

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 22 March, 2021 4:20 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Admin A
Subject: RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B *** LKK REF: CC4/LPC21003543/Kpa3 [External Confidential]
Attachments: TP ESTIMATE - MARKED (INCOMPLETE-NO PARTS PRICE).pdf; LKK SURVEY PHOTO.pdf

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair (incomplete – no parts price)
- TP GIA report

We will get back to you on preliminary advice.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 18 March, 2021 2:54 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B *** LKK REF: CC4/LPC21003543/pa3 [External Confidential]

Lonpac External - Confidential

Our Ref: 20/21/21/VP05/024335

Dear Mei Kwan,

Attached copy of insured's report for your attention.

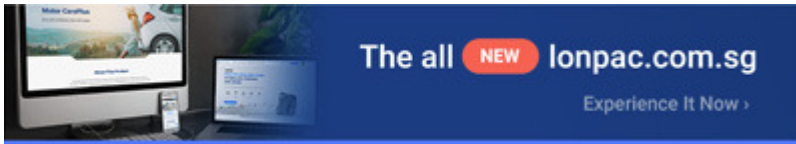
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 18 March 2021 2:43 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B [External General] *** LKK REF: CC4/LPC21003543/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 16 March, 2021 5:33 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 16 March 2021 2:41 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'vphlim@singnet.com.sg' <vphlim@singnet.com.sg>
Subject: FW: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B [External General]

Lonpac External - General

Dear Nivitha,

Please proceed to survey and revert on liability.

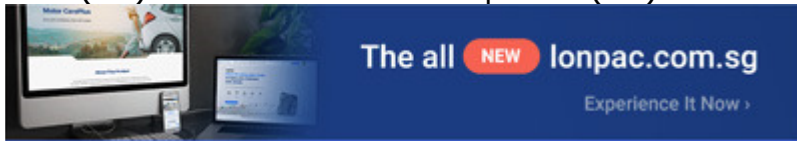
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: GERALD POH WEE BIN
Sent: Tuesday, 16 March 2021 2:08 pm
To: 'Zila @ Ah Lim Motor Company' <zila@ahlimmotor.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'vphlim@singnet.com.sg' <vphlim@singnet.com.sg>
Subject: RE: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B [External General]

Lonpac External - General

Our Ref: 20/21/21/VP05/024335

Dear Zila,

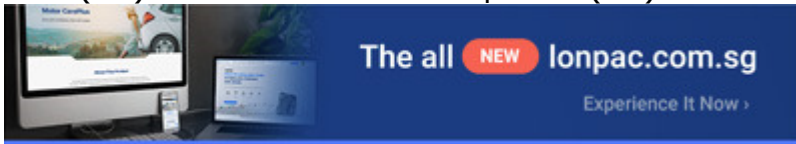
We are investigating liability and shall revert soon.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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Lonpac External - General data is for internal / external use.

From: Zila @ Ah Lim Motor Company [<mailto:zila@ahlimmotor.com.sg>]
Sent: Tuesday, 16 March 2021 11:53 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: TP / OUR CLIENT SGU8845H DOA: 14/03/2021 POLICY NO. MT/00797068 YOUR INSURED SGG1889B

Hi Claims Dept,

Kindly advise OIC & liability for this case.
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170



This email has been checked for viruses by AVG antivirus software.
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