH.	1 PC	900.00	
		1,690.00	1,690.00



# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg  
GST:M9-0009639-E RCB NO:06470300B

M/S : ONG SOCK HOON LENA  
58 DA SILVA LANE

SINGAPORE 549785

TEL: 93837726

ATTN:

Your Ref No: CC4/LPC21003543/PA3

Claim Type: Third Party

Accident Date: 14/03/2021

TP Veh Reg No: SGG1889B

Claim No: MC1901824

No: AL1905040

Date: 08 Jun 2021

Policy No: MT/00797068

Veh Reg No: SGU8845H

Make/Model: DAIHATSU MATERIA  
1.5 A ABS

Chassis No: JDAM402S001005765

TP Ins Co: LONPAC

## Tax Invoice-Final Repair Cost to Vehicle No :SGU8845H


Description	Quantity	List Price S\$	Amount S\$
		Total	S\$ 2,538.30
	Lump Sum Less 20%		-507.66
	Sub Total		S\$ 2,030.64
	Less Rounding		-30.64
	Lum Sum Repair		S\$ 2,000.00
	Add GST @ 7%		140.00
	Total Amount Payable		S\$ 2,140.00

TOTAL: SINGAPORE DOLLAR TWO THOUSAND ONE HUNDRED FORTY ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 18/03/2021

For AH LIM MOTOR COMPANY

E. & O. E.

AUTHORIZED SIGNATURE  


# Ace Auto

18, Ubi Road 4 #02-05 Ubi Car Mall  
Singapore 408616 Reg no : 53029719A

To : Ah Lim Motor Company  
10, Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint  
Singapore 568047

Invoice No : A4700

Date 7/4/2021

Vehicle No : SJM3335C


Make / Model : Toyota Axio

Rent to : Roland Yeo - SGU8845H

Account : Ah Lim Motor Company

Rental Ref : 4700

Duration :	From:01/04/2021 13.25pm  To : 07/04/2021 18.45pm  Grand Total	No. of days	Rate	Total
		7	\$ 100.00	\$ 700.00
				\$ 700.00

  
for Ace Auto

# ACE Auto

18 Ubi Road 4, #02-07 Singapore 408616  
Tel: 6483 6143 Fax: 6483 6170  
Registration No. 53029719 A

No. 4700

## RENTAL AGREEMENT / INVOICE

Hirer's Name <u>Roland Yeo</u>		Date of Birth	Passport / Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Licence Obtained
Postal Code		Contact No	Mobile Phone No. <u>93837726</u>	Own Vehicle No. <u>SGU 5845</u>
Driver Name <u>Lena Ong</u>		Date of Birth	Passport / Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Licence Obtained
Postal Code		Contact No	Mobile Phone No. <u>91398398</u>	

### CHECK OUT

Date <u>01/05/21</u>	Time <u>1:30 PM</u>	Mileage <u>11709</u> KM	E 1/4 1/2 3/4 F
Date <u>7/4/21</u>	Time <u>6:45 PM</u>	Mileage KM	E 1/4 1/2 3/4 F

Pay \_\_\_\_\_ for every quarter tank petrol if the petrol is less than the check out amount.

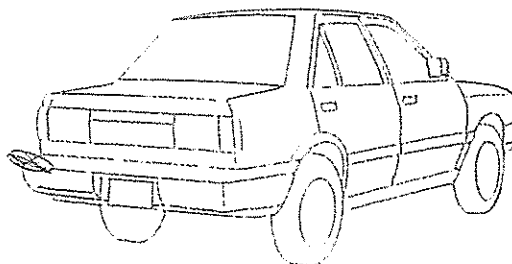
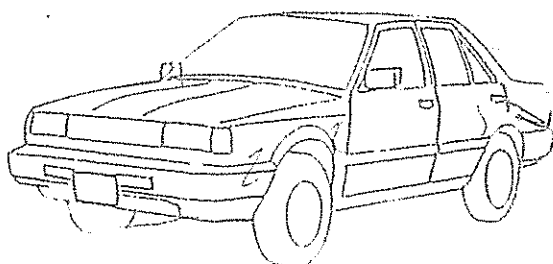
### CHECK IN

VEHICLE NO. <u>SGU 5845</u>	MODEL <u>Toyota 4210</u>
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#### IMPORTANT NOTES:-

- This vehicle is restricted to SINGAPORE use only.
- BE WARNED: Hirer / Driver shall be fully responsible for all consequences including all outstanding summons and all costs incurred to & by the owner for any invalid entry in Malaysia.
- No refund will be given for vehicle that returns early.
- The hirer shall be liable to pay the first \_\_\_\_\_ for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability is \_\_\_\_\_ any accident.
- Hirer shall pay all parking fines & traffic summons, incurred during the period of rental.
- Extension:- One day's advance notice is required otherwise No extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension:- Refer to prevailing rates.
- Please check water & engine oil daily as preventive maintenance.

	UNIT		RATE (\$)	TOTAL (\$)
RATE PER DAY		@		
RATE PER WEEK		@		
RATE PER MONTH		@		
GRAND TOTAL				
DEPOSIT				
EXTENSION ____ DAYS				
TOTAL PAYABLE AMOUNT				
DEPOSIT REFUNDABLE	S\$			
CHANGED OVER FROM VEH.				DATE



I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Driver Signature

for ACE Auto

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SGG1889B

Date of Accident

14/03/2021



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **Lonpac**

Period of Insurance ..... **04/05/2020 - 03/05/2021**

Requested By ..... **KEE MUI HONG (AH LIM MOTO...**

Requested Date ..... **15/03/2021 14:18**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**FW: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B \*\*\* LKK REF: CC4/LPC21003543/Kpa3 [External Confidential]**

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Mon 5/7/2021 1:47 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

**Lonpac External - Confidential**

Dear Hsiao Tong,

Kindly proceed as proposed.

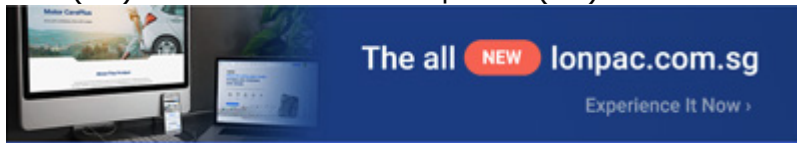
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** CHEW BENG KEE

**Sent:** Monday, 5 July 2021 1:45 pm

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B \*\*\* LKK REF: CC4/LPC21003543/Kpa3 [External Confidential]

**Lonpac External - Confidential**

Hi Gerald

OK, pls proceed with TPPD direct claims settlement as proposed.  
Thank you.

Best Regards

Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

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---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 5 July 2021 1:37 pm  
**To:** CHEW BENG KEE <[bkchew@lonpac.com](mailto:bkchew@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B \*\*\* LKK REF: CC4/LPC21003543/Kpa3 [External Confidential]

## **Lonpac External - Confidential**

Hi Chew,

Attached supporting documents for DS for your approval.

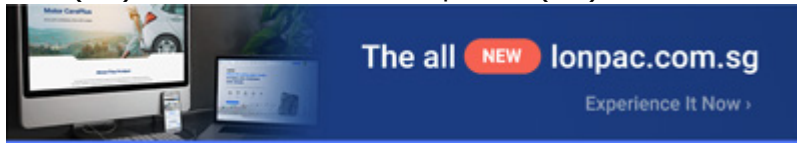
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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---

**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]  
**Sent:** Friday, 2 July 2021 1:35 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Re: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B \*\*\* LKK REF: CC4/LPC21003543/Kpa3 [External Confidential]

Your ref: **20/21/21/VP05/024335**

Our ref : CC4/LPC21003543/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SGG1889B(LONPAC) AND SGU8845H(TP) ON 14/03/2021**

We refer to the above matter.

We have highlighted to your good office on 11/06/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our driver reversed and collided with third party. Liability is not in our driver's favour.

We seek your approval to offer repairer "AH LIM MOTOR COMPANY" at **\$2,842.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 3,796.36	\$ 2,140.00 (\$2,100.00 + 7%GST)
2. Loss of Rental (7days x \$100.00)	\$ 700.00	\$ 700.00 (7days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 4,498.36</b>	<b><u>\$ 2,842.00</u></b>

Surveyor recommended 6days for repair + 1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 11 June 2021 4:08 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B \*\*\* LKK REF: CC4/LPC21003543/Kpa3 [External Confidential]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 25 March 2021 2:04 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B \*\*\* LKK REF: CC4/LPC21003543/Kpa3 [External Confidential]

**Lonpac External - Confidential**

Our Ref: 20/21/21/VP05/024335

Dear Hsiao Tong,

Please proceed with Direct Settlement.

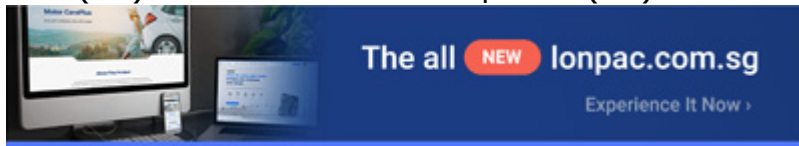
Best Regards

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Thursday, 25 March 2021 1:50 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B \*\*\* LKK REF: CC4/LPC21003543/Kpa3 [External Confidential]

Hi Gerald,

We refer to below email.

Kindly advise as third party is chasing for liability & Direct Settlement. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 23 March 2021 10:37 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B \*\*\* LKK REF: CC4/LPC21003543/Kpa3 [External Confidential]

**Lonpac External - Confidential**

Our Ref: 20/21/21/VP05/024335

Dear Hsiao Tong,

We shall revert on liability shortly.

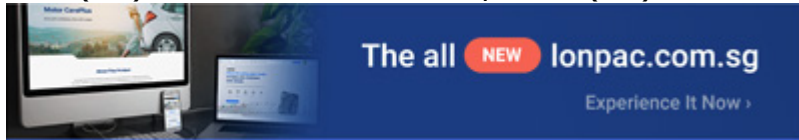
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Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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---

**From:** Hsiao Tong (LKKAuto) [[mailto:chewht@lkkauto.com](mailto:mailto:chewht@lkkauto.com)]

**Sent:** Tuesday, 23 March 2021 9:54 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B \*\*\* LKK REF: CC4/LPC21003543/Kpa3 [External Confidential]

Hi Gerald,

We refer to the above matter.

Based on both parties report, we are of the view that liability is not in our driver favour as he was reversing out from his house and collided with third party who was passing by.

We propose 100% DS towards third party claim.

Kindly let us have your comments/instruction. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 22 March 2021 4:20 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B \*\*\* LKK REF: CC4/LPC21003543/Kpa3 [External Confidential]

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair (incomplete – no parts price)
- TP GIA report

We will get back to you on preliminary advice.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 18 March, 2021 2:54 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B \*\*\* LKK REF: CC4/LPC21003543/pa3 [External Confidential]

**Lonpac External - Confidential**

Our Ref: 20/21/21/VP05/024335

Dear Mei Kwan,

Attached copy of insured's report for your attention.

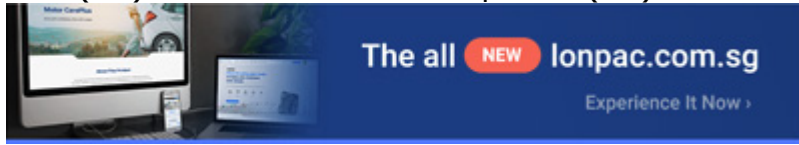
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 18 March 2021 2:43 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B [External General] \*\*\* LKK REF: CC4/LPC21003543/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 16 March, 2021 5:33 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B [External General]

Dear Sir/Mdm,



Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 16 March 2021 2:41 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'vphlim@singnet.com.sg' <[vphlim@singnet.com.sg](mailto:vphlim@singnet.com.sg)>  
**Subject:** FW: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068  
YOUR INSURED SGG1889B [External General]

**Lonpac External - General**

Dear Nivitha,

Please proceed to survey and revert on liability.

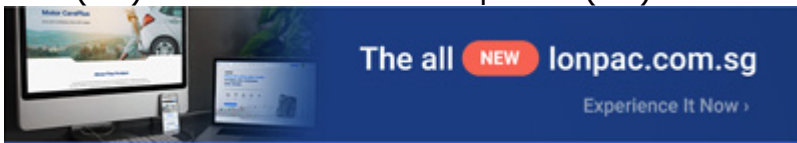
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN  
**Sent:** Tuesday, 16 March 2021 2:08 pm  
**To:** 'Zila @ Ah Lim Motor Company' <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'vphlim@singnet.com.sg' <[vphlim@singnet.com.sg](mailto:vphlim@singnet.com.sg)>  
**Subject:** RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B [External General]



**Lonpac External - General**

Our Ref: 20/21/21/VP05/024335

Dear Zila,

We are investigating liability and shall revert soon.

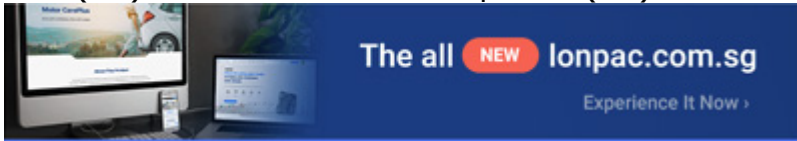
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Zila @ Ah Lim Motor Company [<mailto:zila@ahlimmotor.com.sg>]

**Sent:** Tuesday, 16 March 2021 11:53 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B

Hi Claims Dept,

Kindly advise OIC & liability for this case.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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This email has been checked for viruses by AVG antivirus software.

 [www.avg.com](http://www.avg.com)