

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 23 March 2021 12:15 PM
To: 'Teo, Grace'; SUR; 'Ye, Yong Kang Melvin'
Subject: RE: LKK \ CMTD2100852/MYE - SJM5884X ACC ON 17.03.21 | SHB5136D - Sompo Insurance / veh in
Attachments: SHB5136D IA.pdf

Dear Melvin,

Enclosed herewith preliminary advice of SHB 5136D.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 18 March 2021 10:55 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>
Subject: RE: LKK \ CMTD2100852/MYE - SJM5884X ACC ON 17.03.21 | SHB5136D - Sompo Insurance / veh in

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 18 March, 2021 10:49 AM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: LKK \ CMTD2100852/MYE - SJM5884X ACC ON 17.03.21 | SHB5136D - Sompo Insurance / veh in

Hi LKK,

Attached herewith both reports.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.
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From: Teo, Grace
Sent: Thursday, March 18, 2021 10:46 AM
To: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) <BThaiyalN@smrt.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/ARC/ARC) <YewChung@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis) <ngsiuching@smrt.com.sg>; Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis) <kimming.chin@smrt.com.sg>; Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis) <ANGBANGKIEN@smrt.com.sg>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <weisiong@smrt.com.sg>
Subject: LKK \ CMTD2100852/MYE - SJM5884X ACC ON 17.03.21 | SHB5136D - Sompo Insurance / veh in

Without Prejudice

Our Reference: CMTD2100852/MYE
Your Reference: SHB5136D

Hi Shanti,

We acknowledged receipt of your claim documents.

Please be informed that Mr. Melvin Ye is the handler of this case who can be contacted at 63224 667/melvin.ye@sompo.com.sg.

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange Mr. Kenneth or Mr. Marcus to conduct the survey for **SHB5136D** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Mr. Melvin.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) <BThaiyalN@smrt.com.sg>

Sent: Thursday, March 18, 2021 10:38 AM

To: 'motorsurvey@sompo.com.sg'

Cc: Yeoh Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeohPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/ARC/ARC/Taxis)

<TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/ARC/ARC) <YewChung@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC/ARC/Taxis) <ngsiuching@smrt.com.sg>; Chin Kim Ming (Auto Svcs/ARC/ARC/Taxis) <kimming.chin@smrt.com.sg>; Keith Ang Bang Kien (Auto Svcs/ARC/ARC/Taxis) <ANGBANGKIEN@smrt.com.sg>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis) <weisiong@smrt.com.sg>

Subject: RE: SHB5136D - Sompoo Insurance

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Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB5136D** within 48 hours according to GIA guide line, involving your insured **SJM5884X**

Vehicle in Woodlands

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg

